

Vigor2910 Dual-WAN Security Router User's Guide

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1 Preface

The Vigor2910 series router provides Dual-WAN interface (which is a configuration second WAN) for Internet access to make the Internet connection more reliable. The wireless LAN supports more secure features and the transmission speed is up to 108Mbps (SuperGTM). Object-oriented firewall is flexible and allows your network be safe. In addition, through VoIP function, the communication fee for you and remote people can be reduced.

1.1 Web Configuration Buttons Explanation

Several main buttons appeared on the web pages are defined as the following:

Cancel
Cancel Cancel current settings and recover to the previous saved settings.

Clear
Discard current settings and allow users to input settings again.

Add Add new settings for specified item.

Edit Edit the settings for the selected item.

Delete Delete the selected item with the corresponding settings.

Note: For the other buttons shown on the web pages, please refer to Chapter 4 for detailed explanation.

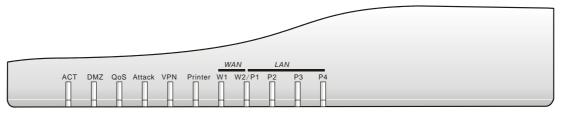
1.2 LED Indicators and Connectors

Before you use the Vigor router, please get acquainted with the LED indicators and connectors first.

The displays of LED indicators and connectors for the routers are different slightly. The following sections will introduce them respectively.

1.2.1 For Vigor2910

LED Explanation



| LED | Status | Explanation |
|------------------|----------|--|
| ACT (Activity) | Blinking | The router is powered on and running properly. |
| | Off | The router is powered off. |
| DMZ | On | DMZ Host is specified in certain site. |
| QoS | On | The QoS function is active. |
| | Off | The QoS function is inactive. |
| Attack | On | DoS Defense function is active. |
| | Blinking | An attack is detected. |
| VPN | On | The VPN tunnel is launched. |
| Printer | On | The USB interface printer is ready. |
| WAN(W1-W2) | Orange | A normal 10Mbps WAN link is ready. |
| | Green | A normal 100Mbps WAN link is ready. |
| | Blinking | Ethernet packets are transmitting. |
| LAN (P1, P2, P3, | Orange | A normal 10Mbps connection is through its |
| P4) | | corresponding port. |
| | Green | A normal 100Mbps connection is through its |
| | | corresponding port. |
| | Blinking | Ethernet packets are transmitting. |

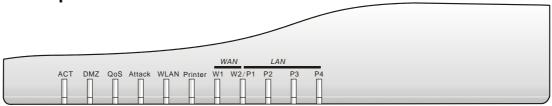
Connector Explanation



| Interface | Description |
|---------------|---|
| Printer | Connecter for a USB printer. |
| PWR | Connecter for a power adapter with 12-15VDC. |
| ON/OFF | Power Switch. |
| LAN P4 – P1 | Connecters for local networked devices. |
| W2/W1 | Connecter for accessing Internet with the ADSL,ADSL2/2+ line |
| Factory Reset | Restore the default settings. Usage: Turn on the router (ACT LED is blinking). Press the hole and keep for more than 5 seconds. When you see the ACT LED begins to blink rapidly than usual, release the button. Then the router will restart with the factory default configuration. |

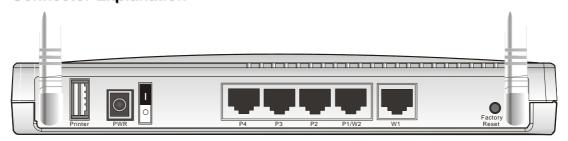
1.2.2 For Vigor2910G

LED Explanation



| LED | Status | Explanation |
|------------------|----------|---|
| ACT (Activity) | Blinking | The router is powered on and running properly. |
| | Off | The router is powered off. |
| DMZ | On | DMZ Host is specified in certain site. |
| QoS | On | The QoS function is active. |
| | Off | The QoS function is inactive. |
| Attack | On | DoS Defense function is active. |
| | Blinking | An attack is detected. |
| WLAN | On | Wireless access point is ready. |
| | Blinking | Wireless traffic goes through. |
| | Off | Wireless access point is turned off. |
| Printer | On | The USB interface printer is ready. |
| WAN(W1-W2) | Orange | A normal 10Mbps WAN link is ready. |
| | Green | A normal 100Mbps WAN link is ready. |
| | Blinking | Ethernet packets are transmitting. |
| LAN (P1, P2, P3, | Orange | A normal 10Mbps connection is through its corresponding |
| P4) | | port. |
| | Green | A normal 100Mbps connection is through its |
| | | corresponding port. |
| | Blinking | Ethernet packets are transmitting. |

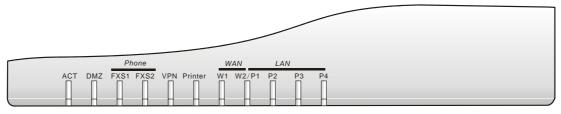
Connector Explanation



| Interface | Description |
|---------------|---|
| Printer | Connecter for a USB printer. |
| PWR | Connecter for a power adapter with 12-15VDC. |
| ON/OFF | Power Switch. |
| LAN P4 – P1 | Connecters for local networked devices. |
| W2/W1 | Connecter for accessing Internet with the ADSL,ADSL2/2+ line |
| Factory Reset | Restore the default settings. |
| | Usage: Turn on the router (ACT LED is blinking). Press the hole and keep |
| | for more than 5 seconds. When you see the ACT LED begins to blink rapidly |
| | than usual, release the button. Then the router will restart with the factory |
| | default configuration. |

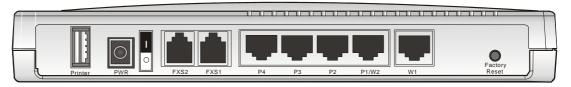
1.2.3 For Vigor2910V

LED Explanation



| LED | Status | Explanation |
|----------------|----------|--|
| ACT (Activity) | Blinking | The router is powered on and running properly. |
| | Off | The router is powered off. |
| DMZ | On | DMZ Host is specified in certain site. |
| FXS1/FXS2 | On | The phone is off hook (the handset of phone is hanging). |
| | Blinking | A phone call is incoming or on-line. |
| VPN | On | The VPN tunnel is launched. |
| Printer | On | The USB interface printer is ready. |
| WAN(W1-W2) | Orange | A normal 10Mbps WAN link is ready. |
| | Green | A normal 100Mbps WAN link is ready. |
| | Blinking | Ethernet packets are transmitting. |
| LAN (P1, P2, | Orange | A normal 10Mbps connection is through its corresponding |
| P3, P4) | | port. |
| | Green | A normal 100Mbps connection is through its corresponding |
| | | port. |
| | Blinking | Ethernet packets are transmitting. |

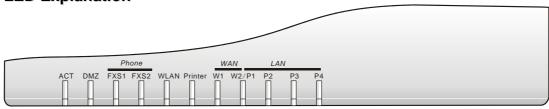
Connector Explanation



| Interface | Description |
|---------------|---|
| Printer | Connecter for a USB printer. |
| PWR | Connecter for a power adapter with 12-15VDC. |
| ON/OFF | Power Switch. |
| FXS2 & FXS1 | Connecters for telephone set and analog phone with VoIP communication. |
| LAN P4 – P1 | Connecters for local networked devices. |
| W2/W1 | Connecter for accessing Internet with the ADSL,ADSL2/2+ line |
| Factory Reset | Restore the default settings. Usage: Turn on the router (ACT LED is blinking). Press the hole and keep for more than 5 seconds. When you see the ACT LED begins to blink rapidly than usual, release the button. Then the router will restart with the factory default configuration. |

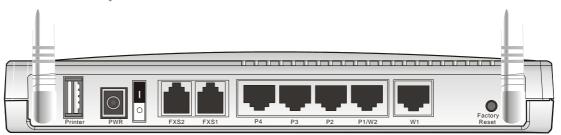
1.2.4 For Vigor2910VG

LED Explanation



| LED | Status | Explanation |
|----------------|----------|---|
| ACT (Activity) | Blinking | The router is powered on and running properly. |
| | Off | The router is powered off. |
| DMZ | On | DMZ Host is specified in certain site. |
| FXS1/FXS2 | On | The phone is off hook (the handset of phone is hanging). |
| | Blinking | A phone call is incoming or on-line. |
| WLAN | On | Wireless access point is ready. |
| | Blinking | Wireless traffic goes through. |
| | Off | Wireless access point is turned off. |
| Printer | On | The USB interface printer is ready. |
| WAN(W1-W2) | Orange | A normal 10Mbps WAN link is ready. |
| | Green | A normal 100Mbps WAN link is ready. |
| | Blinking | Ethernet packets are transmitting. |
| LAN (P1, P2, | Orange | A normal 10Mbps connection is through its corresponding port. |
| P3, P4) | Green | A normal 100Mbps connection is through its corresponding |
| | | port. |
| | Blinking | Ethernet packets are transmitting. |

Connector Explanation



| Interface | Description |
|---------------|--|
| Printer | Connecter for a USB printer. |
| PWR | Connecter for a power adapter with 12-15VDC. |
| ON/OFF | Power Switch. |
| FXS2 & FXS1 | Connecters for telephone set and the analog phone with VoIP communication. |
| LAN P4 – P1 | Connecters for local networked devices. |
| W2/W1 | Connecter for accessing Internet with the ADSL,ADSL2/2+ line |
| Factory Reset | Restore the default settings. |
| | Usage: Turn on the router (ACT LED is blinking). Press the hole and keep for |
| | more than 5 seconds. When you see the ACT LED begins to blink rapidly than |
| | usual, release the button. Then the router will restart with the factory default |
| | configuration. |

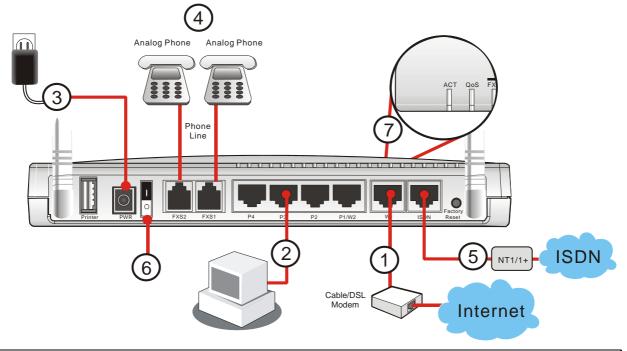
Vigor2910 Series User's Guide

1.3 Hardware Installation

Before starting to configure the router, you have to connect your devices correctly.

- 1. Connect this device to a router/modem with an Ethernet cable.
- 2. Connect one port of 4-port switch to your computer with a RJ-45 cable. This device allows you to connect 4 PCs directly.
- 3. Connect one end of the power cord to the power port of this device. Connect the other end to the wall outlet of electricity.
- 4. Connect the telephone sets with phone lines (for using VoIP function). For the user of the model without VoIP ports, skip this step.
- 5. Connect the ISDN NT1/1+ box with ISDN cable. This connection is available for Europe only.
- 6. Power on the router.
- 7. Check the **ACT** LED to assure network connections.

(For the detailed information of LED status, please refer to section 1.1.)



Caution: Each of the FXS ports can be connected to an analog phone only. Do not connect the FXS ports to the telephone wall jack. This connection might damage your router.

(2) Configuring Basic Settings

For use the router properly, it is necessary for you to change the password of web configuration for security and adjust primary basic settings.

This chapter explains how to setup a password for an administrator and how to adjust basic settings for accessing Internet successfully. Be aware that only the administrator can change the router configuration.

2.1 Changing Password

To change the password for this device, you have to access into the web browse with default password first.

Make sure your computer connects to the router correctly.



Notice: You may either simply set up your computer to get IP dynamically from the router or set up the IP address of the computer to be the same subnet as the default IP address of Vigor router 192.168.1.1. For the detailed information, please refer to the later section - Trouble Shooting of this guide.

Open a web browser on your PC and type http://192.168.1.1. A pop-up window will 2. open to ask for username and password. Please type default values (both username and password are Null) on the window for the first time accessing and click **OK** for next screen.



3. Now, the Main Screen will pop up. Notice that the main screen differs according to the model of the router that you have. Below is an example.



4. Go to **System Maintenance** page and choose **Administrator Password**.

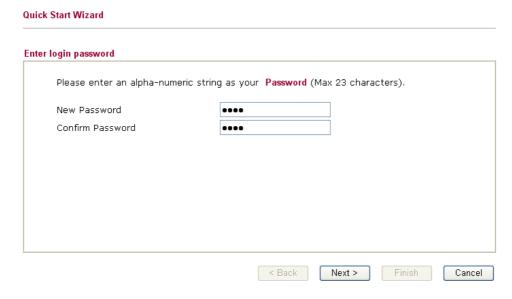


- 5. Enter the login password (the default is blank) on the field of **Old Password**. Type a new one in the field of **New Password** and retype it on the field of **Retype New Password**. Then click **OK** to continue.
- 6. Now, the password has been changed. Next time, use the new password to access the Web Configurator for this router.

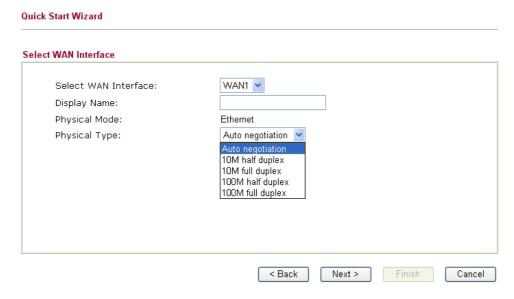


2.2 Quick Start Wizard

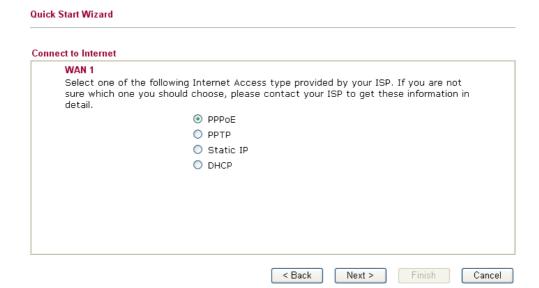
If your router can be under an environment with high speed NAT, the configuration provide here can help you to deploy and use the router quickly. The first screen of **Quick Start Wizard** is entering login password. After typing the password, please click **Next**.



On the next page as shown below, please select the WAN interface that you use. Choose **Auto negotiation** as the physical type for your router. Then click **Next** for next step.



On the next page as shown below, please select the appropriate Internet access type according to the information from your ISP. For example, you should select PPPoE mode if the ISP provides you PPPoE interface. Then click **Next** for next step.



In the **Quick Start Wizard**, you can configure the router to access the Internet with different protocol/modes such as **PPPoE**, **PPTP**, **Static IP** or **DHCP**. The router supports the DSL WAN interface for Internet access.

2.2.1 PPPoE

PPPoE stands for **Point-to-Point Protocol over Ethernet**. It relies on two widely accepted standards: PPP and Ethernet. It connects users through an Ethernet to the Internet with a common broadband medium, such as a single DSL line, wireless device or cable modem. All the users over the Ethernet can share a common connection.

PPPoE is used for most of DSL modem users. All local users can share one PPPoE connection for accessing the Internet. Your service provider will provide you information about user name, password, and authentication mode.

If your ISP provides you the **PPPoE** connection, please select **PPPoE** for this router. The following page will be shown:



User Name Assign a specific valid user name provided by the ISP.

Password Assign a valid password provided by the ISP.

Retype Password Retype the password.

Click **Next** for viewing summary of such connection.

Quick Start Wizard



Click **Finish.** A page of **Quick Start Wizard Setup OK!!!** will appear. Then, the system status of this protocol will be shown.

2.2.2 PPTP

Click **PPTP** as the protocol. Type in all the information that your ISP provides for this protocol.

| Enter the user name, password, WAN IP configurations and PPTP server IP provided by your ISP. User Name Password Retype Password WAN IP Configurations Obtain an IP address automatically Specify an IP address IP Address IP Address Subnet Mask 255.255.255.0 PPTP Server IP Aback Next > Finish In Italy | WAN 1 | |
|--|--|---|
| User Name Password Retype Password WAN IP Configurations Obtain an IP address automatically Specify an IP address IP Address Subnet Mask 255.255.255.0 PPTP Server IP Aback Next Finish Inish Next for viewing summary of such connection. Confirm your settings: | Enter the user name, passy | word, WAN IP configurations and PPTP server IP provided by |
| Retype Password WAN IP Configurations Obtain an IP address automatically Specify an IP address IP Address Subnet Mask 255.255.255.0 PPTP Server IP Rext for viewing summary of such connection. Start Wizard Confirm your settings: WAN Interface: WAN1 | User Name | |
| WAN IP Configurations Obtain an IP address automatically Specify an IP address IP Address IP Address Subnet Mask Specify and IP address Subnet Mask Specify and IP address Subnet Mask Specify and IP address IP Address Subnet Mask Specify and IP address IT2.16.3.229 Subnet Mask Specify and IP address IP Address Subnet Mask Specify and IP address IP Address Subnet Mask Specify and IP address Specify and IP address IP Address Subnet Mask Specify and IP address IP Address Specify and IP address IP Address Subnet Mask Specify and IP address IP Address IP Address Specify and IP address IP Address IP Address Specify and IP address IP | Password | |
| WAN IP Configurations Obtain an IP address automatically Specify an IP address IP Address IP Address Subnet Mask Specify and IP address Subnet Mask Specify and IP address Subnet Mask Specify and IP address IP Address Subnet Mask Specify and IP address IT2.16.3.229 Subnet Mask Specify and IP address IP Address Subnet Mask Specify and IP address IP Address Subnet Mask Specify and IP address Specify and IP address IP Address Subnet Mask Specify and IP address IP Address Specify and IP address IP Address Subnet Mask Specify and IP address IP Address IP Address Specify and IP address IP Address IP Address Specify and IP address IP | Retype Password | |
| Obtain an IP address automatically Specify an IP address IP Address IP Address Subnet Mask 255.255.255.0 PPTP Server IP | * * | |
| Specify an IP address IP Address Subnet Mask 255.255.255.0 PPTP Server IP Next for viewing summary of such connection. tart Wizard | - | automatically |
| IP Address 172.16.3.229 Subnet Mask 255.255.255.0 PPTP Server IP | | · · · · · · · · · · · · · · · · · · · |
| Next for viewing summary of such connection. tart Wizard confirm your settings: WAN Interface: WAN1 | | |
| Next for viewing summary of such connection. tart Wizard confirm your settings: WAN Interface: WAN1 | Subnet Mask | 255 255 255 0 |
| Next for viewing summary of such connection. tart Wizard confirm your settings: WAN Interface: WAN1 | | |
| confirm your settings: WAN Interface: WAN1 | | < Back Next > Finish Ca |
| WAN Interface: WAN1 | | |
| WAN Interface: WAN1 | | |
| | Next for viewing sur | |
| Physical Mode: Ethernet | Next for viewing sur | |
| | Next for viewing sur | mmary of such connection. |
| Physical Type: Auto negotiation | Next for viewing sur tart Wizard confirm your settings: | mmary of such connection. |
| Internet Access: PPTP | Next for viewing surstant Wizard confirm your settings: | mmary of such connection. WAN1 Ethernet |
| | Next for viewing sur tart Wizard confirm your settings: WAN Interface: Physical Mode: Physical Type: | mmary of such connection. WAN1 Ethernet Auto negotiation |
| Click Back to modify changes if necessary. Otherwise, click Finish to save the current settings and restart the Vigor router. | Next for viewing sur tart Wizard confirm your settings: WAN Interface: Physical Mode: Physical Type: Internet Access: | mmary of such connection. WAN1 Ethernet Auto negotiation PPTP ges if necessary. Otherwise, click Finish to save the current |
| Click Back to modify changes if necessary. Otherwise, click Finish to save the current settings and restart the Vigor router. | Next for viewing surstant Wizard confirm your settings: WAN Interface: Physical Mode: Physical Type: Internet Access: Click Back to modify chan | mmary of such connection. WAN1 Ethernet Auto negotiation PPTP ges if necessary. Otherwise, click Finish to save the current |
| | Next for viewing surstant Wizard confirm your settings: WAN Interface: Physical Mode: Physical Type: Internet Access: Click Back to modify chan | mmary of such connection. WAN1 Ethernet Auto negotiation PPTP ges if necessary. Otherwise, click Finish to save the current |
| | Next for viewing surstant Wizard confirm your settings: WAN Interface: Physical Mode: Physical Type: Internet Access: Click Back to modify chan | mmary of such connection. WAN1 Ethernet Auto negotiation PPTP ges if necessary. Otherwise, click Finish to save the current |

Click **Finish.** A page of **Quick Start Wizard Setup OK!!!** will appear. Then, the system status of this protocol will be shown.

2.2.3 Static IP

Click **Static IP** as the protocol. Type in all the information that your ISP provides for this protocol.

Quick Start Wizard Static IP Client Mode WAN 1 Enter the Static IP configuration probided by your ISP. 172.16.3.229 WAN IP 255.255.255.0 Subnet Mask Gateway 172.16.3.1 Primary DNS 168.95.1.1 Secondary DNS (optional) < Back Next >

After finishing the settings in this page, click **Next** to see the following page.

| ck Start Wizard | |
|--|--|
| ase confirm your settings: | |
| WAN Interface: | WAN1 |
| Physical Mode: | Ethernet |
| Physical Type: | Auto negotiation |
| Internet Access: | Static IP |
| Click <mark>Back</mark> to modify char settings and restart the V | nges if necessary. Otherwise, click <mark>Finish</mark> to save the current ligor router. |
| | < Back Next > Finish Can |

Click **Finish.** A page of **Quick Start Wizard Setup OK!!!** will appear. Then, the system status of this protocol will be shown.

2.2.4 DHCP

Click **DHCP** as the protocol. Type in all the information that your ISP provides for this protocol.

Quick Start Wizard

| u to enter a spe | cific host name | or specific MAC | address, please | |
|------------------|-----------------------------|-----------------|-----------------|--|
| | | | | |
| | (optional) | | | |
| -50 -7F -00 | 0 - 00 - 01 (o ₁ | otional) | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | (optional) | (optional) | |

After finishing the settings in this page, click **Next** to see the following page.

| confirm your settings: | |
|--|--|
| WAN Interface: | WAN1 |
| Physical Mode: | Ethernet |
| Physical Type: | Auto negotiation |
| Internet Access: | DHCP |
| Click Back to modify char settings and restart the V | nges if necessary. Otherwise, click Finish to save the current igor router. |

Click **Finish.** A page of **Quick Start Wizard Setup OK!!!** will appear. Then, the system status of this protocol will be shown.

2.3 Online Status

The online status shows the system status, WAN status, ADSL Information and other status related to this router within one page. If you select **PPPoE** as the protocol, you will find out a button of **Dial PPPoE** or **Dial PPPoE** in the Online Status web page.

Online status for PPPoE

Online Status

| LAN Status | | Primary DNS: | 61.31.233.1 | Secondary D | NS: 139.175.55.244 |
|----------------|---------------|--------------|-------------|-------------|----------------------|
| IP Address | TX Pack | cets | RX Packets | | |
| 192.168.50.11: | 1 240 | | 210 | | |
| WAN 1 Status | | | | | >> <u>Drop PPPoE</u> |
| Enable | Line | Name | Mode | Up Time | |
| Yes | Ethernet | | PPPoE | 0:00:00 | |
| IP | GW IP | TX Packets | TX Rate | RX Packets | RX Rate |
| 219.81.160.20 | 211.78.218.40 | 6 | 29 | 6 | 12 |
| WAN 2 Status | | | | | |
| Enable | Line | Name | Mode | Up Time | |
| Yes | Ethernet | | Static IP | 0:00:32 | |
| IP | GW IP | TX Packets | TX Rate | RX Packets | RX Rate |
| 192.168.4.103 | 192.168.4.1 | 1 | 3 | 1 | 9 |

Online status for PPTP (for WAN2)

Online Status

| System Status | | | | | System Uptime: 0:12 |
|----------------|----------------|-------------|----------------|------------|---------------------|
| LAN Status | | Primary DNS | : 194.109.6.66 | Secondary | DNS: 194.98.0.1 |
| IP Address | TX Pack | ets | RX Packets | | |
| 192.168.50.111 | 4910 | | 3663 | | |
| WAN 1 Status | | | | | |
| Enable | Line | Name | Mode | Up Time | |
| Yes | Ethernet | WAN1 | Static IP | 0:10:08 | |
| IP | GW IP | TX Packets | TX Rate | RX Packets | RX Rate |
| 192,168,22,111 | 192.168.22.105 | 91 | 21 | 99 | 3 |
| WAN 2 Status | | | | | >> <u>Drop PPTI</u> |
| Enable | Line | Name | Mode | Up Time | |
| Yes | Ethernet | WAN2 | PPTP | 0:00:15 | |
| IP | GW IP | TX Packets | TX Rate | RX Packets | RX Rate |
| 192.168.29.202 | 192.168.29.1 | 103 | 119 | 14 | 6 |

Online status for Static IP(for WAN1)

Online Status

| System Status | | | | ! | System Uptime: 0:12: |
|----------------|----------------|-------------|--------------|------------|----------------------|
| LAN Status | | Primary DNS | 194.109.6.66 | Secondary | DNS: 194.98.0.1 |
| IP Address | TX Pack | ets | RX Packets | | |
| 192.168.50.111 | 4910 | | 3663 | | |
| WAN 1 Status | | | | | |
| Enable | Line | Name | Mode | Up Time | |
| Yes | Ethernet | WAN1 | Static IP | 0:10:08 | |
| IP | GW IP | TX Packets | TX Rate | RX Packets | RX Rate |
| 192.168.22.111 | 192.168.22.105 | 91 | 21 | 99 | 3 |
| WAN 2 Status | | | | | >> <u>Drop PPTP</u> |
| Enable | Line | Name | Mode | Up Time | |
| Yes | Ethernet | WAN2 | PPTP | 0:00:15 | |
| IP | GW IP | TX Packets | TX Rate | RX Packets | RX Rate |
| 192.168.29.202 | 192.168.29.1 | 103 | 119 | 14 | 6 |

Online status for DHCP

Online Status

| System Status | | | | | System Uptime: 0:1:5 |
|----------------|-------------------|--------------|-------------|------------|----------------------|
| LAN Status | | Primary DNS: | 168.95.1.1 | Secondary | DNS: 168.95.1.1 |
| IP Address | TX Pack | cets | RX Packets | | |
| 192,168,50,111 | L 856 | | 783 | | |
| WAN 1 Status | | | | | >> Release |
| Enable | Line | Name | Mode | Up Time | |
| Yes | Ethernet | | DHCP Client | 0:01:49 | |
| IP | GW IP | TX Packets | TX Rate | RX Packets | RX Rate |
| 192.168.22.10 | 192.168.22.105 | 3 | 3 | 7 | 9 |
| WAN 2 Status | | | | | >> <u>Drop PPPoE</u> |
| Enable | Line | Name | Mode | Up Time | |
| Yes | Ethernet | | PPPoE | 0:01:39 | |
| IP | GW IP | TX Packets | TX Rate | RX Packets | RX Rate |
| 202.211.100.17 | 76 202,211,100,17 | 70 35 | 8 | 46 | 4 |

Detailed explanation is shown below:

Primary DNS Displays the IP address of the primary DNS.

Secondary DNS Displays the IP address of the secondary DNS.

LAN Status

IP Address Displays the IP address of the LAN interface.

TX Packets Displays the total transmitted packets at the LAN interface.

RX Packets Displays the total number of received packets at the LAN interface.

WAN1/2 Status

Line Displays the physical connection (Ethernet) of this interface.

Name Displays the name set in WAN1/WAN web page.

Mode Displays the type of WAN connection (e.g., PPPoE).

Up Time Displays the total uptime of the interface.

IP Displays the IP address of the WAN interface.

GW IP Displays the IP address of the default gateway.

TX Packets Displays the total transmitted packets at the WAN interface.

TX Rate Displays the speed of transmitted octets at the WAN interface.

RX Packets Displays the total number of received packets at the WAN

interface.

RX Rate Displays the speed of received octets at the WAN interface.

Note: The words in green mean that the WAN connection of that interface (WAN1/WAN2) is ready for accessing Internet; the words in red mean that the WAN connection of that interface (WAN1/WAN2) is not ready for accessing Internet.

2.4 Saving Configuration

Each time you click \mathbf{OK} on the web page for saving the configuration, you can find messages showing the system interaction with you.

Status: Settings Saved

Ready indicates the system is ready for you to input settings.

Settings Saved means your settings are saved once you click Finish or OK button.

This page is left blank.

3 Advanced Web Configuration

After finished basic configuration of the router, you can access Internet with ease. For the people who want to adjust more setting for suiting his/her request, please refer to this chapter for getting detailed information about the advanced configuration of this router. As for other examples of application, please refer to chapter 4.

3.1 WAN

Quick Start Wizard offers user an easy method to quick setup the connection mode for the router. Moreover, if you want to adjust more settings for different WAN modes, please go to **WAN** group and click the **Internet Access** link.

3.1.1 Basics of Internet Protocol (IP) Network

IP means Internet Protocol. Every device in an IP-based Network including routers, print server, and host PCs, needs an IP address to identify its location on the network. To avoid address conflicts, IP addresses are publicly registered with the Network Information Centre (NIC). Having a unique IP address is mandatory for those devices participated in the public network but not in the private TCP/IP local area networks (LANs), such as host PCs under the management of a router since they do not need to be accessed by the public. Hence, the NIC has reserved certain addresses that will never be registered publicly. These are known as *private* IP addresses, and are listed in the following ranges:

From 10.0.0.0 to 10.255.255.255 From 172.16.0.0 to 172.31.255.255 From 192.168.0.0 to 192.168.255.255

What are Public IP Address and Private IP Address

As the router plays a role to manage and further protect its LAN, it interconnects groups of host PCs. Each of them has a private IP address assigned by the built-in DHCP server of the Vigor router. The router itself will also use the default **private IP** address: 192.168.1.1 to communicate with the local hosts. Meanwhile, Vigor router will communicate with other network devices through a **public IP** address. When the data flow passing through, the Network Address Translation (NAT) function of the router will dedicate to translate public/private addresses, and the packets will be delivered to the correct host PC in the local area network. Thus, all the host PCs can share a common Internet connection.

Get Your Public IP Address from ISP

In ADSL deployment, the PPP (Point to Point)-style authentication and authorization is required for bridging customer premises equipment (CPE). Point to Point Protocol over Ethernet (PPPoE) connects a network of hosts via an access device to a remote access concentrator or aggregation concentrator. This implementation provides users with significant ease of use. Meanwhile it provides access control, billing, and type of service according to user requirement.

When a router begins to connect to your ISP, a serial of discovery process will occur to ask for a connection. Then a session will be created. Your user ID and password is authenticated via **PAP** or **CHAP** with **RADIUS** authentication system. And your IP address, DNS server, and other related information will usually be assigned by your ISP.

Below shows the menu items for Internet Access.

WAN

▶ General Setup

▶ Internet Access
▶ Load-Balance Policy

3.1.2 General Setup

This section will introduce some general settings of Internet and explain the connection modes for WAN1 and WAN2 in details.

This router supports dual WAN function. It allows users to access Internet and combine the bandwidth of the dual WAN to speed up the transmission through the network. Each WAN port (WAN1- through WAN port/WAN2- through LAN1 port) can connect to different ISPs, Even if the ISPs use different technology to provide telecommunication service (such as DSL, Cable modem, etc.). If any connection problem occurred on one of the ISP connections, all the traffic will be guided and switched to the normal communication port for proper operation. Please configure WAN1 and WAN2 settings.

This webpage allows you to set general setup for WAN1 and WAN respectively.

Note: In default, WAN1 is enabled. WAN2 is optional.

WAN >> General Setup

| General Setup | | | |
|--------------------|---------------------|--------------------|---------------------|
| WAN1 | | WAN2 | |
| Enable: | Yes 🕶 | Enable: | Yes 🕶 |
| Display Name: | | Display Name: | |
| Physical Mode: | Ethernet | Physical Mode: | Ethernet |
| Physical Type: | Auto negotiation 💌 | Physical Type: | Auto negotiation |
| Load Balance Mode: | Auto Weigh | Load Balance Mode: | Auto Weigh |
| Line Speed(Kbps): | DownLink 0 | Line Speed(Kbps): | DownLink 0 |
| | UpLink 🛛 | | UpLink 🛚 |
| Active Mode: | Active on demand 💌 | Active Mode: | Always On |
| Active on demand: | | Active on demand: | |
| O WAN2 Fail | | O WAN1 Fail | |
| ⊙ WAN2 Upload spe | ed exceed 0 Kbps | WAN1 Upload spe | ed exceed O Kbps |
| WAN2 Download : | speed exceed 0 Kbps | WAN1 Download | speed exceed O Kbps |

Note: WAN2 and LAN P1 share the P1 port. When WAN2 is enabled, P1 is used as WAN2.



Enable Choose Yes to invoke the settings for this WAN interface.

Choose No to disable the settings for this WAN interface.

Display Name Type the description for the WAN1/WAN2 interface.

Physical Mode For WAN1, the physical connection is done through ADSL

port; yet the physical connection for WAN2 is done through

an Ethernet port (P1). You cannot change it.

Physical Type

You can change the physical type for WAN2 or choose **Auto negotiation** for determined by the system.

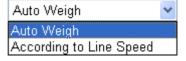
Physical Type:



Load Balance Mode

If you know the practical bandwidth for your WAN interface, please choose the setting of **According to Line Speed**. Otherwise, please choose **Auto Weigh** to let the router reach the best load balance.

Load Balance Mode:



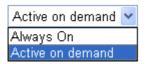
Line Speed

If your choose **According to Line Speed** as the **Load Balance Mode**, please type the line speed for downloading and uploading through WAN1/WAN2. The unit is kbps.

Active Mode

Choose **Always On** to make the WAN connection (WAN1/WAN2) being activated always; or choose **Active on demand** to make the WAN connection (WAN1/WAN2) activated if it is necessary.

Active Mode:



If you choose Active on demand, the Idle Timeout will be available for you to set for PPPoE and PPTP access modes in the Details Page of WAN>>Internet Access. In addition, there are three selections for you to choose for different purposes. **WAN2 Fail** – It means the connection for WAN1 will be activated when WAN2 is failed.

WAN2 Upload speed exceed XX kbps – It means the connection for WAN1 will be activated when WAN2 Upload speed exceed certain value that you set in this box for 15 seconds.

WAN2 Download speed exceed XX kbps– It means the connection for WAN1 will be activated when WAN2 Download speed exceed certain value that you set in this box for 15 seconds.

WAN1 Fail – It means the connection for WAN2 will be activated when WAN1 is failed.

WAN1 Upload speed exceed XX kbps – It means the connection for WAN2 will be activated when WAN1 Upload speed exceed certain value that you set in this box for 15 seconds.

WAN1 Download speed exceed XX kbps– It means the connection for WAN2 will be activated when WAN1 Download speed exceed certain value that you set in this box for 15 seconds.

3.1.3 Internet Access

For the router supports dual WAN function, the users can set different WAN settings (for WAN1/WAN2) for Internet Access. Due to different physical mode for WAN1 and WAN2, the Access Mode for these two connections also varies slightly.

WAN >> Internet Access

Internet Access Index Display Name Physical Mode Access Mode WAN1 Ethernet Static or Dynamic IP ✓ Details Page WAN2 Ethernet None ✓ Details Page

Index It shows the WAN modes that this router supports. WAN1 is the

default WAN interface for accessing into the Internet. WAN2 is the optional WAN interface for accessing into the Internet when

WAN 1 is inactive for some reason.

Display Name It shows the name of the WAN1/WAN2 that entered in general

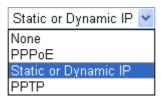
setup.

Physical Mode It shows the physical port for WAN1/WAN2.

Access Mode Use the drop down list to choose a proper access mode. The details

page of that mode will be popped up. If not, click Details Page for

accessing the page to configure the settings.



There are three access modes provided for PPPoE, Static or Dynamic IP and PPTP.

Details Page This button will open different web page according to the access

mode that you choose in WAN1 or WAN2.

Details Page for PPPoE

To use **PPPoE** as the accessing protocol of the internet, please choose **Internet Access** from **WAN** menu. Then, select **PPPoE** mode for WAN2. The following web page will be shown.

| WAN 1 | |
|-------------------|--|
| PPPoE Client Mode | PPP/MP Setup PPP Authentication PAP or CHAP Idle Timeout 180 second(s) IP Address Assignment Method (IPCP) WAN IP Alias Fixed IP: Yes No (Dynamic IP) Fixed IP Address Default MAC Address Specify a MAC Address MAC Address: 00 .50 .7F;22 .33 .45 |

PPPoE Client Mode

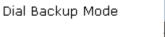
Click **Enable** for activating this function. If you click **Disable**, this function will be closed and all the settings that you adjusted in this page will be invalid.

ISP Access Setup

Enter your allocated username, password and authentication parameters according to the information provided by your ISP. If you want to connect to Internet all the time, you can check **Always On**.

Username – Type in the username provided by ISP in this field. **Password** – Type in the password provided by ISP in this field. **Index** (1-15) in **Schedule Setup** - You can type in four sets of time schedule for your request. All the schedules can be set previously in **Application** – **Schedule** web page and you can use the number that you have set in that web page.

ISDN Dial Backup Setup This setting is available for the routers supporting ISDN function only. Before utilizing the ISDN dial backup feature, you must create a dial backup profile first. Please click **Internet Access Setup** > **Dialing to a Single ISP** to enter the backup profile.





This setting is available for *i* model only.

Due to the absence of the ISDN interface in some models, the ISDN dial backup feature and its associated setup options are not available to them. Please refer to the previous part for further information.

None - Disable the backup function.

Packet Trigger -The backup line is not on until a packet from a local host triggers the router to establish a connection.

Always On - If the broadband connection is no longer available, the backup line will be activated automatically and always on until the broadband connection is restored. We recommend you to enable this feature if you host a web server for your customers' access

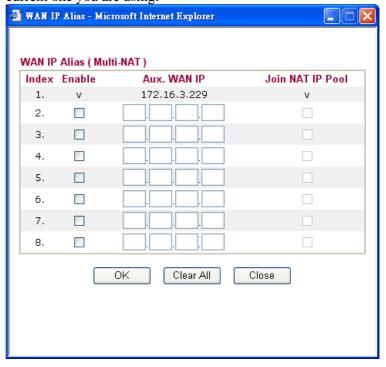
PPP/MP Setup

PPP Authentication – Select **PAP only** or **PAP or CHAP** for PPP.

Idle Timeout – Set the timeout for breaking down the Internet after passing through the time without any action. This setting is active only when the **Active on demand** option for Active Mode is selected in **WAN>> General Setup** page.

IP Address Assignment Method (IPCP) Usually ISP dynamically assigns IP address to you each time you connect to it and request. In some case, your ISP provides service to always assign you the same IP address whenever you request. In this case, you can fill in this IP address in the Fixed IP field. Please contact your ISP before you want to use this function.

WAN IP Alias - If you have multiple public IP addresses and would like to utilize them on the WAN interface, please use WAN IP Alias. You can set up to 8 public IP addresses other than the current one you are using.



Fixed IP – Click **Yes** to use this function and type in a fixed IP address in the box of **Fixed IP Address**.

Default MAC Address – You can use **Default MAC Address** or specify another MAC address by typing on the boxes of MAC Address for the router.

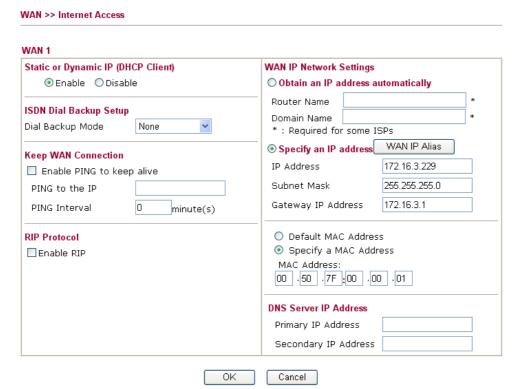
Specify a MAC Address – Type the MAC address for the router manually.

After finishing all the settings here, please click **OK** to activate them.

Details Page for Static or Dynamic IP

For static IP mode, you usually receive a fixed public IP address or a public subnet, namely multiple public IP addresses from your DSL or Cable ISP service providers. In most cases, a Cable service provider will offer a fixed public IP, while a DSL service provider will offer a public subnet. If you have a public subnet, you could assign an IP address or many IP address to the WAN interface.

To use **Static or Dynamic IP** as the accessing protocol of the internet, please choose **Internet Access** from **WAN** menu. Then, select **Static or Dynamic IP** mode for WAN2. The following web page will be shown.

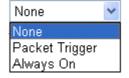


Static or Dynamic IP (DHCP Client)

Click **Enable** for activating this function. If you click **Disable**, this function will be closed and all the settings that you adjusted in this page will be invalid.

ISDN Dial Backup Setup This setting is available for the routers supporting ISDN function only. Before utilizing the ISDN dial backup feature, you must create a dial backup profile first. Please click **Internet Access Setup** > **Dialing to a Single ISP** to enter the backup profile.

Dial Backup Mode



Due to the absence of the ISDN interface in some models, the ISDN dial backup feature and its associated setup options are not available to them. Please refer to the previous part for further information.

None - Disable the backup function.

Packet Trigger -The backup line is not on until a packet from a local host triggers the router to establish a connection.

Always On - If the broadband connection is no longer available, the backup line will be activated automatically and always on until the broadband connection is restored. We recommend you to

enable this feature if you host a web server for your customers' access.

Keep WAN Connection

Normally, this function is designed for Dynamic IP environments because some ISPs will drop connections if there is no traffic within certain periods of time. Check **Enable PING to keep alive** box to activate this function.

PING to the IP - If you enable the PING function, please specify the IP address for the system to PING it for keeping alive.

PING Interval - Enter the interval for the system to execute the PING operation.

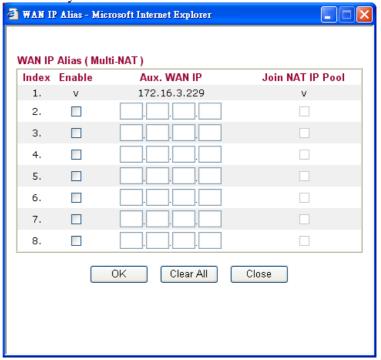
RIP Protocol

Routing Information Protocol is abbreviated as RIP (RFC1058) specifying how routers exchange routing tables information. Click **Enable RIP** for activating this function.

WAN IP Network Settings

This group allows you to obtain an IP address automatically and allows you type in IP address manually.

WAN IP Alias - If you have multiple public IP addresses and would like to utilize them on the WAN interface, please use WAN IP Alias. You can set up to 8 public IP addresses other than the current one you are using. Notice that this setting is available for WAN1 only.



Obtain an IP address automatically – Click this button to obtain the IP address automatically if you want to use **Dynamic IP** mode.

Router Name: Type in the router name provided by ISP.

Domain Name: Type in the domain name that you have assigned. **Specify an IP address** – Click this radio button to specify some data if you want to use **Static IP** mode.

IP Address: Type the IP address.

Subnet Mask: Type the subnet mask.

Gateway IP Address: Type the gateway IP address.

Default MAC Address: Click this radio button to use default MAC address for the router.

Specify a MAC Address: Some Cable service providers specify a

specific MAC address for access authentication. In such cases you need to click the **Specify a MAC Address** and enter the MAC address in the MAC Address field.

DNS Server IP Address

Type in the primary IP address for the router if you want to use **Static IP** mode. If necessary, type in secondary IP address for necessity in the future.

Details Page for PPTP

To use **PPTP** as the accessing protocol of the internet, please choose **Internet Access** from **WAN** menu. Then, select **PPTP** mode for WAN2. The following web page will be shown.

WAN >> Internet Access WAN 1 **PPTP Client Mode** PPP Setup PPP Authentication PAP or CHAP PPTP Server 10.0.0.138 Idle Timeout second(s) IP Address Assignment Method (IPCP) WAN IP Alias ISP Access Setup Username Fixed IP: O Yes O No (Dynamic IP) Password Fixed IP Address Index(1-15) in Schedule Setup: WAN IP Network Settings Obtain an IP address automatically ISDN Dial Backup Setup Specify an IP address Dial Backup Mode IP Address 10.0.0.150 Subnet Mask 255.0.0.0 ΟK Cancel

PPTP Setup

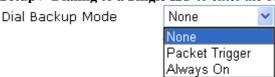
PPTP Link - Click **Enable** to enable a PPTP client to establish a tunnel to a DSL modem on the WAN interface.

PPTP Server - Specify the IP address of the PPTP server.

ISP Access Setup

Username -Type in the username provided by ISP in this field. **Password** -Type in the password provided by ISP in this field. **Index** (1-15) in **Schedule Setup** - You can type in four sets of time schedule for your request. All the schedules can be set previously in **Application** – **Schedule** web page and you can use the number that you have set in that web page.

ISDN Dial Backup Setup This setting is available for the routers supporting ISDN function only. Before utilizing the ISDN dial backup feature, you must create a dial backup profile first. Please click **Internet Access Setup** > **Dialing to a Single ISP** to enter the backup profile.



Due to the absence of the ISDN interface in some models, the ISDN dial backup feature and its associated setup options are not available to them. Please refer to the previous part for further information.

None - Disable the backup function.

Packet Trigger -The backup line is not on until a packet from a local host triggers the router to establish a connection.

Always On - If the broadband connection is no longer available, the backup line will be activated automatically and always on until the broadband connection is restored. We recommend you to enable this feature if you host a web server for your customers' access.

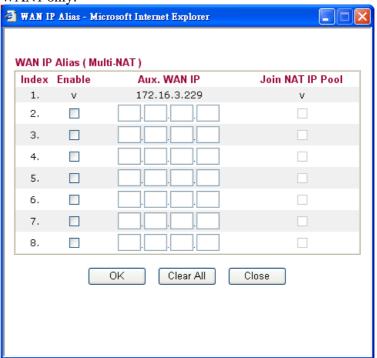
PPP Setup

PPP Authentication - Select **PAP only** or **PAP or CHAP** for PPP. **Idle Timeout** - Set the timeout for breaking down the Internet after passing through the time without any action. This setting is active only when the **Active on demand** option for Active Mode is selected in **WAN>> General Setup** page.

IP Address Assignment Method(IPCP) **Fixed IP** - Usually ISP dynamically assigns IP address to you each time you connect to it and request. In some case, your ISP provides service to always assign you the same IP address whenever you request. In this case, you can fill in this IP address in the Fixed IP field. Please contact your ISP before you want to use this function. Click **Yes** to use this function and type in a fixed IP address in the box.

Fixed IP Address - Type a fixed IP address.

WAN IP Alias - If you have multiple public IP addresses and would like to utilize them on the WAN interface, please use WAN IP Alias. You can set up to 8 public IP addresses other than the current one you are using. Notice that this setting is available for WAN1 only.



Default MAC Address – Click this radio button to use default MAC address for the router.

Specify a MAC Address - Some Cable service providers specify a specific MAC address for access authentication. In such cases you need to click the **Specify a MAC Address** and enter the MAC address in the MAC Address field.

WAN IP Network Settings **Obtain an IP address automatically** – Click this button to obtain the IP address automatically.

Specify an IP address - Click this radio button to specify some

data.

IP Address – Type the IP address. **Subnet Mask** – Type the subnet mask.

3.1.4 Load-Balance Policy

This router supports the function of load balancing. It can assign traffic with protocol type, IP address for specific host, a subnet of hosts, and port range to be allocated in WAN1 or WAN2 interface. The user can assign traffic category and force it to go to dedicate network interface based on the following web page setup. Twenty policies of load-balance are supported by this router.

Note: Load-Balance Policy is running only when both WAN1 and WAN2 are activated.

WAN >> Load-Balance Policy Load-Balance Policy Dest Dest Src IP Src IP Dest IP Dest IP Index Enable Protocol WAN Port Port Start Start End End Start End WAN1 🔻 any WAN1 💌 2 any WAN1 V 3 any 4 any WAN1 V WAN1 V 5 anγ 6 any WAN1 V WAN1 V 7 any WAN1 V 8 any WAN1 💌 9 any WAN1 V any << <u>1-10</u> | <u>11-20</u> >> Next >> ΟK

Index Click the number of index to access into the load-balance policy

configuration web page.

Enable Check this box to enable this policy.

Protocol Use the drop-down menu to change the protocol for the WAN

interface.

WAN Use the drop-down menu to change the WAN interface.

Src IP Start Displays the IP address for the start of the source IP.

Src IP End Displays the IP address for the end of the source IP.

Dest IP Start Displays the IP address for the start of the destination IP.

Dest IP End Displays the IP address for the end of the destination IP.

Dest Port Start Displays the IP address for the start of the destination port.

Dest Port End Displays the IP address for the end of the destination port.

Click **Index 1** to access into the following page for configuring load-balance policy.

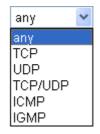
WAN >> Load-Balance Policy Index: 1 ☑ Enable TCP Protocol Binding WAN interafce WAN1 V Src IP Start 192.168.1.3 192.168.1.5 Src IP End 168.95.0.0 Dest IP Start 168.95.0.100 Dest IP End Dest Port Start Dest Port End 100 ΟK Cancel

Enable Check this box to enable this policy.

Protocol Use the drop-down menu to choose a proper protocol for the WAN

interface.

Protocol



Binding WAN Choose the WAN interface (WAN1 or WAN2) for binding. interface

Src IP Start Type the source IP start for the specified WAN interface.

Src IP End

Type the source IP end for the specified WAN interface. If this field is blank, it means that all the source IPs inside the LAN will

be passed through the WAN interface.

Dest IP Start Type the destination IP start for the specified WAN interface.

Dest IP End Type the destination IP end for the specified WAN interface. If this

field is blank, it means that all the destination IPs will be passed

through the WAN interface.

Dest Port Start Type the destination port start for the destination IP.

Dest Port End

Type the destination port end for the destination IP. If this field is blank, it means that all the destination ports will be passed through the WAN interface.

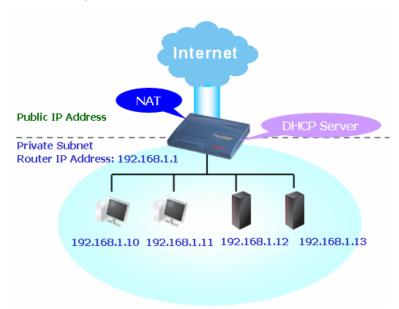
3.2 LAN

Local Area Network (LAN) is a group of subnets regulated and ruled by router. The design of network structure is related to what type of public IP addresses coming from your ISP.

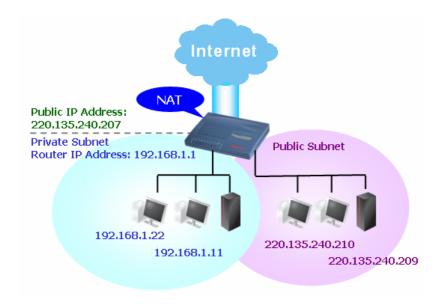


3.2.1 Basics of LAN

The most generic function of Vigor router is NAT. It creates a private subnet of your own. As mentioned previously, the router will talk to other public hosts on the Internet by using public IP address and talking to local hosts by using its private IP address. What NAT does is to translate the packets from public IP address to private IP address to forward the right packets to the right host and vice versa. Besides, Vigor router has a built-in DHCP server that assigns private IP address to each local host. See the following diagram for a briefly understanding.



In some special case, you may have a public IP subnet from your ISP such as 220.135.240.0/24. This means that you can set up a public subnet or call second subnet that each host is equipped with a public IP address. As a part of the public subnet, the Vigor router will serve for IP routing to help hosts in the public subnet to communicate with other public hosts or servers outside. Therefore, the router should be set as the gateway for public hosts.



What is Routing Information Protocol (RIP)

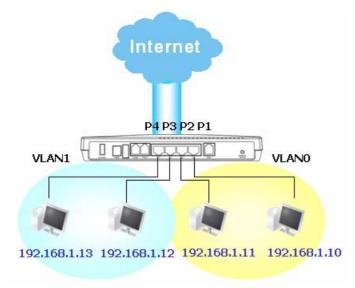
Vigor router will exchange routing information with neighboring routers using the RIP to accomplish IP routing. This allows users to change the information of the router such as IP address and the routers will automatically inform for each other.

What is Static Route

When you have several subnets in your LAN, sometimes a more effective and quicker way for connection is the **Static routes** function rather than other method. You may simply set rules to forward data from one specified subnet to another specified subnet without the presence of RIP.

What are Virtual LANs and Rate Control

You can group local hosts by physical ports and create up to 4 virtual LANs. To manage the communication between different groups, please set up rules in Virtual LAN (VLAN) function and the rate of each.



3.2.2 General Setup

This page provides you the general settings for LAN.

Click LAN to open the LAN settings page and choose General Setup.

| Ethernet TCP / IP and DHC | P Setup | | |
|---------------------------|-----------------------|--|-------------------|
| LAN IP Network Configura | ntion | DHCP Server Configuratio | n |
| For NAT Usage | | | ble Server |
| 1st IP Address | 192.168.1.1 | Relay Agent: 🔘 1st Sul | bnet 🔾 2nd Subnet |
| 1st Subnet Mask | 255.255.255.0 | Start IP Address | 192.168.1.10 |
| For IP Routing Usage C |) Enable 💿 Disable | IP Pool Counts | 50 |
| 2nd IP Address | 192.168.2.1 | Gateway IP Address | 192.168.1.1 |
| 2nd Subnet Mask | 255.255.255.0 | DHCP Server IP Address | |
| 21 | nd Subnet DHCP Server | for Relay Agent DNS Server IP Address | |
| | | Force DNS manual s | setting |
| RIP Protocol Control | Disable 💌 | Primary IP Address | |
| | | Secondary IP Address | |

1st IP Address Type in private IP address for connecting to a local private network

(Default: 192.168.1.1).

1st Subnet Mask Type in an address code that determines the size of the network.

(Default: 255.255.255.0/ 24)

For IP Routing Usage Click Enable to invoke this function. The default setting is

Disable.

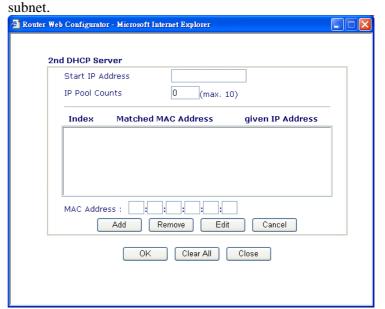
2nd **IP Address** Type in secondary IP address for connecting to a subnet.

(Default: 192.168.2.1/24)

2nd Subnet Mask An address code that determines the size of the network.

(Default: 255.255.255.0/24)

2nd DHCP Server You can configure the router to serve as a DHCP server for the 2nd



Start IP Address: Enter a value of the IP address pool for the DHCP server to start with when issuing IP addresses. If the 2nd IP address of your router is 220.135.240.1, the starting IP address must be 220.135.240.2 or greater, but smaller than 220.135.240.254.

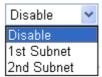
IP Pool Counts: Enter the number of IP addresses in the pool. The maximum is 10. For example, if you type 3 and the 2nd IP address of your router is 220.135.240.1, the range of IP address by the DHCP server will be from 220.135.240.2 to 220.135.240.11.

MAC Address: Enter the MAC Address of the host one by one and click **Add** to create a list of hosts to be assigned, deleted or edited IP address from above pool. Set a list of MAC Address for 2nd DHCP server will help router to assign the correct IP address of the correct subnet to the correct host. So those hosts in 2nd subnet won't get an IP address belonging to 1st subnet.

RIP Protocol Control

Disable deactivates the RIP protocol. It will lead to a stoppage of the exchange of routing information between routers. (Default)

RIP Protocol Control



1st Subnet - Select the router to change the RIP information of the 1st subnet with neighboring routers.

2nd Subnet - Select the router to change the RIP information of the 2nd subnet with neighboring routers.

DHCP Server Configuration

DHCP stands for Dynamic Host Configuration Protocol. The router by factory default acts a DHCP server for your network so it automatically dispatch related IP settings to any local user configured as a DHCP client. It is highly recommended that you leave the router enabled as a DHCP server if you do not have a DHCP server for your network.

If you want to use another DHCP server in the network other than the Vigor Router's, you can let Relay Agent help you to redirect the DHCP request to the specified location.

Enable Server - Let the router assign IP address to every host in the LAN.

Disable Server – Let you manually assign IP address to every host in the LAN.

Relay Agent – (1st subnet/2nd subnet) Specify which subnet that DHCP server is located the relay agent should redirect the DHCP request to.

Start IP Address - Enter a value of the IP address pool for the DHCP server to start with when issuing IP addresses. If the 1st IP address of your router is 192.168.1.1, the starting IP address must be 192.168.1.2 or greater, but smaller than 192.168.1.254.

IP Pool Counts - Enter the maximum number of PCs that you want the DHCP server to assign IP addresses to. The default is 50 and the maximum is 253.

Gateway IP Address - Enter a value of the gateway IP address for the DHCP server. The value is usually as same as the 1st IP address of the router, which means the router is the default gateway.

DHCP Server IP Address for Relay Agent - Set the IP address of the DHCP server you are going to use so the Relay Agent can help to forward the DHCP request to the DHCP server.

DNS Server Configuration

DNS stands for Domain Name System. Every Internet host must have a unique IP address, also they may have a human-friendly, easy to remember name such as www.yahoo.com. The DNS server converts the user-friendly name into its equivalent IP address.

Force DNS manual setting - Force Vigor2910 to use DNS servers in this page instead of DNS servers given by the Internet Access server (PPPoE, PPTP, L2TP or DHCP server).

Primary IP Address -You must specify a DNS server IP address here because your ISP should provide you with usually more than one DNS Server. If your ISP does not provide it, the router will automatically apply default DNS Server IP address: 194.109.6.66 to this field.

Secondary IP Address - You can specify secondary DNS server IP address here because your ISP often provides you more than one DNS Server. If your ISP does not provide it, the router will automatically apply default secondary DNS Server IP address: 194.98.0.1 to this field.

The default DNS Server IP address can be found via Online Status:

| System Status | | | System Uptime:0:18:40 |
|---------------|------------|------------------|---------------------------|
| LAN Status | Primary D | NS: 194.109.6.66 | Secondary DNS: 194.98.0.1 |
| IP Address | TX Packets | RX Packets | |
| 192.168.1.1 | 5940 | 4996 | |

If both the Primary IP and Secondary IP Address fields are left empty, the router will assign its own IP address to local users as a DNS proxy server and maintain a DNS cache.

If the IP address of a domain name is already in the DNS cache, the router will resolve the domain name immediately. Otherwise, the router forwards the DNS query packet to the external DNS server by establishing a WAN (e.g. DSL/Cable) connection.

There are two common scenarios of LAN settings that stated in Chapter 4. For the configuration examples, please refer to that chapter to get more information for your necessity.

3.2.3 Static Route

Go to LAN to open setting page and choose Static Route.

LAN >> Static Route Setup

| atic Route | e Configuration | | Set | to Factory Default View R | outing Table |
|------------|---------------------|--------|------------|-----------------------------|--------------|
| Index | Destination Address | Status | Index | Destination Address | Status |
| <u>1.</u> | ??? | ? | <u>6.</u> | ??? | ? |
| <u>2.</u> | ??? | ? | <u>7.</u> | ??? | ? |
| <u>3.</u> | ??? | ? | <u>8.</u> | ??? | ? |
| <u>4.</u> | ??? | ? | <u>9.</u> | ??? | ? |
| <u>5.</u> | ??? | ? | <u>10.</u> | ??? | ? |

Status: v --- Active, x --- Inactive, ? --- Empty

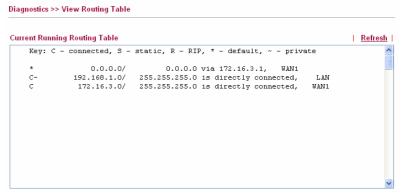
Index

The number (1 to 10) under Index allows you to open next page to set up static route.

Destination Address Displays the destination address of the static route.

Status Displays the status of the static route.

Viewing Routing Table Displays the routing table for your reference.

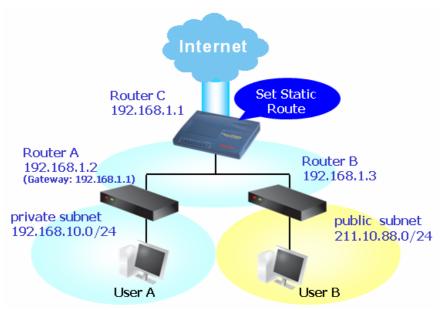


Add Static Routes to Private and Public Networks

Here is an example of setting Static Route in Main Router so that user A and B locating in different subnet can talk to each other via the router. Assuming the Internet access has been configured and the router works properly:

- use the Main Router to surf the Internet.
- create a private subnet 192.168.10.0 using an internal Router A (192.168.1.2)
- create a public subnet 211.100.88.0 via an internal Router B (192.168.1.3).
- have set Main Router 192.168.1.1 as the default gateway for the Router A 192.168.1.2.

Before setting Static Route, user A cannot talk to user B for Router A can only forward recognized packets to its default gateway Main Router.



 Go to LAN page and click General Setup, select 1st Subnet as the RIP Protocol Control. Then click the OK button.

Note: There are two reasons that we have to apply RIP Protocol Control on 1st Subnet. The first is that the LAN interface can exchange RIP packets with the neighboring routers via the 1st subnet (192.168.1.0/24). The second

is that those hosts on the internal private subnets (ex. 192.168.10.0/24) can access the Internet via the router, and continuously exchange of IP routing information with different subnets.

2. Click the **LAN - Static Route** and click on the **Index Number 1.** Check the **Enable** box. Please add a static route as shown below, which regulates all packets destined to 192.168.10.0 will be forwarded to 192.168.1.2. Click **OK**.

LAN >> Static Route Setup

| Status/Action | Active/Add 💌 |
|------------------------|---------------|
| Destination IP Address | 192.168.10.0 |
| Subnet Mask | 255.255.255.0 |
| Gateway IP Address | 192.168.1.2 |
| Network Interface | LAN 🕶 |

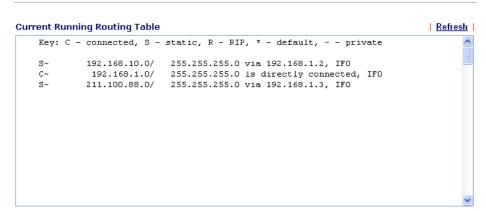
3. Return to **Static Route Setup** page. Click on another **Index Number** to add another static route as show below, which regulates all packets destined to 211.100.88.0 will be forwarded to 192.168.1.3.

LAN >> Static Route Setup

| Status/Action | | Active/Add 💌 |
|--------------------|-------|---------------|
| Destination IP Add | Iress | 211.100.88.0 |
| Subnet Mask | | 255.255.255.0 |
| Gateway IP Addre | SS | 192.168.1.3 |
| Network Interface | | LAN 🕶 |

4. Go to **Diagnostics** and choose **Routing Table** to verify current routing table.

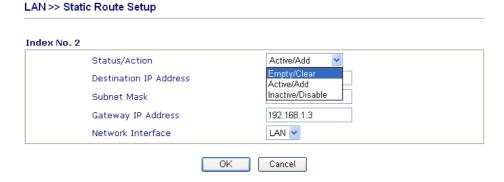
Diagnostics >> View Routing Table



Delete Static Route

1. Go to **LAN** page and click **Static Route** to open the web page. Select the index number of the one that you want to delete.

2. Select **Empty/Clear** from the drop-down menu, and then click the **OK** button to delete the route.



Disable Static Route

- 1. Click the **Index Number** that you want to disable from the **Static Route Configuration** page.
- 2. Select **Inactive/Disable** from the drop-down menu, and then click the **OK** button to disable the route.

3.3 NAT

Usually, the router serves as an NAT (Network Address Translation) router. NAT is a mechanism that one or more private IP addresses can be mapped into a single public one. Public IP address is usually assigned by your ISP, for which you may get charged. Private IP addresses are recognized only among internal hosts.

When the outgoing packets destined to some public server on the Internet reach the NAT router, the router will change its source address into the public IP address of the router, select the available public port, and then forward it. At the same time, the router shall list an entry in a table to memorize this address/port-mapping relationship. When the public server response, the incoming traffic, of course, is destined to the router's public IP address and the router will do the inversion based on its table. Therefore, the internal host can communicate with external host smoothly.

The benefit of the NAT includes:

- Save cost on applying public IP address and apply efficient usage of IP address.
 NAT allows the internal IP addresses of local hosts to be translated into one public IP address, thus you can have only one IP address on behalf of the entire internal hosts.
- Enhance security of the internal network by obscuring the IP address. There are many attacks aiming victims based on the IP address. Since the attacker cannot be aware of any private IP addresses, the NAT function can protect the internal network.

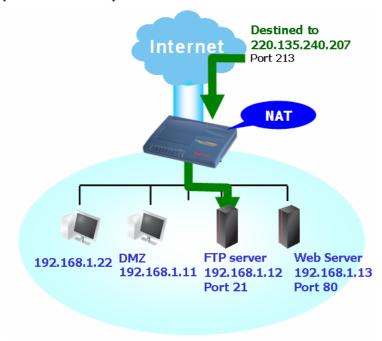
On NAT page, you will see the private IP address defined in RFC-1918. Usually we use the 192.168.1.0/24 subnet for the router. As stated before, the NAT facility can map one or more IP addresses and/or service ports into different specified services. In other words, the NAT function can be achieved by using port mapping methods.

Below shows the menu items for NAT.

NAT
Port Redirection
DMZ Host
Open Ports

3.3.1 Port Redirection

Port Redirection is usually set up for server related service inside the local network (LAN), such as web servers, FTP servers, E-mail servers etc. Most of the case, you need a public IP address for each server and this public IP address/domain name are recognized by all users. Since the server is actually located inside the LAN, the network well protected by NAT of the router, and identified by its private IP address/port, the goal of Port Redirection function is to forward all access request with public IP address from external users to the mapping private IP address/port of the server.



The port redirection can only apply to incoming traffic.

To use this function, please go to **NAT** page and choose **Port Redirection** web page. The **Port Redirection Table** provides 10 port-mapping entries for the internal hosts.

Port Redirection Table

| # | Mode | Service Name | Protocol | Public Port | Private IP | Private Port | Active |
|----|----------|--------------|----------|-------------|------------|-----------------|--------|
| 1 | Range 💌 | | 🗸 | 0 - | | 0 | |
| 2 | Single 💌 | | 💙 | 0 | | 0 | |
| 3 | Single 💌 | | 💙 | 0 | | 0 | |
| 4 | Single 💌 | | 🕶 | 0 | | 0 | |
| 5 | Single 💌 | | 🕶 | 0 | | 0 | |
| 6 | Single 💌 | | 💙 | 0 | | 0 | |
| 7 | Single 💌 | | 🕶 | 0 | | 0 | |
| 8 | Single 💌 | | | 0 | | 0 | |
| 9 | Single 💌 | | | 0 | | 0 | |
| 10 | Single 💌 | | 🕶 | 0 | | 0 | |

Note: In "Range" mode, End Port will be calculated automatically when Start IP, End IP and Start Port filled in.



Mode Two options are provided here for you to choose. To set a range for

the specific service, select Range.

Service Name Enter the description of the specific network service.

Protocol Select the transport layer protocol (TCP or UDP).

Public Port Specify which port can be redirected to the specified Private IP

and Port of the internal host. If you choose **Range** as the port redirection mode, you will see two boxes on this field. Simply type the required number on the first box. The second one will be

assigned automatically later.

Private IP Specify the private IP address of the internal host providing the

service. If you choose **Range** as the port redirection mode, you will see two boxes on this field. Type a complete IP address in the first box (as the starting point) and the fourth digits in the second box

(as the end point).

Private Port Specify the private port number of the service offered by the

internal host.

Active Check this box to activate the port-mapping entry you have

defined.

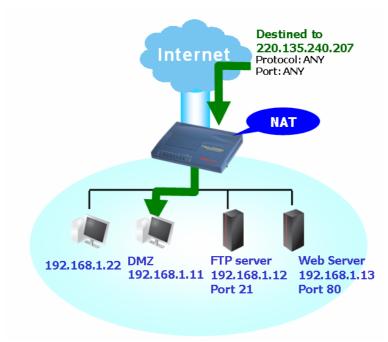
Note that the router has its own built-in services (servers) such as Telnet, HTTP and FTP etc. Since the common port numbers of these services (servers) are all the same, you may need to reset the router in order to avoid confliction.

For example, the built-in web configurator in the router is with default port 80, which may conflict with the web server in the local network, http://192.168.1.13:80. Therefore, you need to **change the router's http port to any one other than the default port 80** to avoid conflict, such as 8080. This can be set in the **System Maintenance** >>**Management Setup**. You then will access the admin screen of by suffixing the IP address with 8080, e.g., http://192.168.1.1:8080 instead of port 80.

| Management Access Control | | Management Port Setup | | | |
|---|-----------------------|---|--------------------------|--|--|
| Enable remote | firmware upgrade(FTP) | O Default Ports (Telne 443, FTP: 21) | et: 23, HTTP: 80, HTTPS: | | |
| ☐ Allow management from the Internet ☑ Disable PING from the Internet | | User Define Ports | User Define Ports | | |
| | | Telnet Port | 23 | | |
| | | HTTP Port | 80 | | |
| ist IP | Subnet Mask | HTTPS Port | 443 | | |
| | | FTP Port | 21 | | |
| | | SNMP Setup | | | |
| | <u> </u> | Enable SNMP Agent | t | | |
| | | Get Community | public | | |
| | | Set Community | private | | |
| | | Manager Host IP | | | |
| | | Trap Community | public | | |
| | | Notification Host IP | | | |
| | | Trap Timeout | 10 seconds | | |

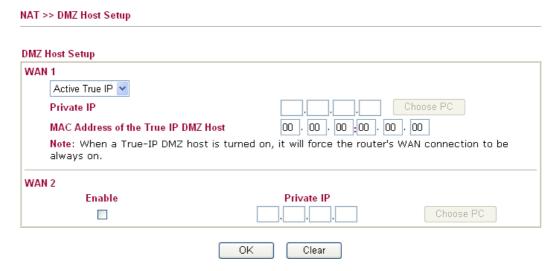
3.3.2 DMZ Host

As mentioned above, **Port Redirection** can redirect incoming TCP/UDP or other traffic on particular ports to the specific private IP address/port of host in the LAN. However, other IP protocols, for example Protocols 50 (ESP) and 51 (AH), do not travel on a fixed port. Vigor router provides a facility **DMZ Host** that maps ALL unsolicited data on any protocol to a single host in the LAN. Regular web surfing and other such Internet activities from other clients will continue to work without inappropriate interruption. **DMZ Host** allows a defined internal user to be totally exposed to the Internet, which usually helps some special applications such as Netmeeting or Internet Games etc.



The inherent security properties of NAT are somewhat bypassed if you set up DMZ host. We suggest you to add additional filter rules or a secondary firewall.

Click **DMZ Host** to open the following page:



If you previously have set up **WAN Alias** in **Internet Access>>PPPoE/PPPoA** or **Internet Access>>MPoA**, you will find them in **Aux. WAN IP list** for your selection.



Enable Check to enable the DMZ Host function.

Private IP Enter the private IP address of the DMZ host, or click Choose PC

to select one.

Choose PC Click this button and then a window will automatically pop up, as

depicted below. The window consists of a list of private IP addresses of all hosts in your LAN network. Select one private IP

address in the list to be the DMZ host.



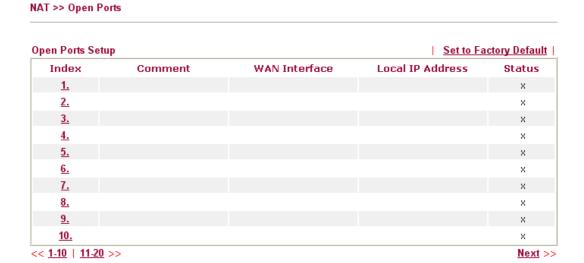
When you have selected one private IP from the above dialog, the IP address will be shown on the following screen. Click \mathbf{OK} to save the setting.



3.3.3 Open Ports

Open Ports allows you to open a range of ports for the traffic of special applications. Common application of Open Ports includes P2P application (e.g., BT, KaZaA, Gnutella, WinMX, eMule and others), Internet Camera etc. Ensure that you keep the application involved up-to-date to avoid falling victim to any security exploits.

Click **Open Ports** to open the following page:



Index

Indicate the relative number for the particular entry that you want to offer service in a local host. You should click the appropriate index number to edit or clear the corresponding entry.

Comment

Specify the name for the defined network service.

WAN Interface Display the WAN interface for the entry.

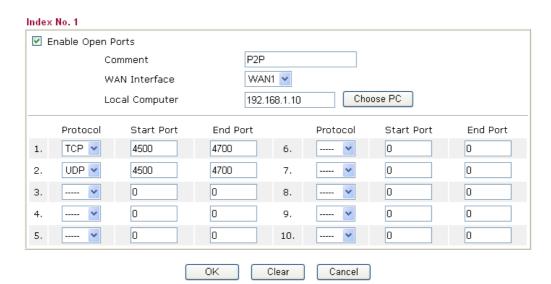
Local IP Address Display the private IP address of the local host offering the service.

Status Display the state for the corresponding entry. X or V is to represent

the Inactive or Active state.

To add or edit port settings, click one index number on the page. The index entry setup page will pop up. In each index entry, you can specify 10 port ranges for diverse services.

NAT >> Open Ports >> Edit Open Ports



Enable Open Ports Check to enable this entry.

Comment Make a name for the defined network application/service.

WAN Interface Specify the WAN interface that will be used for this entry.

Local Computer Enter the private IP address of the local host or click Choose PC to

select one.

Choose PC Click this button and, subsequently, a window having a list of

private IP addresses of local hosts will automatically pop up. Select

the appropriate IP address of the local host in the list.

Protocol Specify the transport layer protocol. It could be **TCP**, **UDP**, or -----

(none) for selection.

Start Port Specify the starting port number of the service offered by the local

host.

End Port Specify the ending port number of the service offered by the local

host.

3.4 Firewall

3.4.1 Basics for Firewall

Quick Start Wizard

While the broadband users demand more bandwidth for multimedia, interactive applications, or distance learning, security has been always the most concerned. The firewall of the Vigor router helps to protect your local network against attack from unauthorized outsiders. It also restricts users in the local network from accessing the Internet. Furthermore, it can filter out specific packets that trigger the router to build an unwanted outgoing connection.

The most basic security concept is to set user name and password while you install your router. The administrator login will prevent unauthorized access to the router configuration from your router.

If you did not set password during installation; you can go to **System Maintenance** to set up your password.



Firewall Facilities

The users on the LAN are provided with secured protection by the following firewall facilities:

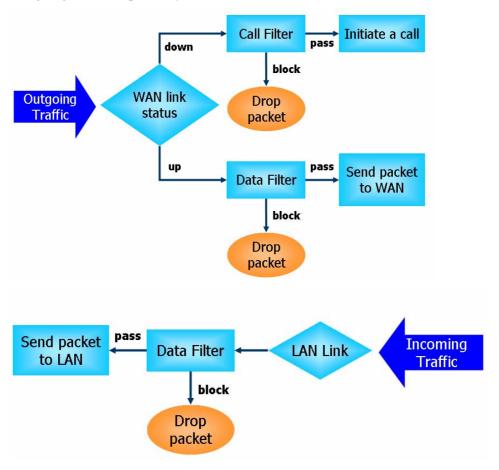
- User-configurable IP filter (Call Filter/ Data Filter).
- Stateful Packet Inspection (SPI): tracks packets and denies unsolicited incoming data
- Selectable Denial of Service (DoS) /Distributed DoS (DDoS) attacks protection
- URL Content Filter

IP Filters

Depending on whether there is an existing Internet connection, or in other words "the WAN link status is up or down", the IP filter architecture categorizes traffic into two: **Call Filter** and **Data Filter**.

- Call Filter When there is no existing Internet connection, Call Filter is applied to all traffic, all of which should be outgoing. It will check packets according to the filter rules. If legal, the packet will pass. Then the router shall "initiate a call" to build the Internet connection and send the packet to Internet.
- **Data Filter** When there is an existing Internet connection, **Data Filter** is applied to incoming and outgoing traffic. It will check packets according to the filter rules. If legal, the packet will pass the router.

The following illustrations are flow charts explaining how router will treat incoming traffic and outgoing traffic respectively.



Stateful Packet Inspection (SPI)

Stateful inspection is a firewall architecture that works at the network layer. Unlike legacy static packet filtering, which examines a packet based on the information in its header, stateful inspection builds up a state machine to track each connection traversing all interfaces of the firewall and makes sure they are valid. The stateful firewall of Vigor router not just examine the header information also monitor the state of the connection.

Content Security Management (CSM)

As the popularity of all kinds of instant messenger application arises, communication cannot become much easier. Nevertheless, while some industry may leverage this as a great tool to connect with their customers, some industry may take reserve attitude in order to reduce employee misusage during office hour or prevent unknown security leak. It is similar situation for corporation towards peer-to-peer applications since file-sharing can be convenient but insecure at the same time. To address these needs, we provide CSM functionality.

Denial of Service (DoS) Defense

The **DoS Defense** functionality helps you to detect and mitigate the DoS attack. The attacks are usually categorized into two types, the flooding-type attacks and the vulnerability attacks. The flooding-type attacks will attempt to exhaust all your system's resource while the vulnerability attacks will try to paralyze the system by offending the vulnerabilities of the protocol or operation system.

The **DoS Defense** function enables the Vigor router to inspect every incoming packet based on the attack signature database. Any malicious packet that might duplicate itself to paralyze the host in the secure LAN will be strictly blocked and a Syslog message will be sent as warning, if you set up Syslog server.

Also the Vigor router monitors the traffic. Any abnormal traffic flow violating the pre-defined parameter, such as the number of thresholds, is identified as an attack and the Vigor router will activate its defense mechanism to mitigate in a real-time manner.

The below shows the attack types that DoS/DDoS defense function can detect:

1. SYN flood attack9. Smurf attack2. UDP flood attack10. SYN fragment3. ICMP flood attack11. ICMP fragment4. TCP Flag scan12. Tear drop attack5. Trace route13. Fraggle attack6. IP options14. Ping of Death attack7. Unknown protocol15. TCP/UDP port scan

8. Land attack

Content Filtering

To provide an appropriate cyberspace to users, Vigor router equips with **URL Content Filter** not only to limit illegal traffic from/to the inappropriate web sites but also prohibit other web feature where malicious code may conceal.

Once a user type in or click on an URL with objectionable keywords, URL keyword blocking facility will decline the HTTP request to that web page thus can limit user's access to the website. You may imagine **URL Content Filter** as a well-trained convenience-store clerk who won't sell adult magazines to teenagers. At office, **URL Content Filter** can also provide a job-related only environment hence to increase the employee work efficiency. How can URL Content Filter work better than traditional firewall in the field of filtering? Because it checks the URL strings or some of HTTP data hiding in the payload of TCP packets while legacy firewall inspects packets based on the fields of TCP/IP headers only.

On the other hand, Vigor router can prevent user from accidentally downloading malicious codes from web pages. It's very common that malicious codes conceal in the executable objects, such as ActiveX, Java Applet, compressed files, and other executable files. Once downloading these types of files from websites, you may risk bringing threat to your system. For example, an ActiveX control object is usually used for providing interactive web feature. If malicious code hides inside, it may occupy user's system.

Web Filtering

We all know that the content on the Internet just like other types of media may be inappropriate sometimes. As a responsible parent or employer, you should protect those in your trust against the hazards. With Web filtering service of the Vigor router, you can protect your business from common primary threats, such as productivity, legal liability, network and security threats. For parents, you can protect your children from viewing adult websites or chat rooms.

Once you have activated your Web Filtering service in Vigor router and chosen the categories of website you wish to restrict, each URL address requested (e.g.www.bbc.co.uk) will be checked against our server database, powered by SurfControl. The database covering over 70 languages and 200 countries, over 1 billion Web pages divided into 40 easy-to-understand categories. This database is updated as frequent as daily by a global team of Internet researchers. The server will look up the URL and return a category to your router. Your Vigor router will then decide whether to allow access to this site according to the categories you have selected. Please note that this action will not introduce any delay in your Web surfing because each of multiple load balanced database servers can handle millions of requests for categorization.

Below shows the menu items for Firewall.



3.4.2 General Setup

General Setup allows you to adjust settings of IP Filter and common options. Here you can enable or disable the **Call Filter** or **Data Filter**. Under some circumstance, your filter set can be linked to work in a serial manner. So here you assign the **Start Filter Set** only. Also you can configure the **Log Flag** settings, **Apply IP filter to VPN incoming packets**, and **Accept incoming fragmented UDP packets**.

Click **Firewall** and click **General Setup** to open the general setup page.

Firewall >> General Setup

| Call Filter | Enable | Start Filter Set | Set#1 V |
|----------------------|--------------------------|------------------|--------------------------|
| | | Start Filter Set | Set#1 💌 |
| | O Disable | | |
| Data Filter | Enable | Start Filter Set | Set#2 |
| | O Disable | | |
| Log Flag | None 💌 | | |
| Pass or Block | Pass 🕶 | | |
| Pass or Block | Pass 💌 | | |
| Content Management | None 🕶 | | |
| Apply IP filter to V | PN incoming packets | | |
| ☑ Accept large incom | ning fragmented UDP o | r ICMP packets (| for some games, ex. CS) |
| E Accept large incom | ming magmonted obrio | . Io packets (| Tot Some games, ex. CS |

Call Filter Check Enable to activate the Call Filter function. Assign a start

filter set for the Call Filter.

OΚ

Data Filter Check **Enable** to activate the Data Filter function. Assign a start

filter set for the Data Filter.

Log Flag For troubleshooting needs you can specify the filter log here.

None - The log function is not activated.

Block - All blocked packets will be logged.

Pass - All passed packets will be logged.

No Match - The log function will record all packets that are not

matched.

Note that the filter log will be displayed on the Telnet terminal

when you type the log - f command.

Pass or Block Select Pass or Block for the packets that do not match with the

filter rules.

Content Management Select a CSM profile for global IM/P2P application blocking. All

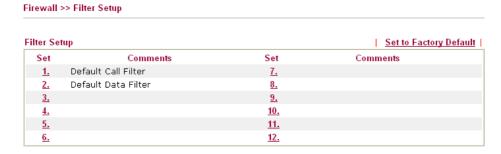
the hosts in LAN must follow the standard configured in the CSM profile selected here. For detailed information, refer to the section

of CSM profile setup.

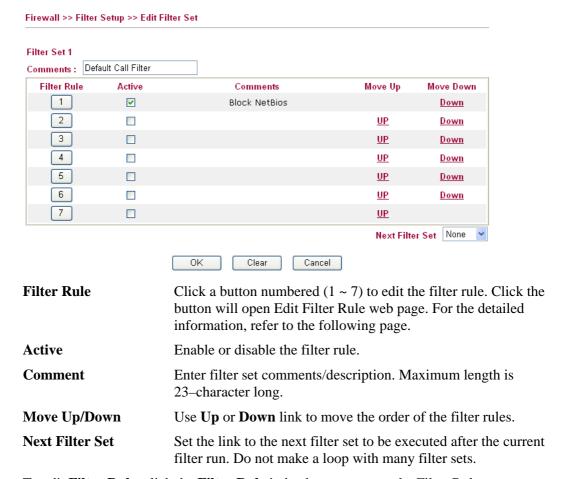
Some on-line games (for example: Half Life) will use lots of fragmented UDP packets to transfer game data. Instinctively as a secure firewall, Vigor router will reject these fragmented packets to prevent attack unless you enable "Accept Incoming Fragmented UDP Packets". By checking this box, you can play these kinds of on-line games. If security concern is in higher priority, you cannot enable "Accept Incoming Fragmented UDP Packets".

3.4.3 Filter Setup

Click **Firewall** and click **Filter Setup** to open the setup page.



To edit or add a filter, click on the set number to edit the individual set. The following page will be shown. Each filter set contains up to 7 rules. Click on the rule number button to edit each rule. Check **Active** to enable the rule.



To edit Filter Rule, click the Filter Rule index button to enter the Filter Rule setup page.

Filter Set 1 Rule 1 ✓ Check to enable the Filter Rule Comments: Block NetBios ${\tt Index(1-15)\ in\ } \ \underline{{\tt Schedule}}\ {\tt Setup};$ LAN -> WAN 🕶 Direction: Edit Source IP: Any Edit Destination IP: Service Type: TCP/UDP, Port: from 137~139 to any Edit Don't Care Fragments: Pass or Block: Pass If No Further Match Branch to Other Filter Set: None None **Content Management:** Enable Loa: ΟK Clear Cancel

Check to enable the Filter Rule

Check this box to enable the filter rule.

Comments Enter filter set comments/description. Maximum length is 14-

character long.

Index(1-15) Set the PCs on LAN to work at certain time interval only. You may

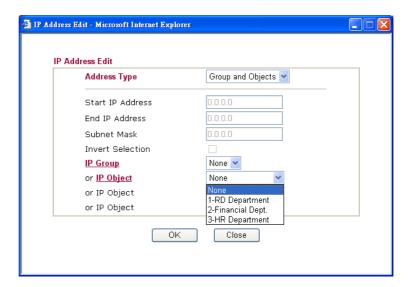
choose up to 4 schedules out of the 15 schedules pre-defined in **Applications** >> **Schedule** setup. The default setting of this filed is

blank and the function will always work.

Direction Set the direction of packet flow (LAN->WAN/WAN->LAN). It is

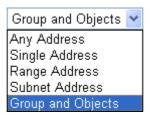
for **Data Filter** only. For the **Call Filter**, this setting is not available since **Call Filter** is only applied to outgoing traffic.

Source/Destination IP Click **Edit** to access into the following dialog to choose the source/destination IP or IP ranges.



To set the IP address manually, please choose **Any Address/Single Address/Range Address/Subnet Address** as the Address Type and type them in this dialog. In addition, if you want to use the IP

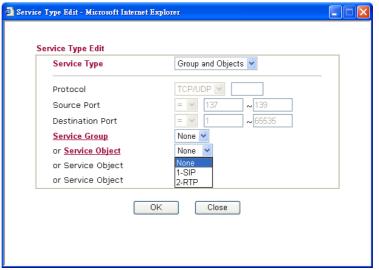
range from defined groups or objects, please choose **Group and Objects** as the Address Type.



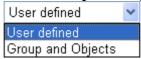
From the **IP Group** drop down list, choose the one that you want to apply. Or use the **IP Object** drop down list to choose the object that you want.

Service Type

Click **Edit** to access into the following dialog to choose a suitable service type.



To set the service type manually, please choose **User defined** as the Service Type and type them in this dialog. In addition, if you want to use the service type from defined groups or objects, please choose **Group and Objects** as the Service Type.



Protocol - Specify the protocol(s) which this filter rule will apply to. **Source/Destination Port** -

- (=) when the first and last value are the same, it indicates one port; when the first and last values are different, it indicates a range for the port and available for this service type.
- (!=) when the first and last value are the same, it indicates all the ports except the port defined here; when the first and last values are different, it indicates that all the ports except the range defined here are available for this service type.
- (>) the port number greater than this value is available.
- (<) the port number less than this value is available for this profile.

Service Group/Object - Use the drop down list to choose the one that you want.

Fragments Specify the action for fragmented packets. And it is used for **Data**

Filter only.

Don't care - No action will be taken towards fragmented packets.

Unfragmented - Apply the rule to unfragmented packets. *Fragmented* - Apply the rule to fragmented packets.

Too Short - Apply the rule only to packets that are too short to

contain a complete header.

Pass or Block Specifies the action to be taken when packets match the rule.

Block Immediately - Packets matching the rule will be dropped

immediately.

Pass Immediately - Packets matching the rule will be passed

immediately.

Block If No Further Match - A packet matching the rule, and that

does not match further rules, will be dropped.

Pass If No Further Match - A packet matching the rule, and that

does not match further rules, will be passed through.

Branch to other Filter Set If the packet matches the filter rule, the next filter rule will branch to the specified filter set. Select next filter rule to branch from the drop-down menu. Be aware that the router will apply the specified filter rule for ever and will not return to previous filter rule any

more.

Log Check this box to enable the log function. Use the Telnet command

log-f to view the logs.

IP Address Specify a source and destination IP address for this filter rule to

apply to. Place the symbol "!" before a specific IP Address will prevent this rule from being applied to that IP address. To apply the

rule to all IP address, enter any or leave the field blank.

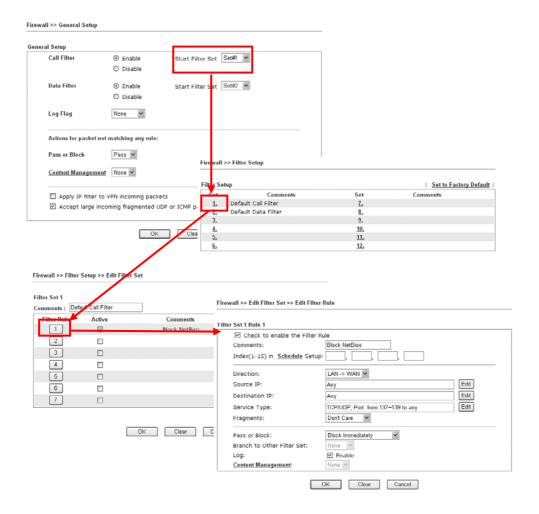
Content Management All the hosts within the range configured in the above conditions

must follow the standard configured in the CSM profile selected here. For detailed information, refer to the section of CSM profile

setup.

Example

As stated before, all the traffic will be separated and arbitrated using on of two IP filters: call filter or data filter. You may preset 12 call filters and data filters in **Filter Setup** and even link them in a serial manner. Each filter set is composed by 7 filter rules, which can be further defined. After that, in **General Setup** you may specify one set for call filter and one set for data filter to execute first.



3.4.4 DoS Defense

As a sub-functionality of IP Filter/Firewall, there are 15 types of detect/ defense function in the **DoS Defense** setup. The DoS Defense functionality is disabled for default.

Click **Firewall** and click **DoS Defense** to open the setup page.

| Enable DoS Defense | | | |
|-------------------------------|----------------------|-------------|---------------|
| ☐ Enable SYN flood defense | Threshold | 50 | packets / sec |
| | Timeout | 10 | sec |
| Enable UDP flood defense | Threshold | 150 | packets / sec |
| | Timeout | 10 | sec |
| ☐ Enable ICMP flood defense | Threshold | 50 | packets / sec |
| | Timeout | 10 | sec |
| Enable Port Scan detection | Threshold | 150 | packets / sec |
| Block IP options | ☐ Block TCP | flag scan | |
| Block Land | Block Tear | Drop | |
| Block Smurf | Block Ping | of Death | |
| Block trace route | Block ICMP | fragment | |
| Block SYN fragment | 🗌 Block Unkn | ownProtocol | |
| 🗌 Block Fraggle Attack | | | |
| | | | |
| Enable DoS defense function t | o prevent the attack | s from hack | ter or |
| crackers. | | | |

Enable Dos Defense

Check the box to activate the DoS Defense Functionality.

Enable SYN flood defense

Check the box to activate the SYN flood defense function. Once detecting the Threshold of the TCP SYN packets from the Internet has exceeded the defined value, the Vigor router will start to randomly discard the subsequent TCP SYN packets for a period defined in Timeout. The goal for this is prevent the TCP SYN packets' attempt to exhaust the limited-resource of Vigor router. By default, the threshold and timeout values are set to 50 packets per second and 10 seconds, respectively.

Enable UDP flood defense

Check the box to activate the UDP flood defense function. Once detecting the Threshold of the UDP packets from the Internet has exceeded the defined value, the Vigor router will start to randomly discard the subsequent UDP packets for a period defined in Timeout. The default setting for threshold and timeout are 150 packets per second and 10 seconds, respectively.

Enable ICMP flood defense

Check the box to activate the ICMP flood defense function. Similar to the UDP flood defense function, once if the Threshold of ICMP packets from Internet has exceeded the defined value, the router will discard the ICMP echo requests coming from the Internet. The default setting for threshold and timeout are 50 packets per second and 10 seconds, respectively.

Enable PortScan detection

Port Scan attacks the Vigor router by sending lots of packets to many ports in an attempt to find ignorant services would respond. Check the box to activate the Port Scan detection. Whenever detecting this malicious exploration behavior by monitoring the port-scanning Threshold rate, the Vigor router will send out a warning. By default, the Vigor router sets the threshold as 150 packets per second.

Block IP options

Check the box to activate the Block IP options function. The Vigor router will ignore any IP packets with IP option field in the datagram header. The reason for limitation is IP option appears to be a vulnerability of the security for the LAN because it will carry significant information, such as security, TCC (closed user group) parameters, a series of Internet addresses, routing messages...etc. An eavesdropper outside might learn the details of your private networks.

Block Land

Check the box to enforce the Vigor router to defense the Land attacks. The Land attack combines the SYN attack technology with IP spoofing. A Land attack occurs when an attacker sends spoofed SYN packets with the identical source and destination addresses, as well as the port number to victims.

Block Smurf

Check the box to activate the Block Smurf function. The Vigor router will ignore any broadcasting ICMP echo request.

Block trace router

Check the box to enforce the Vigor router not to forward any trace route packets.

Block SYN fragment

Check the box to activate the Block SYN fragment function. The Vigor router will drop any packets having SYN flag and more fragment bit set.

Block Fraggle Attack

Check the box to activate the Block fraggle Attack function. Any broadcast UDP packets received from the Internet is blocked. Activating the DoS/DDoS defense functionality might block some legal packets. For example, when you activate the fraggle attack defense, all broadcast UDP packets coming from the Internet are blocked. Therefore, the RIP packets from the Internet might be dropped.

Block TCP flag scan

Check the box to activate the Block TCP flag scan function. Any TCP packet with anomaly flag setting is dropped. Those scanning activities include no flag scan, FIN without ACK scan, SYN FINscan, Xmas scan and full Xmas scan.

Block Tear Drop

Check the box to activate the Block Tear Drop function. Many machines may crash when receiving ICMP datagrams (packets) that exceed the maximum length. To avoid this type of attack, the Vigor router is designed to be capable of discarding any fragmented ICMP packets with a length greater than 1024 octets.

Block Ping of Death

Check the box to activate the Block Ping of Death function. This attack involves the perpetrator sending overlapping packets to the target hosts so that those target hosts will hang once they re-construct the packets. The Vigor routers will block any packets realizing this attacking activity.

Block ICMP Fragment Check the box to activate the Block ICMP fragment function. Any ICMP packets with more fragment bit set are dropped.

Block Land

Check the box to enforce the Vigor router to defense the Land attacks. The Land attack combines the SYN attack technology with IP spoofing. A Land attack occurs when an attacker sends spoofed

SYN packets with the identical source and destination addresses, as well as the port number to victims.

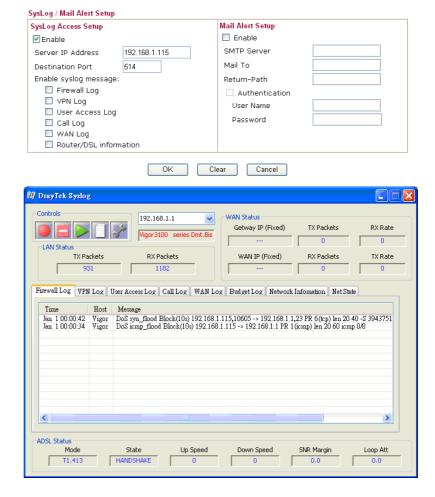
Block Unknown Protocol

Check the box to activate the Block Unknown Protocol function. Individual IP packet has a protocol field in the datagram header to indicate the protocol type running over the upper layer. However, the protocol types greater than 100 are reserved and undefined at this time. Therefore, the router should have ability to detect and reject this kind of packets.

Warning Messages

We provide Syslog function for user to retrieve message from Vigor router. The user, as a Syslog Server, shall receive the report sending from Vigor router which is a Syslog Client.

All the warning messages related to **DoS defense** will be sent to user and user can review it through Syslog daemon. Look for the keyword **DoS** in the message, followed by a name to indicate what kind of attacks is detected.



3.4.5 URL Content Filter

Based on the list of user defined keywords, the **URL Content Filter** facility in Vigor router inspects the URL string in every outgoing HTTP request. No matter the URL string is found full or partial matched with a keyword, the Vigor router will block the associated HTTP connection.

For example, if you add key words such as "sex", Vigor router will limit web access to web sites or web pages such as "www.sex.com", "www.backdoor.net/images/sex/p_386.html". Or you may simply specify the full or partial URL such as "www.sex.com" or "sex.com".

Also the Vigor router will discard any request that tries to retrieve the malicious code.

Click Firewall and click URL Content Filter to open the setup page.

| Firewall >> URL Content Filter | | | |
|--|-----------------------|-----------------------|--------------------------------|
| Content Eilter Setun | | | |
| Content Filter Setup | | | |
| Enable URL Access Control | | | |
| Enable URL Access LogBlack List (block those mate | china keyward) | | |
| White List (pass those mate) | | | |
| " | word | No ACT | Keyword |
| 1 🔲 | | 5 🔲 | |
| 2 🔲 | | 6 🔲 | |
| 3 🔲 | | 7 🔲 | |
| 4 | | 8 🔲 | |
| | are allowed to spec | | For example: hotmail yahoo msr |
| Prevent web access from IP ad | | • | |
| | | | |
| Enable Restrict Web Feature | | | |
| ☐ Java ☐ ActiveX | Compressed files | s 🗌 Execut | able files 🔲 Multimedia files |
| ☐ Cookie ☐ Proxy | | | |
| | | | |
| Enable Excepting Subnets | | | |
| | Address | | Subnet Mask |
| 1 | | ~ | |
| 2 🗆 | | ~ | |
| 3 🗆 | | ~ | |
| 4 🗆 | | ~ | |
| | | | |
| Time Schedule | | | |
| Index(1-15) in <u>Schedule</u> Setup | ı:, | J, | |
| Note: Action and Idle Timeout se | ettings will be ignor | red. | |
| | OK Cle | ar All Cand | cel |
| | | | |
| Enable URL Access | Check the bo | ox to activat | e URL Access Control. |
| Control | | | |
| Dla als I tat (bla als 4) | C1: ala 4la: a 1 | 44 a.m. 4 a. m.c.=4 : | int annualing into the co |
| Black List (block those | | | • |
| matching keyword) | webpage wit | n the keywo | ords listed on the box be |
| White List (pass those | Click this bu | tton to allo | w accessing into the cor |
| matching keyword) | | | ords listed on the box be |
| | | • | |
| Keyword | The Vigor ro | outer provid | es 8 frames for users to |

itey work

The Vigor router provides 8 frames for users to define keywords and each frame supports multiple keywords. The keyword could be a noun, a partial noun, or a complete URL string. Multiple keywords within a frame are separated by space, comma, or semicolon. In addition, the maximal length of each frame is 32-character long. After specifying keywords, the Vigor router will decline the connection request to the website whose URL string matched to any user-defined keyword. It should be noticed that the more simplified the blocking keyword list, the more efficiently the Vigor router perform.

Prevent web access Check the box to deny any web surfing activity using IP address,

from IP address

such as http://202.6.3.2. The reason for this is to prevent someone dodges the URL Access Control.

You must clear your browser cache first so that the URL content filtering facility operates properly on a web page that you visited before.

Enable Restrict Web Feature

Check the box to activate the function.

Java - Check the checkbox to activate the Block Java object function. The Vigor router will discard the Java objects from the Internet.

ActiveX - Check the box to activate the Block ActiveX object function. Any ActiveX object from the Internet will be refused. Compressed file - Check the box to activate the Block Compressed file function to prevent someone from downloading any compressed file. The following list shows the types of compressed files that can be blocked by the Vigor router. •

zip, rar, .arj, .ace, .cab, .sit

Executable file - Check the box to reject any downloading behavior of the executable file from the Internet.

.exe, .com, .scr, .pif, .bas, .bat, .inf, .reg

Cookie - Check the box to filter out the cookie transmission from inside to outside world to protect the local user's privacy.

Proxy - Check the box to reject any proxy transmission. To control efficiently the limited-bandwidth usage, it will be of great value to provide the blocking mechanism that filters out the multimedia files downloading from web pages. Accordingly, files with the following extensions will be blocked by the Vigor router.

.mov .mp3 .rm .ra .au .wmv .wav .asf .mpg .mpeg .avi .ram

Enable Excepting Subnets

Four entries are available for users to specify some specific IP addresses or subnets so that they can be free from the *URL Access Control*. To enable an entry, click on the empty checkbox, named as **ACT**, in front of the appropriate entry.

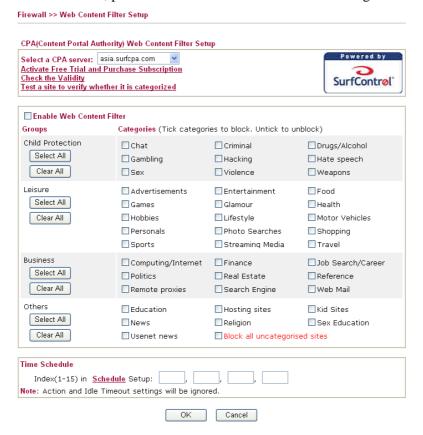
Time Schedule

Specify what time should perform the URL content filtering facility.

3.4.6 Web Content Filter

Click Firewall and click Web Content Filter to open the setup page.

For this section, please refer to Web Content Filter user's guide.



3.4.6 Bind IP to MAC

This function is used to bind the IP and MAC address in LAN to have a strengthen control in network. When this function is enabled, all the assigned IP and MAC address binding together cannot be changed. If you modified the binding IP or MAC address, it might cause you not access into the Internet.

Click Firewall and click Bind IP to MAC to open the setup page.

Firewall >> Bind IP to MAC

| Bind IP to MAC | | |
|--|-----------------------------|---------------------------------|
| Note: IP-MAC binding can cooperate with rou specified IP through DHCP. | | |
| If choose Strict Bind, all IPs not bind to | o MAC cannot gain access to | internet. |
| ● Enable ○ Disable ○ Strict Bind | | |
| | | |
| ARP Table Select All Sort Refresh | IP Bind List | <u>Select All</u> <u>Sort</u> |
| IP Address Mac Address 192.168.1.10 00-0E-A6-2A-D5-A1 | Index IP Address | Mac Address |
| 192.100.1.10 | | |
| | | |
| | | |
| | | |
| | | |
| | | |
| Add and Edit | | |
| | | |
| IP Address | | |
| Mac Address ::::::::::::::::::::::::::::::::::: | | |
| Add | Edit Remove | |
| | OK | |

Enable Click this radio button to invoke this function. However, IP/MAC

which is not listed in IP Bind List also can connect to Internet.

Disable Click this radio button to disable this function. All the settings on

this page will be invalid.

Strict Bind Click this radio button to block the connection of the IP/MAC

which is not listed in IP Bind List.

ARP Table This table is the LAN ARP table of this router. The information

for IP and MAC will be displayed in this field. Each pair of IP and MAC address listed in ARP table can be selected and added

to IP Bind List by clicking Add below.

Add and Edit IP Address - Type the IP address that will be used for the

specified MAC address.

Mac Address - Type the MAC address that is used to bind with

the assigned IP address.

Refresh It is used to refresh the ARP table. When there is one new PC

added to the LAN, you can click this link to obtain the newly

ARP table information.

IP Bind List It displays a list for the IP bind to MAC information.

Add It allows you to add the one you choose from the ARP table or the

IP/MAC address typed in **Add and Edit** to the table of **IP Bind**

List.

Edit It allows you to edit and modify the selected IP address and MAC

address that you create before.

Remove You can remove any item listed in **IP Bind List**. Simply click and

select the one, and click **Remove**. The selected item will be

removed from the IP Bind List.

Note: Before you select **Strict Bind**, you have to bind one set of IP/MAC address for one PC. If not, no one of the PCs can access into Internet. And the web configurator of the router might not be accessed.

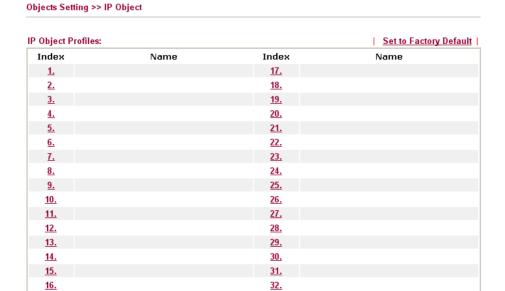
3.5 Objects Settings

For IPs in a range and service ports in a limited range usually will be applied in configuring router's settings, therefore we can define them with *objects* and bind them with *groups* for using conveniently. Later, we can select that object/group that can apply it. For example, all the IPs in the same department can be defined with an IP object (a range of IP address).



3.5.1 IP Object

You can set up to 192 sets of IP Objects with different conditions.



Set to Factory Default Clear all profiles.

<< <u>1.32</u> | <u>33.64</u> | <u>65.96</u> | <u>97.128</u> | <u>129.160</u> | <u>161.192</u> >>

Click the number under Index column for settings in detail.

Next >>

Profile Index : 1 RD Department Name: Any 🔽 Interface: Range Address 💌 Address Type: Start IP Address: 192.168.1.64 192.168.1.75 End IP Address: Subnet Mask: Invert Selection: ΟK Cancel

Name

Type a name for this profile. Maximum 15 characters are allowed.

Interface

Choose a proper interface (WAN, LAN or Any).

Interface:



For example, the **Direction** setting in **Edit Filter Rule** will ask you specify IP or IP range for WAN or LAN or any IP address. If you choose LAN as the **Interface** here, and choose LAN as the direction setting in **Edit Filter Rule**, then all the IP addresses specified with LAN interface will be opened for you to choose in **Edit Filter Rule** page.

Address Type

Determine the address type for the IP address.

Select Single Address if this object contains one IP address

only.

Select Range Address if this object contains several IPs

within a range.

Select Subnet Address if this object contains one subnet for

IP address.

Select **Any Address** if this object contains any IP address.

Start IP Address Type the start IP address for Single Address type.

End IP Address Type the end IP address if the Range Address type is selected.

Subnet Mask Type the subnet mask if the Subnet Address type is selected.

Invert Select If it is checked, all the IP addresses except the ones listed

above will be applied later while it is chosen.

Below is an example of IP objects settings.

Objects Setting >> IP Object

IP Object Profiles: Index Index Name 1. RD Department <u>17.</u> 2. Financial Dept. 18. <u>3.</u> HR Department <u> 19.</u> 20. 4. <u>5.</u> <u>21.</u>

3.5.2 IP Group

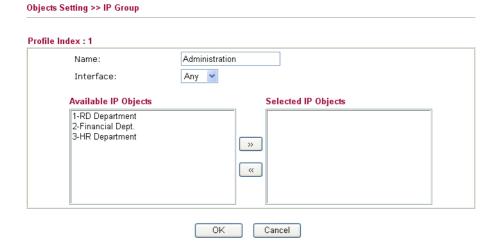
<u>16.</u>

This page allows you to bind several IP objects into one IP group.



Set to Factory Default Clear all profiles.

Click the number under Index column for settings in detail.



Name Type a name for this profile. Maximum 15 characters are

allowed.

Interface Choose WAN, LAN or Any to display all the available IP

objects with the specified interface.

Available IP Objects All the available IP objects with the specified interface chosen

above will be shown in this box.

Selected IP Objects Click >> button to add the selected IP objects in this box.

3.5.3 Service Type Object

You can set up to 96 sets of Service Type Objects with different conditions.

Objects Setting >> Service Type Object Service Type Object Profiles: Set to Factory Default Index Name Index Name 1. 17. <u>18.</u> 2. <u>3.</u> <u>19.</u> <u>4.</u> <u>20.</u> <u>5.</u> <u>21.</u> <u>6.</u> <u>22.</u> 7. <u>23.</u> <u>8.</u> <u>24.</u> <u>9.</u> <u>25.</u> <u>10.</u> <u> 26.</u> <u>11.</u> <u>27.</u> <u>12.</u> <u>28.</u> <u>13.</u> <u>29.</u> <u>14.</u> <u>30.</u> <u>15.</u> <u>31.</u> <u>16.</u> <u>32.</u>

Set to Factory Default

<< <u>1-32</u> | <u>33-64</u> | <u>65-96</u> >>

Clear all profiles.

Click the number under Index column for settings in detail.

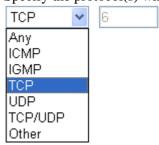


Name

Type a name for this profile.

Protocol

Specify the protocol(s) which this profile will apply to.



Source/Destination Port

Source Port and the **Destination Port** column are available for TCP/UDP protocol. It can be ignored for other protocols. The filter rule will filter out any port number.

(=) – when the first and last value are the same, it indicates one port; when the first and last values are different, it indicates a range for the port and available for this profile.

Next >>

(!=) – when the first and last value are the same, it indicates all the ports except the port defined here; when the first and last values are different, it indicates that all the ports except the range defined here are available for this service type.

(>) – the port number greater than this value is available.

(<) – the port number less than this value is available for this profile.

Below is an example of service type objects settings.

Service Type Object Profiles:

| Index | Name |
|-----------|------|
| <u>1.</u> | SIP |
| <u>2.</u> | RTP |
| <u>3.</u> | |
| 4 | |

3.5.4 Service Type Group

This page allows you to bind several service types into one group.

Objects Setting >> Service Type Group

| Group | Name | Group | Name |
|------------|------|------------|------|
| <u>1.</u> | | <u>17.</u> | |
| <u>2.</u> | | <u>18.</u> | |
| <u>3.</u> | | <u>19.</u> | |
| <u>4.</u> | | <u>20.</u> | |
| <u>5.</u> | | <u>21.</u> | |
| <u>6.</u> | | <u>22.</u> | |
| <u>7.</u> | | <u>23.</u> | |
| <u>8.</u> | | <u>24.</u> | |
| <u>9.</u> | | <u>25.</u> | |
| <u>10.</u> | | <u>26.</u> | |
| <u>11.</u> | | <u>27.</u> | |
| <u>12.</u> | | <u>28.</u> | |
| <u>13.</u> | | <u>29.</u> | |
| <u>14.</u> | | <u>30.</u> | |
| <u>15.</u> | | <u>31.</u> | |
| <u>16.</u> | | <u>32.</u> | |

Set to Factory Default

Clear all profiles.

Click the number under Index column for settings in detail.

Name Type a name for this profile.

ΟK

Available Service Type You can add IP objects from IP Objects page. All the

Objects

available IP objects will be shown in this box.

Selected Service Type Objects

Click >> button to add the selected IP objects in this box.

3.5.5 CSM Profile

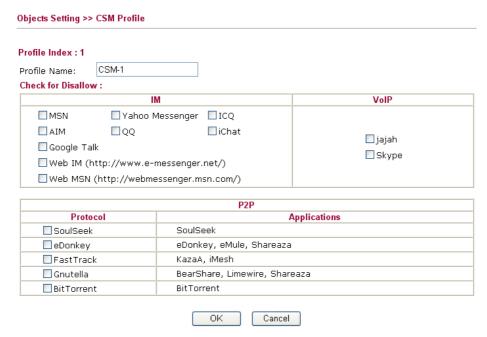
You can define policy profiles for different policy of IM (Instant Messenger)/P2P (Peer to Peer) application. CSM profile can be used in Filter Setup page.

Cancel



Set to Factory Default Clear all profiles.

Click the number under Index column for settings in detail.



Profile Name

Type a name for the CSM profile.

There are several items for IM, VoIP, P2P provided here for you to choose to disallow people using. Simple check the box (es) and then click **OK**. Later, in the **Firewall>>Edit Filter Set>>Edit Filter Rule** page, you can use **Content Management** drop down list to choose the proper CSM profile as the standard for the host(s) to follow.

3.6 Bandwidth Management

Below shows the menu items for Bandwidth Management.



3.6.1 Limit Session

A PC with private IP address can access to the Internet via NAT router. The router will generate the records of NAT sessions for such connection. The P2P (Peer to Peer) applications (e.g., BitTorrent) always need many sessions for procession and also they will occupy over resources which might result in important accesses impacted. To solve the problem, you can use limit session to limit the session procession for specified Hosts.

In the **Bandwidth Management** menu, click **Limit Session** to open the web page.

| Limit Sessio | ь | | | | | | | |
|--------------|---------------|-------------------|-----|------------|--------|---------|--------|--|
| | '' ○ Enabl | e 💿 Disable | | | | | | |
| | | | | | | | | |
| [| Default S | ession Limit: 0 | | | | | | |
| I | _imitatior | ı List | | | | | | |
| | Index | Start IP | End | ΙΡ | | Session | Number | |
| 9 | Specific L | imitation | | | | | | |
| 9 | Start IP: | | | End IP: | | | | |
| 9 | Session N | lumber: | | | | | | |
| | | | Add | Edit | Remove |) | | |
| Time Sched | lule | | | | | | | |
| Index(| (1-15) in | Schedule Setup | : | | , | , | | |
| | | nd Idle Timeout s | | ll be igno | red. | | _ | |
| | | | | | | | | |
| | | | ſ | 0K | | | | |

To activate the function of limit session, simply click **Enable** and set the default session limit.

Enable Click this button to activate the function of limit session.

Disable Click this button to close the function of limit session.

Default session limit Defines the default session number used for each computer in

LAN.

Limitation List Displays a list of specific limitations that you set on this web

page.

Start IP Defines the start IP address for limit session.

End IP Defines the end IP address for limit session.

Session Number Defines the available session number for specific range of IP

addresses. If you do not set the session number in this field, the system will use the default session limit for the specific

limitation you set for each index.

Add Adds the specific session limitation onto the list above.

Edit Allows you to edit the settings for the selected limitation.

Remove Remove the selected settings existing on the limitation list.

Index (1-15) in Schedule

Setup

You can type in four sets of time schedule for your request. All the schedules can be set previously in **Application** –

Schedule web page and you can use the number that you have

set in that web page.

3.6.2 Limit Bandwidth

The downstream or upstream from FTP, HTTP or some P2P applications will occupy large of bandwidth and affect the applications for other programs. Please use Limit Bandwidth to make the bandwidth usage more efficient.

In the Bandwidth Management menu, click Limit Bandwidth to open the web page.

Bandwidth Management >> Limit Bandwidth

Limit Bandwidth O Enable O Disable Default RX Limit: 0 Default TX Limit: 0 Kbps Limitation List Index Start IP End IP TXlimit RXlimit Specific Limitation End IP: Start IP: TX Limit: Kbps RX Limit: Kbps Add Edit Remove Time Schedule Index(1-15) in Schedule Setup: Note: Action and Idle Timeout settings will be ignored. ΟK

To activate the function of limit bandwidth, simply click **Enable** and set the default upstream and downstream limit.

Enable Click this button to activate the function of limit bandwidth.
 Disable Click this button to close the function of limit bandwidth.
 Default TX limit Define the default speed of the upstream for each computer in

LAN.

Default RX limit Define the default speed of the downstream for each computer

in LAN.

Limitation List Display a list of specific limitations that you set on this web

page

Start IP Define the start IP address for limit bandwidth.

End IP Define the end IP address for limit bandwidth.

TX limit Define the limitation for the speed of the upstream. If you do

not set the limit in this field, the system will use the default speed for the specific limitation you set for each index.

RX limit Define the limitation for the speed of the downstream. If you

do not set the limit in this field, the system will use the default

speed for the specific limitation you set for each index.

Add the specific speed limitation onto the list above.

Edit Allows you to edit the settings for the selected limitation.

Remove Remove the selected settings existing on the limitation list.

Index (1-15) in Schedule

Setup

You can type in four sets of time schedule for your request. All the schedules can be set previously in **Application** – **Schedule** web page and you can use the number that you have set in that web page.

3.6.3 Quality of Service

Deploying QoS (Quality of Service) management to guarantee that all applications receive the service levels required and sufficient bandwidth to meet performance expectations is indeed one important aspect of modern enterprise network.

One reason for QoS is that numerous TCP-based applications tend to continually increase their transmission rate and consume all available bandwidth, which is called TCP slow start. If other applications are not protected by QoS, it will detract much from their performance in the overcrowded network. This is especially essential to those are low tolerant of loss, delay or jitter (delay variation).

Another reason is due to congestions at network intersections where speeds of interconnected circuits mismatch or traffic aggregates, packets will queue up and traffic can be throttled back to a lower speed. If there's no defined priority to specify which packets should be discarded (or in another term "dropped") from an overflowing queue, packets of sensitive applications mentioned above might be the ones to drop off. How this will affect application performance?

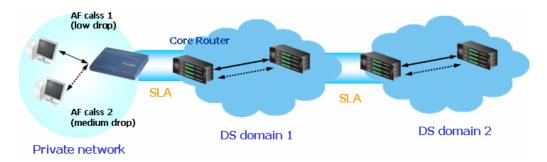
There are two components within Primary configuration of QoS deployment:

- Classification: Identifying low-latency or crucial applications and marking them for high-priority service level enforcement throughout the network.
- Scheduling: Based on classification of service level to assign packets to queues and associated service types

The basic QoS implementation in Vigor routers is to classify and schedule packets based on the service type information in the IP header. For instance, to ensure the connection with the headquarter, a teleworker may enforce an index of QoS Control to reserve bandwidth for HTTPS connection while using lots of application at the same time.

One more larger-scale implementation of QoS network is to apply DSCP (Differentiated Service Code Point) and IP Precedence disciplines at Layer 3. Compared with legacy IP Precedence that uses Type of Service (ToS) field in the IP header to define 8 service classes, DSCP is a successor creating 64 classes possible with backward IP Precedence compatibility. In a QoS-enabled network, or Differentiated Service (DiffServ or DS) framework, a DS domain owner should sign a Service License Agreement (SLA) with other DS domain owners to define the service level provided toward traffic from different domains. Then each DS node in these domains will perform the priority treatment. This is called per-hop-behavior (PHB). The definition of PHB includes Expedited Forwarding (EF), Assured Forwarding (AF), and Best Effort (BE). AF defines the four classes of delivery (or forwarding) classes and three levels of drop precedence in each class.

Vigor routers as edge routers of DS domain shall check the marked DSCP value in the IP header of bypassing traffic, thus to allocate certain amount of resource execute appropriate policing, classification or scheduling. The core routers in the backbone will do the same checking before executing treatments in order to ensure service-level consistency throughout the whole OoS-enabled network.



However, each node may take different attitude toward packets with high priority marking since it may bind with the business deal of SLA among different DS domain owners. It's not easy to achieve deterministic and consistent high-priority QoS traffic throughout the whole network with merely Vigor router's effort.

In the **Bandwidth Management** menu, click **Quality of Service** to open the web page.



This page displays the QoS settings result of the WAN interface. Click the **Setup** link to access into next page for the general setup of WAN (1/2) interface. As to class rule, simply click the **Edit** link to access into next for configuration.

You can configure general setup for the WAN interface, edit the Class Rule, and edit the Service Type for the Class Rule for your request.

General Setup for WAN Interface

When you click **Setup**, you can configure the bandwidth ratio for QoS of the WAN interface. There are four queues allowed for QoS control. The first three (Class 1 to Class 3) class rules can be adjusted for your necessity. Yet, the last one is reseverd for the packets which are not suitable for the user-defined class rules.

WAN1 General Setup ☑ Enable the QoS Control OUT WAN Inbound Bandwidth 10000 Kbps WAN Outbound Bandwidth 10000 Kbps Index Class Name Reserved_bandwidth Ratio Class 1 25 25 Class 2 Class 3 25 Others 96 Limited_bandwidth Ratio 25 Enable UDP Bandwidth Control Online Statistics ΟK Clear Cancel

Enable the QoS Control

The factory default for this setting is checked.

Please also define which traffic the QoS Control settings will

IN- apply to incoming traffic only. **OUT-**apply to outgoing traffic only.

BOTH- apply to both incoming and outgoing traffic. Check this box and click **OK**, then click **Setup** link again. You will see the **Online Statistics** link appearing on this page.

WAN Inbound Bandwidth

It allows you to set the connecting rate of data input for WAN. For example, if your ADSL supports 1M of downstream and 256K upstream, please set 10000kbps for this box. The default value is 10000kbps.

WAN Outbound Bandwidth It allows you to set the connecting rate of data output for

WAN. For example, if your ADSL supports 1M of downstream and 256K upstream, please set 256kbps for this box. The default value is 10000kbps.

Reserved Bandwidth Ratio It is reserved for the group index in the form of ratio of reserved bandwidth to upstream speed and reserved bandwidth to downstream speed.

Enable UDP Bandwidth Control

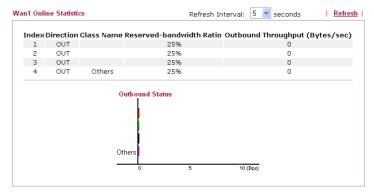
Check this and set the limited bandwidth ratio on the right field. This is a protection of TCP application traffic since UDP application traffic such as streaming video will exhaust lots of bandwidth.

Limited bandwidth Ratio

The ratio typed here is reserved for limited bandwidth of UDP application.

On Line Statistics

Display an online statistics for quality of service for your reference.



Edit the Class Rule for QoS

The first three (Class 1 to Class 3) class rules can be adjusted for your necessity. To add, edit or delete the class rule, please click the **Edit** link of that one.



After you click the **Edit** link, you will see the following page. Now you can define the name for that Class. In this case, "Test" is used as the name of Class Index #1.



For adding a new rule, click **Add** to open the following page.

Rule Edit

| ✓ ACT | | |
|------------------------------|------------------------|----------|
| Source Address | Any | SrcEdit |
| Destination Address | Any | DestEdit |
| DiffServ CodePoint | ANY | |
| Service Type | Predefined | |
| Note: Please choose/setup th | ne Service Type first. | |
| | | |
| | OK Cancel | |

ACT Check this box to invoke these settings.

Source Address Click the **SrcEdit** button to set the source address for the rule.

Destination Address Click the **DestEdit** button to set the destination address for the rule.

SrcEdit/DestEdit It allows you to edit source address information.



Address Type – Determine the address type for the source address.

For **Single Address**, you have to fill in Start IP address. For **Range Address**, you have to fill in Start IP address and End IP address.

For **Subnet Address**, you have to fill in Start IP address and Subnet Mask.

DiffServ CodePoint All the packets of data will be divided with different levels

and will be processed according to the level type by the system. Please assign one of the level of the data for

processing with QoS control.

Service Type It determines the service type of the data for processing with

QoS control. It can also be edited. You can choose the predefined service type from the Service Type drop down list. Those types are predefined in factory. Simply choose the one

that you want for using by current QoS.

By the way, you can set up to 20 rules for one Class. If you want to edit an existed rule, please select the radio button of that one and click **Edit** to open the rule edit page for modification.

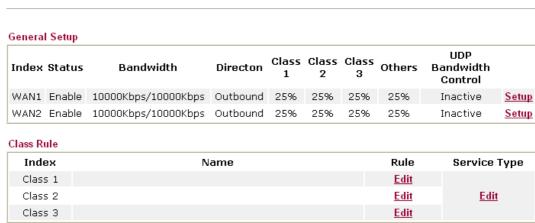
Bandwidth Management >> Quality of Service



Edit the Service Type for Class Rule

To add a new service type, edit or delete an existed service type, please click the Edit link under Service Type field.

Bandwidth Management >> Quality of Service

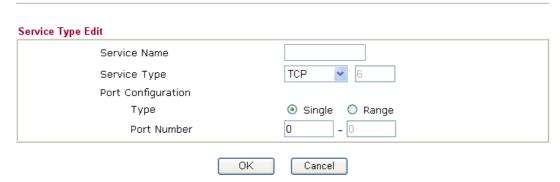


After you click the **Edit** link, you will see the following page.

User Defined Service Type NO Name Protocol Port 1 Empty - Add Edit Delete Cancel

For adding a new rule, click **Add** to open the following page. If you want to edit an existed service type, please select the radio button of that one and click **Edit** to open the following page for modification.

Bandwidth Management >> Quality of Service



Service Name Type in a new service for your request.

Service Type Choose the type (TCP, UDP or TCP/UDP) for the new service.

Port Configuration

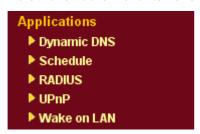
Click **Single** or **Range**. If you select Range, you have to type in the starting port number and the end porting number on the boxes below.

Port Number – Type in the starting port number and the end porting number here if you choose Range as the type.

By the way, you can set up to 40 service types. If you want to edit/delete an existed service type, please select the radio button of that one and click **Edit/Edit** for modification.

3.7 Applications

Below shows the menu items for Applications.



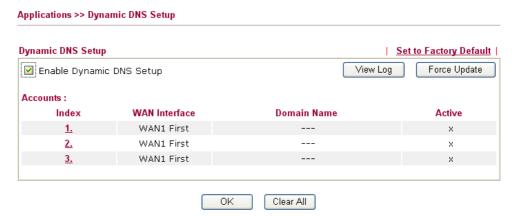
3.7.1 Dynamic DNS

The ISP often provides you with a dynamic IP address when you connect to the Internet via your ISP. It means that the public IP address assigned to your router changes each time you access the Internet. The Dynamic DNS feature lets you assign a domain name to a dynamic WAN IP address. It allows the router to update its online WAN IP address mappings on the specified Dynamic DNS server. Once the router is online, you will be able to use the registered domain name to access the router or internal virtual servers from the Internet. It is particularly helpful if you host a web server, FTP server, or other server behind the router.

Before you use the Dynamic DNS feature, you have to apply for free DDNS service to the DDNS service providers. The router provides up to three accounts from three different DDNS service providers. Basically, Vigor routers are compatible with the DDNS services supplied by most popular DDNS service providers such as www.dyndns.org, www.no-ip.com, www.dtdns.com, www.changeip.com, www.dynamic-nameserver.com. You should visit their websites to register your own domain name for the router.

Enable the Function and Add a Dynamic DNS Account

- 1. Assume you have a registered domain name from the DDNS provider, say *hostname.dyndns.org*, and an account with username: *test* and password: *test*.
- 2. In the DDNS setup menu, check **Enable Dynamic DNS Setup**.



Set to Factory Default Clear all profiles and recover to factory settings.

Enable Dynamic DNS Setup Check this box to enable DDNS function.

Index Click the number below Index to access into the setting

page of DDNS setup to set account(s).

WAN Interface Display current WAN interface used for accessing

Internet.

Domain Name Display the domain name that you set on the setting page

of DDNS setup.

Active Display if this account is active or inactive.

Display DDNS log status. View Log

Force Update Force the router updates its information to DDNS server.

Select Index number 1 to add an account for the router. Check Enable Dynamic DNS Account, and choose correct Service Provider: dyndns.org, type the registered hostname: hostname and domain name suffix: dyndns.org in the Domain Name block. The following two blocks should be typed your account Login Name: test and Password: test.

Applications >> Dynamic DNS Setup >> Dynamic DNS Account Setup

| Index : 1 | |
|----------------------|-------------------------------------|
| ☑ Enable Dynamic DNS | 3 Account |
| WAN Interface | WAN1 First 💌 |
| Service Provider | dyndns.org (www.dyndns.org) |
| Service Type | Dynamic 💌 |
| Domain Name | chronic6853 dyndns.info dyndns.info |
| Login Name | chronic6853 (max. 23 characters) |
| Password | (max. 23 characters) |
| Wildcards | |
| ☐ Backup MX | |
| Mail Extender | |
| | OK Clear Cancel |

Enable Dynamic DNS Account

Check this box to enable the current account. If you did check the box, you will see a check mark appeared on the Active

column of the previous web page in step 2).

WAN Interface Select the WAN interface order to apply settings here.

Service Provider Select the service provider for the DDNS account.

Service Type Select a service type (Dynamic, Custom, Static). If you choose

Custom, you can modify the domain that is choosen in the

Domain Name field.

Domain Name Type in a domain name that you applied previously. Use the

drop down list to choose the desired domain.

Login Name Type in the login name that you set for applying domain.

Password Type in the password that you set for applying domain.

Click **OK** button to activate the settings. You will see your setting has been saved. 4.

The Wildcard and Backup MX features are not supported for all Dynamic DNS providers. You could get more detailed information from their websites.

Disable the Function and Clear all Dynamic DNS Accounts

In the DDNS setup menu, uncheck Enable Dynamic DNS Setup, and push Clear All button to disable the function and clear all accounts from the router.

Delete a Dynamic DNS Account

In the DDNS setup menu, click the **Index** number you want to delete and then push **Clear All** button to delete the account.

3.7.2 Schedule

The Vigor router has a built-in real time clock which can update itself manually or automatically by means of Network Time Protocols (NTP). As a result, you can not only schedule the router to dialup to the Internet at a specified time, but also restrict Internet access to certain hours so that users can connect to the Internet only during certain hours, say, business hours. The schedule is also applicable to other functions.

You have to set your time before set schedule. In **System Maintenance>> Time and Date** menu, press **Inquire Time** button to set the Vigor router's clock to current time of your PC. The clock will reset once if you power down or reset the router. There is another way to set up time. You can inquiry an NTP server (a time server) on the Internet to synchronize the router's clock. This method can only be applied when the WAN connection has been built up.

Applications >> Schedule

| Schedule: | | | Set to Factory Default |
|-----------|--------|------------|------------------------|
| Index | Status | Index | Status |
| <u>1.</u> | Х | <u>9.</u> | X |
| <u>2.</u> | X | <u>10.</u> | X |
| <u>3.</u> | X | <u>11.</u> | × |
| <u>4.</u> | X | <u>12.</u> | X |
| <u>5.</u> | X | <u>13.</u> | X |
| <u>6.</u> | X | <u>14.</u> | X |
| <u>7.</u> | X | <u>15.</u> | X |
| <u>8.</u> | X | | |

Status: v --- Active, x --- Inactive

Set to Factory Default Clear all profiles and recover to factory settings.

Index Click the number below Index to access into the setting page

of schedule.

Status Display if this schedule setting is active or inactive.

You can set up to 15 schedules. Then you can apply them to your **Internet Access** or **VPN** and **Remote Access** >> **LAN-to-LAN** settings.

To add a schedule, please click any index, say Index No. 1. The detailed settings of the call schedule with index 1 are shown below.

Index No. 1 🗹 Enable Schedule Setup 2000 🗸 1 🗸 1 🗸 Start Date (yyyy-mm-dd) 0 🕶 : 0 💌 Start Time (hh:mm) Duration Time (hh:mm) 0 🕶 : 0 🕶 Force On Action Idle Timeout minute(s).(max. 255, 0 for default) How Often Once Weekdays Sun ✓ Mon ✓ Tue Wed ✓ Thu Fri Sat

Clear

Cancel

Enable Schedule Setup Check to enable the schedule.

OΚ

Start Date (yyyy-mm-dd) Specify the starting date of the schedule. **Start Time (hh:mm)** Specify the starting time of the schedule.

Duration Time (hh:mm) Specify the duration (or period) for the schedule.

Action Specify which action Call Schedule should apply during the

period of the schedule.

Force On -Force the connection to be always on.
Force Down -Force the connection to be always down.
Enable Dial-On-Demand -Specify the connection to be dial-on-demand and the value of idle timeout should be

specified in Idle Timeout field.

Disable Dial-On-Demand -Specify the connection to be up when it has traffic on the line. Once there is no traffic over idle timeout, the connection will be down and never up again

during the schedule.

Idle Timeout Specify the duration (or period) for the schedule.

How often -Specify how often the schedule will be applied

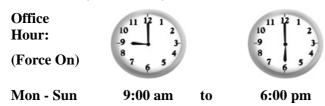
Once -The schedule will be applied just once

Weekdays -Specify which days in one week should perform

the schedule.

Example

Suppose you want to control the PPPoE Internet access connection to be always on (Force On) from 9:00 to 18:00 for whole week. Other time the Internet access connection should be disconnected (Force Down).



- 1. Make sure the PPPoE connection and **Time Setup** is working properly.
- 2. Configure the PPPoE always on from 9:00 to 18:00 for whole week.

- 3. Configure the **Force Down** from 18:00 to next day 9:00 for whole week.
- 4. Assign these two profiles to the PPPoE Internet access profile. Now, the PPPoE Internet connection will follow the schedule order to perform Force On or Force Down action according to the time plan that has been pre-defined in the schedule profiles.

3.7.3 RADIUS

Remote Authentication Dial-In User Service (RADIUS) is a security authentication client/server protocol that supports authentication, authorization and accounting, which is widely used by Internet service providers. It is the most common method of authenticating and authorizing dial-up and tunneled network users.

The built-in RADIUS client feature enables the router to assist the remote dial-in user or a wireless station and the RADIUS server in performing mutual authentication. It enables centralized remote access authentication for network management.

| Applications >> RADIUS | |
|-------------------------|--|
| RADIUS Setup | |
| ✓ Enable | |
| Server 1 | IP Address |
| Destina | tion Port 1812 |
| Shared | Secret |
| Re-type | e Shared Secret |
| | OK Clear Cancel |
| Enable | Check to enable RADIUS client feature |
| Server IP Address | Enter the IP address of RADIUS server |
| Destination Port | The UDP port number that the RADIUS server is using. T |

The UDP port number that the RADIUS server is using. The default value is 1812, based on RFC 2138.

Shared Secret The RADIUS server and client share a secret that is used to

authenticate the messages sent between them. Both sides must

be configured to use the same shared secret.

Re-type Shared Secret Re-type the Shared Secret for confirmation.

3.7.4 UPnP

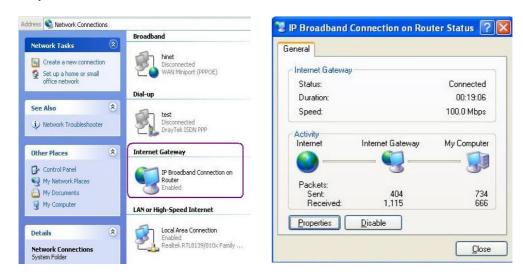
The **UPnP** (Universal Plug and Play) protocol is supported to bring to network connected devices the ease of installation and configuration which is already available for directly connected PC peripherals with the existing Windows 'Plug and Play' system. For NAT routers, the major feature of UPnP on the router is "NAT Traversal". This enables applications inside the firewall to automatically open the ports that they need to pass through a router. It is more reliable than requiring a router to work out by itself which ports need to be opened. Further, the user does not have to manually set up port mappings or a DMZ. **UPnP is available on Windows XP** and the router provides the associated support for MSN Messenger to allow full use of the voice, video and messaging features.



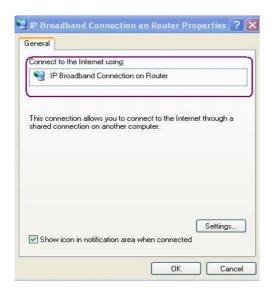
Enable UPNP Service

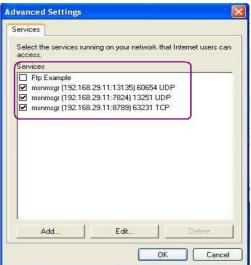
Accordingly, you can enable either the Connection Control Service or Connection Status Service.

After setting **Enable UPNP Service** setting, an icon of **IP Broadband Connection on Router** on Windows XP/Network Connections will appear. The connection status and control status will be able to be activated. The NAT Traversal of UPnP enables the multimedia features of your applications to operate. This has to manually set up port mappings or use other similar methods. The screenshots below show examples of this facility.



The UPnP facility on the router enables UPnP aware applications such as MSN Messenger to discover what are behind a NAT router. The application will also learn the external IP address and configure port mappings on the router. Subsequently, such a facility forwards packets from the external ports of the router to the internal ports used by the application.





The reminder as regards concern about Firewall and UPnP

Can't work with Firewall Software

Enabling firewall applications on your PC may cause the UPnP function not working properly. This is because these applications will block the accessing ability of some network ports.

Security Considerations

Activating the UPnP function on your network may incur some security threats. You should consider carefully these risks before activating the UPnP function.

- Some Microsoft operating systems have found out the UPnP weaknesses and hence you need to ensure that you have applied the latest service packs and patches.
- Non-privileged users can control some router functions, including removing and adding port mappings.

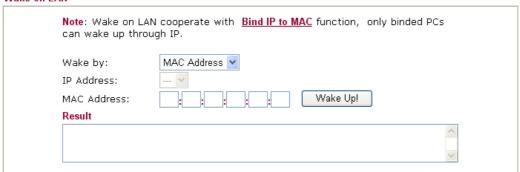
The UPnP function dynamically adds port mappings on behalf of some UPnP-aware applications. When the applications terminate abnormally, these mappings may not be removed.

3.7.5 Wake On LAN

A PC client on LAN can be woken up by the router it connects. When a user wants to wake up a specified PC through the router, he/she must type correct MAC address of the specified PC on this web page of **Wake On LAN** of this router.

In addition, such PC must have installed a network card supporting WOL function. By the way, WOL function must be set as "Enable" on the BIOS setting.

Wake on LAN



Wake by

Two types provide for you to wake up the binded IP. If you choose Wake by MAC Address, you have to type the correct MAC address of the host in MAC Address boxes. If you choose Wake by IP Address, you have to choose the correct IP address.



IP Address

The IP addresses that have been configured in

Firewall>>Bind IP to MAC will be shown in this drop down list. Choose the IP address from the drop down list that you want to wake up.

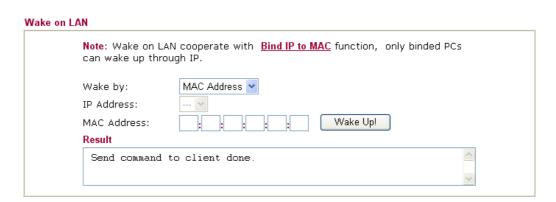
MAC Address

Type any one of the MAC address of the binded PCs.

Wake Up

Click this button to wake up the selected IP. See the following figure. The result will be shown on the box.

Application >> Wake on LAN



3.8 VPN and Remote Access

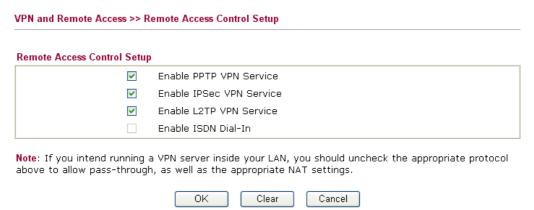
A Virtual Private Network (VPN) is the extension of a private network that encompasses links across shared or public networks like the Internet. In short, by VPN technology, you can send data between two computers across a shared or public network in a manner that emulates the properties of a point-to-point private link.

Below shows the menu items for VPN and Remote Access.



3.8.1 Remote Access Control

Enable the necessary VPN service as you need. If you intend to run a VPN server inside your LAN, you should disable the VPN service of Vigor Router to allow VPN tunnel pass through, as well as the appropriate NAT settings, such as DMZ or open port.



3.8.2 PPP General Setup

This submenu only applies to PPP-related VPN connections, such as PPTP, L2TP, L2TP over IPSec.



Dial-In PPP

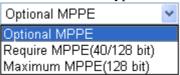
Select this option to force the router to authenticate dial-in

Authentication PAP Only users with the PAP protocol.

PAP or CHAP

Selecting this option means the router will attempt to authenticate dial-in users with the CHAP protocol first. If the dial-in user does not support this protocol, it will fall back to use the PAP protocol for authentication.

Dial-In PPP Encryption (MPPE Optional MPPE This option represents that the MPPE encryption method will be optionally employed in the router for the remote dial-in user. If the remote dial-in user does not support the MPPE encryption algorithm, the router will transmit "no MPPE encrypted packets". Otherwise, the MPPE encryption scheme will be used to encrypt the data.



Require MPPE (40/128bits) - Selecting this option will force the router to encrypt packets by using the MPPE encryption algorithm. In addition, the remote dial-in user will use 40-bit to perform encryption prior to using 128-bit for encryption. In other words, if 128-bit MPPE encryption method is not available, then 40-bit encryption scheme will be applied to encrypt the data.

Maximum MPPE - This option indicates that the router will use the MPPE encryption scheme with maximum bits (128-bit) to encrypt the data.

Mutual Authentication (PAP)

The Mutual Authentication function is mainly used to communicate with other routers or clients who need bi-directional authentication in order to provide stronger security, for example, Cisco routers. So you should enable this function when your peer router requires mutual authentication. You should further specify the User Name and **Password** of the mutual authentication peer.

Start IP Address

Enter a start IP address for the dial-in PPP connection. You should choose an IP address from the local private network. For example, if the local private network is 192.168.1.0/255.255.255.0, you could choose 192.168.1.200 as the Start IP Address. But, you have to notice that the first two IP addresses of 192.168.1.200 and 192.168.1.201 are reserved for ISDN remote dial-in user.

3.8.3 IPSec General Setup

In **IPSec General Setup**, there are two major parts of configuration.

There are two phases of IPSec.

Phase 1: negotiation of IKE parameters including encryption, hash, Diffie-Hellman parameter values, and lifetime to protect the following IKE exchange, authentication of both peers using either a Pre-Shared Key or Digital Signature (x.509). The peer that starts the negotiation proposes all its policies to the remote peer and then remote peer tries to find a highest-priority match with its policies. Eventually to set up a secure tunnel for IKE Phase 2.

Phase 2: negotiation IPSec security methods including Authentication Header (AH) or Encapsulating Security Payload (ESP) for the following IKE exchange and mutual examination of the secure tunnel establishment.

There are two encapsulation methods used in IPSec, **Transport** and **Tunnel**. The **Transport** mode will add the AH/ESP payload and use original IP header to encapsulate the data payload only. It can just apply to local packet, e.g., L2TP over IPSec. The **Tunnel** mode will not only add the AH/ESP payload but also use a new IP header (Tunneled IP header) to encapsulate the whole original IP packet.

Authentication Header (AH) provides data authentication and integrity for IP packets passed between VPN peers. This is achieved by a keyed one-way hash function to the packet to create a message digest. This digest will be put in the AH and transmitted along with packets. On the receiving side, the peer will perform the same one-way hash on the packet and compare the value with the one in the AH it receives.

Encapsulating Security Payload (ESP) is a security protocol that provides data confidentiality and protection with optional authentication and replay detection service.

| /PN IKE/IPSec General Setup | | |
|---|---------------------------------------|--|
| Dial-in Set up for Remote Dial-in users | s and Dynamic IP Client (LAN to LAN). | |
| IKE Authentication Method | | |
| Pre-Shared Key | •••• | |
| Re-type Pre-Shared Key | •••• | |
| IPSec Security Method | | |
| ✓ Medium (AH) | | |
| Data will be authentic, but | t will not be encrypted. | |
| High (ESP) ☑DES ☑ |]3DES ☑AES | |
| Data will be encrypted and | d authentic. | |

IKE Authentication Method

This usually applies to those are remote dial-in user or node (LAN-to-LAN) which uses dynamic IP address and IPSec-related VPN connections such as L2TP over IPSec and IPSec tunnel.

Pre-Shared Key -Currently only support Pre-Shared Key authentication.

Pre-Shared Key- Specify a key for IKE authentication **Re-type Pre-Shared Key-**Confirm the pre-shared key.

IPSec Security Method

Medium - Authentication Header (AH) means data will be authenticated, but not be encrypted. By default, this option is active.

High - Encapsulating Security Payload (ESP) means payload (data) will be encrypted and authenticated. You may select encryption algorithm from Data Encryption Standard (DES), Triple DES (3DES), and AES.

3.8.4 IPSec Peer Identity

To use digital certificate for peer authentication in either LAN-to-LAN connection or Remote User Dial-In connection, here you may edit a table of peer certificate for selection. As shown below, the router provides 32 entries of digital certificates for peer dial-in users.

| i09 Peer ID Accounts: | | | | Set to Fa | ctory Defaul |
|-----------------------|------|--------|------------|-----------|--------------|
| Index | Name | Status | Index | Name | Status |
| <u>1.</u> | ??? | X | <u>17.</u> | ??? | X |
| <u>2.</u> | ??? | X | <u>18.</u> | ??? | × |
| <u>3.</u> | ??? | X | <u>19.</u> | ??? | × |
| <u>4.</u> | ??? | X | <u>20.</u> | ??? | × |
| <u>5.</u> | ??? | X | <u>21.</u> | ??? | X |
| <u>6.</u> | ??? | X | <u>22.</u> | ??? | X |
| <u>7.</u> | ??? | X | <u>23.</u> | ??? | X |
| <u>8.</u> | ??? | X | <u>24.</u> | ??? | × |
| <u>9.</u> | ??? | X | <u>25.</u> | ??? | X |
| <u>10.</u> | ??? | X | <u>26.</u> | ??? | × |
| <u>11.</u> | ??? | X | <u>27.</u> | ??? | X |
| <u>12.</u> | ??? | × | <u>28.</u> | ??? | × |
| <u>13.</u> | ??? | X | <u>29.</u> | ??? | X |
| <u>14.</u> | 7?? | × | <u>30.</u> | ??? | × |
| <u>15.</u> | ??? | X | <u>31.</u> | ??? | × |
| <u>16.</u> | ??? | × | <u>32.</u> | ??? | × |

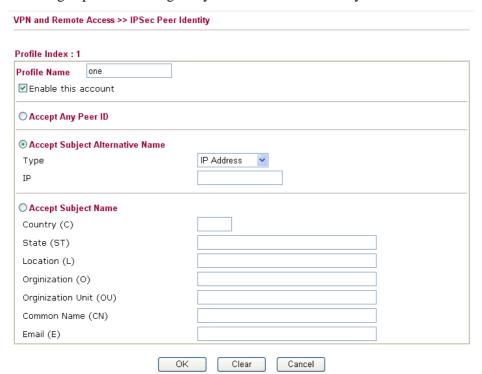
Set to Factory Default Click it to clear all indexes.

Index Click the number below Index to access into the setting page

of IPSec Peer Identity.

Name Display the profile name of that index.

Click each index to edit one peer digital certificate. There are three security levels of digital signature authentication: Fill each necessary field to authenticate the remote peer. The following explanation will guide you to fill all the necessary fields.



Profile Name Type in a name in this file.

Accept Any Peer ID Click to accept any peer regardless of its identity.

Name

Accept Subject Alternative Click to check one specific field of digital signature to accept the peer with matching value. The field can be IP Address,

Domain, or **E-mail Address**. The box under the Type will appear according to the type you select and ask you to fill in

corresponding setting.

Accept Subject Name

Click to check the specific fields of digital signature to accept the peer with matching value. The field includes Country (C), State (ST), Location (L), Organization (O), Organization Unit (OU), Common Name (CN), and Email (E).

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3.8.5 Remote User Profiles

You can manage remote access by maintaining a table of remote user profile, so that users can be authenticated to dial-in or build the VPN connection. You may set parameters including specified connection peer ID, connection type (VPN including PPTP, IPSec Tunnel, and L2TP by itself or over IPSec) and corresponding security methods, etc.

The router provides 32 access accounts for dial-in users. Besides, you can extend the user accounts to the RADIUS server through the built-in RADIUS client function. The following figure shows the summary table.

VPN and Remote Access >> Remote Dial-in User

| Index | user | Status | Index | User | Status |
|------------|------|--------|------------|------|--------|
| <u>1.</u> | ??? | × | <u>17.</u> | ??? | × |
| <u>2.</u> | ??? | × | <u>18.</u> | ??? | X |
| <u>3.</u> | ??? | × | <u>19.</u> | ??? | × |
| <u>4.</u> | ??? | × | <u>20.</u> | ??? | X |
| <u>5.</u> | ??? | × | <u>21.</u> | ??? | × |
| <u>6.</u> | ??? | × | <u>22.</u> | ??? | X |
| <u>7.</u> | ??? | × | <u>23.</u> | ??? | × |
| <u>8.</u> | ??? | × | <u>24.</u> | ??? | × |
| <u>9.</u> | ??? | × | <u>25.</u> | ??? | X |
| <u>10.</u> | ??? | × | <u>26.</u> | ??? | X |
| <u>11.</u> | ??? | × | <u>27.</u> | ??? | × |
| <u>12.</u> | ??? | × | <u>28.</u> | ??? | × |
| <u>13.</u> | ??? | × | <u>29.</u> | ??? | X |
| <u>14.</u> | ??? | × | <u>30.</u> | ??? | X |
| <u>15.</u> | ??? | × | <u>31.</u> | ??? | X |
| <u>16.</u> | ??? | × | <u>32.</u> | ??? | × |

Set to Factory Default Click to clear all indexes.

Index Click the number below Index to access into the setting page

of Remote Dial-in User.

User Display the username for the specific dial-in user of the

LAN-to-LAN profile. The symbol ??? represents that the

profile is empty.

Status Display the access state of the specific dial-in user. The

symbol V and X represent the specific dial-in user to be active

and inactive, respectively.

Click each index to edit one remote user profile. Each Dial-In Type requires you to fill the different corresponding fields on the right. If the fields gray out, it means you may leave it untouched. The following explanation will guide you to fill all the necessary fields.

Index No. 1 User account and Authentication Username 222 ☑ Enable this account Idle Timeout 300 second(s) Allowed Dial-In Type **IKE Authentication Method** Pre-Shared Key ✓ ISDN ✓ PPTP ☑ Digital Signature (X.509) ✓ IPSec Tunnel ✓ L2TP with IPSec Policy None Specify Remote Node IPSec Security Method Remote Client IP or Peer ISDN Number ✓ Medium (AH) High (ESP) or Peer ID ✓ DES ✓ 3DES Local ID (optional) Callback Function ☐ Check to enable Callback function Specify the callback number Callback Number ☑ Check to enable Callback Budget Control Callback Budget 30 minute(s) 0K Clear Cancel

Enable this account

Check the box to enable this function.

Idle Timeout- If the dial-in user is idle over the limitation of the timer, the router will drop this connection. By default, the Idle Timeout is set to 300 seconds.

ISDN

Allow the remote ISDN dial-in connection. You can further set up Callback function below. You should set the User Name and Password of remote dial-in user below. This feature is for i model only.

PPTP

Allow the remote dial-in user to make a PPTP VPN connection through the Internet. You should set the User Name and Password of remote dial-in user below

IPSec Tunnel

Allow the remote dial-in user to make an IPSec VPN connection through Internet.

L2TP

Allow the remote dial-in user to make a L2TP VPN connection through the Internet. You can select to use L2TP alone or with IPSec. Select from below:

None - Do not apply the IPSec policy. Accordingly, the VPN connection employed the L2TP without IPSec policy can be viewed as one pure L2TP connection.

Nice to Have - Apply the IPSec policy first, if it is applicable during negotiation. Otherwise, the dial-in VPN connection becomes one pure L2TP connection.

Must -Specify the IPSec policy to be definitely applied on the L2TP connection.

Specify Remote Node

Check the checkbox-You can specify the IP address of the remote dial-in user, ISDN number or peer ID (used in IKE aggressive mode).

Uncheck the checkbox-This means the connection type you

select above will apply the authentication methods and

security methods in the general settings.

User Name This field is applicable when you select ISDN, PPTP or L2TP

with or without IPSec policy above.

Password This field is applicable when you select ISDN, PPTP or L2TP

with or without IPSec policy above.

IKE Authentication Method This group of fields is applicable for IPSec Tunnels and L2TP

with IPSec Policy when you specify the IP address of the remote node. The only exception is Digital Signature (X.509) can be set when you select IPSec tunnel either with or without

specify the IP address of the remote node.

Pre-Shared Key - Check the box of Pre-Shared Key to invoke this function and type in the required characters (1-63)

as the pre-shared key.

Digital Signature (X.509) – Check the box of Digital Signature to invoke this function and select one predefined in

the X.509 Peer ID Profiles.

IPSec Security Method This group of fields is a must for IPSec Tunnels and L2TP

with IPSec Policy when you specify the remote node. Check the Medium, DES, 3DES or AES box as the security method. Medium - Authentication Header (AH) means data will be authenticated, but not be encrypted. By default, this option is

invoked. You can uncheck it to disable it.

High-Encapsulating Security Payload (ESP) means payload (data) will be encrypted and authenticated. You may select encryption algorithm from Data Encryption Standard (DES), Triple DES (3DES), and AES.

Local ID - Specify a local ID to be used for Dial-in setting in the LAN-to-LAN Profile setup. This item is optional and can be used only in IKE aggressive mode.

The callback function provides a callback service only for the ISDN dial-in user (for *i* model only). The remote user will be

charged the connection fee by the telecom.

Check to enable Callback function-Enables the callback function.

Specify the callback number-The option is for extra security. Once enabled, the router will ONLY call back to the specified Callback Number.

Check to enable callback budget control-By default, the callback function has a time restriction. Once the callback budget has been exhausted, the callback mechanism will be disabled automatically.

Callback Budget (Unit: minutes)- Specify the time budget for the dial-in user. The budget will be decreased automatically per callback connection.

Callback Function

3.8.6 LAN to LAN

Here you can manage LAN-to-LAN connections by maintaining a table of connection profiles. You may set parameters including specified connection direction (dial-in or dial-out), connection peer ID, connection type (VPN including PPTP, IPSec Tunnel, and L2TP by itself or over IPSec) and corresponding security methods, etc.

The router provides up to 32 profiles, which also means supporting 32 VPN tunnels simultaneously. The following figure shows the summary table.

VPN and Remote Access >> LAN to LAN

| Index | Name | Status | Index | Name | Status |
|------------|------|--------|------------|------|--------|
| <u>1.</u> | ??? | × | <u>17.</u> | ??? | × |
| <u>2.</u> | ??? | × | <u>18.</u> | ??? | × |
| <u>3.</u> | ??? | × | <u>19.</u> | ??? | × |
| <u>4.</u> | ??? | × | <u>20.</u> | ??? | × |
| <u>5.</u> | ??? | × | <u>21.</u> | ??? | × |
| <u>6.</u> | ??? | × | <u>22.</u> | ??? | × |
| <u>7.</u> | ??? | × | <u>23.</u> | ??? | × |
| <u>8.</u> | ??? | × | <u>24.</u> | ??? | × |
| <u>9.</u> | ??? | × | <u>25.</u> | ??? | × |
| <u>10.</u> | ??? | × | <u>26.</u> | ??? | × |
| <u>11.</u> | ??? | × | <u>27.</u> | ??? | × |
| <u>12.</u> | ??? | × | <u>28.</u> | ??? | × |
| <u>13.</u> | ??? | × | <u>29.</u> | ??? | × |
| <u>14.</u> | ??? | × | <u>30.</u> | ??? | × |
| <u>15.</u> | ??? | × | <u>31.</u> | ??? | × |
| <u>16.</u> | ??? | × | <u>32.</u> | ??? | × |

Set to Factory Default Click to clear all indexes.

Name Indicate the name of the LAN-to-LAN profile. The

symbol ??? represents that the profile is empty.

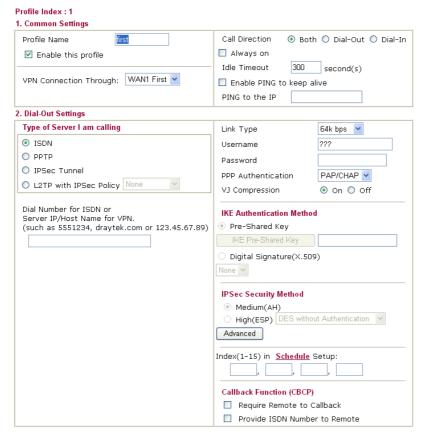
Status Indicate the status of individual profiles. The symbol

V and X represent the profile to be active and

inactive, respectively.

Click each index to edit each profile and you will get the following page. Each LAN-to-LAN profile includes 4 subgroups. If the fields gray out, it means you may leave it untouched. The following explanations will guide you to fill all the necessary fields.

For the web page is too long, we divide the page into several sections for explanation.

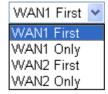


Profile Name Specify a name for the profile of the LAN-to-LAN connection.

Enable this profile Check here to activate this profile.

VPN Connection Through Use the drop down menu to choose a proper WAN interface for this profile. This setting is useful for dial-out only.

VPN Connection Through:



WAN1 First - While connecting, the router will use WAN1 as the first channel for VPN connection. If WAN1 fails, the router will use another WAN interface instead.

WAN1 Only - While connecting, the router will use WAN1 as the only channel for VPN connection.

WAN2 First - While connecting, the router will use WAN2 as the first channel for VPN connection. If WAN2 fails, the router will use another WAN interface instead.

WAN2 Only - While connecting, the router will use WAN2 as the only channel for VPN connection.

Specify the allowed call direction of this LAN-to-LAN profile.

Both:-initiator/responder **Dial-Out**- initiator only **Dial-In-** responder only.

Always On or Idle Timeout Always On-Check to enable router always keep VPN connection.

Call Direction

Idle Timeout: The default value is 300 seconds. If the connection has been idled over the value, the router will drop the connection.

Enable PING to keep alive

This function is to help the router to determine the status of IPSec VPN connection, especially useful in the case of abnormal VPN IPSec tunnel disruption. For details, please refer to the note below. Check to enable the transmission of PING packets to a specified IP address.

PING to the IP

Enter the IP address of the remote host that located at the other-end of the VPN tunnel.

Enable PING to Keep Alive is used to handle abnormal IPSec VPN connection disruption. It will help to provide the state of a VPN connection for router's judgment of redial.

Normally, if any one of VPN peers wants to disconnect the connection, it should follow a serial of packet exchange procedure to inform each other. However, if the remote peer disconnect without notice, Vigor router will by no where to know this situation. To resolve this dilemma, by continuously sending PING packets to the remote host, the Vigor router can know the true existence of this VPN connection and react accordingly. This is independent of DPD (dead peer detection).

ISDN

Build ISDN LAN-to-LAN connection to remote network. You should set up Link Type and identity like User Name and Password for the authentication of remote server. You can further set up Callback (CBCP) function below. This feature is useful for *i* model only.

PPTP

Build a PPTP VPN connection to the server through the Internet. You should set the identity like User Name and Password below for the authentication of remote server.

IPSec Tunnel

Build an IPSec VPN connection to the server through Internet.

L2TP with ...

Build a L2TP VPN connection through the Internet. You can select to use L2TP alone or with IPSec. Select from below: **None:** Do not apply the IPSec policy. Accordingly, the VPN connection employed the L2TP without IPSec policy can be viewed as one pure L2TP connection.

Nice to Have: Apply the IPSec policy first, if it is applicable during negotiation. Otherwise, the dial-out VPN connection becomes one pure L2TP connection.

Must: Specify the IPSec policy to be definitely applied on the L2TP connection.

User Name

This field is applicable when you select ISDN, PPTP or L2TP with or without IPSec policy above.

Password

This field is applicable when you select ISDN, PPTP or L2TP with or without IPSec policy above.

PPP Authentication

This field is applicable when you select ISDN, PPTP or L2TP with or without IPSec policy above. PAP/CHAP is the most common selection due to wild compatibility.

VJ compression

This field is applicable when you select ISDN, PPTP or L2TP with or without IPSec policy above. VJ Compression is used for TCP/IP protocol header compression. Normally set to **Yes** to improve bandwidth utilization.

IKE Authentication Method

This group of fields is applicable for IPSec Tunnels and L2TP with IPSec Policy.

Pre-Shared Key-Input 1-63 characters as pre-shared key. **Digital Signature (X.509)** - Select one predefined in the X.509 Peer ID Profiles.

IPSec Security Method

This group of fields is a must for IPSec Tunnels and L2TP with IPSec Policy.

Medium

Authentication Header (AH) means data will be authenticated, but not be encrypted. By default, this option is active.

High (ESP-Encapsulating Security Payload)- means payload (data) will be encrypted and authenticated. Select from below:

DES without Authentication -Use DES encryption algorithm and not apply any authentication scheme.

DES with Authentication-Use DES encryption algorithm and apply MD5 or SHA-1 authentication algorithm.

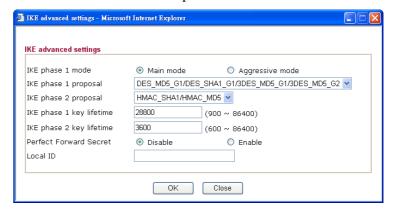
3DES without Authentication-Use triple DES encryption algorithm and not apply any authentication scheme.

3DES with Authentication-Use triple DES encryption algorithm and apply MD5 or SHA-1 authentication algorithm. **AES** without Authentication-Use AES encryption algorithm and not apply any authentication scheme.

AES with Authentication-Use AES encryption algorithm and apply MD5 or SHA-1 authentication algorithm.

Specify mode, proposal and key life of each IKE phase, Gateway etc.

The window of advance setup is shown as below:



IKE phase 1 mode -Select from **Main** mode and **Aggressive** mode. The ultimate outcome is to exchange security proposals to create a protected secure channel. **Main** mode is more secure than **Aggressive** mode since more exchanges are done in a secure channel to set up the IPSec session. However, the **Aggressive** mode is faster. The default value in Vigor router is Main mode.

Advanced

IKE phase 1 proposal-To propose the local available authentication schemes and encryption algorithms to the VPN peers, and get its feedback to find a match. Two combinations are available for Aggressive mode and nine for **Main** mode. We suggest you select the combination that covers the most schemes.

IKE phase 2 proposal-To propose the local available algorithms to the VPN peers, and get its feedback to find a match. Three combinations are available for both modes. We suggest you select the combination that covers the most algorithms.

IKE phase 1 key lifetime-For security reason, the lifetime of key should be defined. The default value is 28800 seconds. You may specify a value in between 900 and 86400 seconds. **IKE phase 2 key lifetime-**For security reason, the lifetime of key should be defined. The default value is 3600 seconds. You may specify a value in between 600 and 86400 seconds. **Perfect Forward Secret (PFS)-**The IKE Phase 1 key will be reused to avoid the computation complexity in phase 2. The default value is inactive this function.

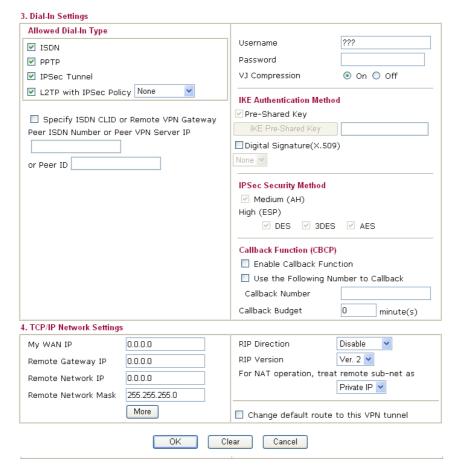
Local ID-In **Aggressive** mode, Local ID is on behalf of the IP address while identity authenticating with remote VPN server. The length of the ID is limited to 47 characters.

Callback Function (for *i* models only)

The callback function provides a callback service as a part of PPP suite only for the ISDN dial-in user. The router owner will be charged the connection fee by the telecom.

Require Remote to Callback-Enable this to let the router to require the remote peer to callback for the connection afterwards.

Provide ISDN Number to Remote-In the case that the remote peer requires the Vigor router to callback, the local ISDN number will be provided to the remote peer. Check here to allow the Vigor router to send the ISDN number to the remote router. This feature is useful for *i* model only.



Allowed Dial-In Type

Determine the dial-in connection with different types.

ISDN

Allow the remote ISDN LAN-to-LAN connection. You should set the User Name and Password of remote dial-in user below. This feature is useful for *i* model only. In addition, you can further set up Callback function below.

PPTP

Allow the remote dial-in user to make a PPTP VPN connection through the Internet. You should set the User Name and Password of remote dial-in user below.

IPSec Tunnel

Allow the remote dial-in user to trigger an IPSec VPN connection through Internet.

L2TP

Allow the remote dial-in user to make a L2TP VPN connection through the Internet. You can select to use L2TP alone or with IPSec. Select from below:

None- Do not apply the IPSec policy. Accordingly, the VPN connection employed the L2TP without IPSec policy can be viewed as one pure L2TP connection.

Nice to Have- Apply the IPSec policy first, if it is applicable during negotiation. Otherwise, the dial-in VPN connection becomes one pure L2TP connection.

Must- Specify the IPSec policy to be definitely applied on the L2TP connection.

Specify CLID or Remote VPN Gateway

You can specify the IP address of the remote dial-in user or peer ID (should be the same with the ID setting in dial-in type) by checking the box. Enter Peer ISDN number if you select ISDN above (This feature is useful for *i* model only.).

Also, you should further specify the corresponding security methods on the right side.

If you uncheck the checkbox, the connection type you select above will apply the authentication methods and security methods in the general settings.

User Name

This field is applicable when you select ISDN, PPTP or L2TP with or without IPSec policy above.

Password

This field is applicable when you select ISDN, PPTP or L2TP with or without IPSec policy above.

VJ Compression

VJ Compression is used for TCP/IP protocol header compression. This field is applicable when you select ISDN, PPTP or L2TP with or without IPSec policy above.

IKE Authentication Method

This group of fields is applicable for IPSec Tunnels and L2TP with IPSec Policy when you specify the IP address of the remote node. The only exception is Digital Signature (X.509) can be set when you select IPSec tunnel either with or without specify the IP address of the remote node.

Pre-Shared Key - Check the box of Pre-Shared Key to invoke this function and type in the required characters (1-63) as the pre-shared key.

Digital Signature (X.509) – Check the box of Digital Signature to invoke this function and select one predefined in the X.509 Peer ID Profiles.

IPSec Security Method

This group of fields is a must for IPSec Tunnels and L2TP with IPSec Policy when you specify the remote node. **Medium-** Authentication Header (AH) means data will be authenticated, but not be encrypted. By default, this option is active.

High- Encapsulating Security Payload (ESP) means payload (data) will be encrypted and authenticated. You may select encryption algorithm from Data Encryption Standard (DES), Triple DES (3DES), and AES.

Callback Function

The callback function provides a callback service only for the ISDN LAN-to-LAN connection (this feature is useful for *i* model only). The remote user will be charged the connection fee by the telecom.

Check to enable Callback function-Enables the callback function.

Callback number-The option is for extra security. Once enabled, the router will ONLY call back to the specified Callback Number.

Callback budget- By default, the callback function has limitation of callback period. Once the callback budget is exhausted, the function will be disabled automatically. Callback Budget (Unit: minutes)- Specify the time budget for the dial-in user. The budget will be decreased automatically per callback connection. The default value 0

means no limitation of callback period.

My WAN IP

This field is only applicable when you select ISDN, PPTP or L2TP with or without IPSec policy above. The default value is 0.0.0.0, which means the Vigor router will get a PPP IP

address from the remote router during the IPCP negotiation phase. If the PPP IP address is fixed by remote side, specify the fixed IP address here. Do not change the default value if you do not select ISDN, PPTP or L2TP.

Remote Gateway IP

This field is only applicable when you select ISDN, PPTP or L2TP with or without IPSec policy above. The default value is 0.0.0.0, which means the Vigor router will get a remote Gateway PPP IP address from the remote router during the IPCP negotiation phase. If the PPP IP address is fixed by remote side, specify the fixed IP address here. Do not change the default value if you do not select ISDN, PPTP or L2TP.

Remote Network IP/ Remote Network Mask

Add a static route to direct all traffic destined to this Remote Network IP Address/Remote Network Mask through the VPN connection. For IPSec, this is the destination clients IDs of phase 2 quick mode.

More

Add a static route to direct all traffic destined to more Remote Network IP Addresses/ Remote Network Mask through the VPN connection. This is usually used when you find there are several subnets behind the remote VPN router.

RIP Direction

The option specifies the direction of RIP (Routing Information Protocol) packets. You can enable/disable one of direction here. Herein, we provide four options: TX/RX Both, TX Only, RX Only, and Disable.

RIP Version

Select the RIP protocol version. Specify Ver. 2 for greatest compatibility.

For NAT operation, treat remote sub-net as

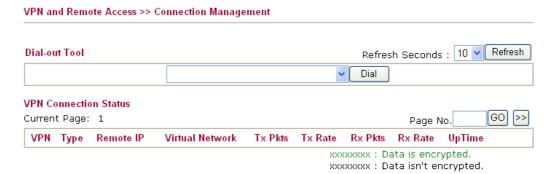
While communicating with remote subnet, the router can treat it as private subnet by sending packets with the router's private IP address, or treat it as public subnet by sending packets with the router's public IP address.

Change default route to this VPN tunnel

Check this box to change the default route with this VPN tunnel. Be aware that this setting is available only for one WAN interface is enabled. It is not available when both WAN interfaces are enabled.

3.8.7 Connection Management

You can find the summary table of all VPN connections. You may disconnect any VPN connection by clicking **Drop** button. You may also aggressively Dial-out by using Dial-out Tool and clicking **Dial** button.



Dial Click this button to execute dial out function.

Refresh Seconds Choose the time for refresh the dial information among 5, 10,

and 30.

Refresh Click this button to refresh the whole connection status.

3.9 Certificate Management

A digital certificate works as an electronic ID, which is issued by a certification authority (CA). It contains information such as your name, a serial number, expiration dates etc., and the digital signature of the certificate-issuing authority so that a recipient can verify that the certificate is real. Here Vigor router support digital certificates conforming to standard X.509.

Any entity wants to utilize digital certificates should first request a certificate issued by a CA server. It should also retrieve certificates of other trusted CA servers so it can authenticate the peer with certificates issued by those trusted CA servers.

Here you can manage generate and manage the local digital certificates, and set trusted CA certificates. Remember to adjust the time of Vigor router before using the certificate so that you can get the correct valid period of certificate.

Below shows the menu items for Certificate Management.

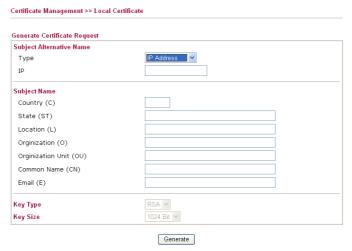


3.9.1 Local Certificate



Generate

Click this button to open **Generate Certificate Request** window.



Type in all the information that the window request. Then click **Generate** again.

Import Click this button to import a saved file as the certification

information

Refresh Click this button to refresh the information listed below.

View Click this button to view the detailed settings for certificate

request.

After clicking **Generate**, the generated information will be displayed on the window below:

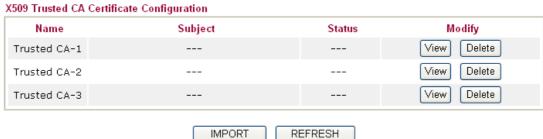
Certificate Management >> Local Certificate



3.9.2 Trusted CA Certificate

Trusted CA certificate lists three sets of trusted CA certificate.

X509 Trusted CA Certificate Configuration Name Subject Status



To import a pre-saved trusted CA certificate, please click **IMPORT** to open the following window. Use **Browse...** to find out the saved text file. Then click Import. The one you imported will be listed on the Trusted CA Certificate window. Then click **Import** to use the pre-saved file.

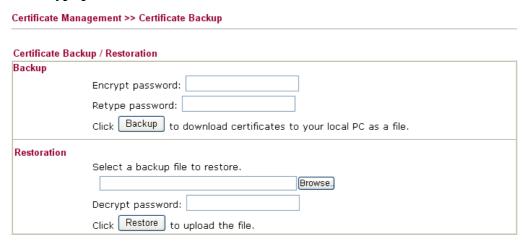


For viewing each trusted CA certificate, click **View** to open the certificate detail information window. If you want to delete a CA certificate, choose the one and click **Delete** to remove all the certificate information.



3.9.3 Certificate Backup

Local certificate and Trusted CA certificate for this router can be saved within one file. Please click **Backup** on the following screen to save them. If you want to set encryption password for these certificates, please type characters in both fields of **Encrypt password** and **Retype password**.



3.10 VoIP

Voice over IP network (VoIP) enables you to use your broadband Internet connection to make toll quality voice calls over the Internet.

There are many different call signaling protocols, methods by which VoIP devices can talk to each other. The most popular protocols are SIP, MGCP, Megaco and H.323. These protocols are not all compatible with each other (except via a soft-switch server).

The Vigor V models support the SIP protocol as this is an ideal and convenient deployment for the ITSP (Internet Telephony Service Provider) and softphone and is widely supported. SIP is an end-to-end, signaling protocol that establishes user presence and mobility in VoIP structure. Every one who wants to talk using his/her SIP Uniform Resource Identifier, "SIP Address". The standard format of SIP URI is

sip: user:password @ host: port

Some fields may be optional in different use. In general, "host" refers to a domain. The "userinfo" includes the user field, the password field and the @ sign following them. This is very similar to a URL so some may call it "SIP URL". SIP supports peer-to-peer direct calling and also calling via a SIP proxy server (a role similar to the gatekeeper in H.323 networks), while the MGCP protocol uses client-server architecture, the calling scenario being very similar to the current PSTN network.

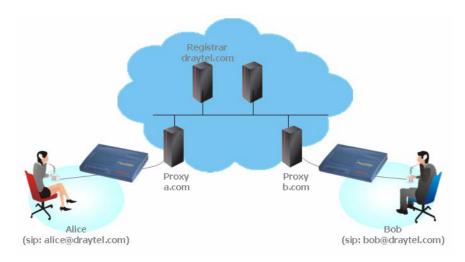
After a call is setup, the voice streams transmit via RTP (Real-Time Transport Protocol). Different codecs (methods to compress and encode the voice) can be embedded into RTP packets. Vigor V models provide various codecs, including G.711 A/ μ -law, G.723, G.726 and G.729 A & B. Each codec uses a different bandwidth and hence provides different levels of voice quality. The more bandwidth a codec uses the better the voice quality, however the codec used must be appropriate for your Internet bandwidth.

Usually there will be two types of calling scenario, as illustrated below:

Calling via SIP Servers

First, the Vigor V models of yours will have to register to a SIP Registrar by sending registration messages to validate. Then, both parties' SIP proxies will forward the sequence of messages to caller to establish the session.

If you both register to the same SIP Registrar, then it will be illustrated as below:



The major benefit of this mode is that you don't have to memorize your friend's IP address, which might change very frequently if it's dynamic. Instead of that, you will

only have to using **dial plan** or directly dial your friend's **account name** if you are with the same SIP Registrar. Please refer to the **Example 1 and 2 in the Calling Scenario.**

• Peer-to-Peer

Before calling, you have to know your friend's IP Address. The Vigor VoIP Routers will build connection between each other. Please refer to the **Example 3 in the Calling Scenario.**



Our Vigor V models firstly apply efficient codecs designed to make the best use of available bandwidth, but Vigor V models also equip with automatic QoS assurance. QoS Assurance assists to assign high priority to voice traffic via Internet. You will always have the required inbound and outbound bandwidth that is prioritized exclusively for Voice traffic over Internet but you just get your data a little slower and it is tolerable for data traffic.



3.10.1 DialPlan

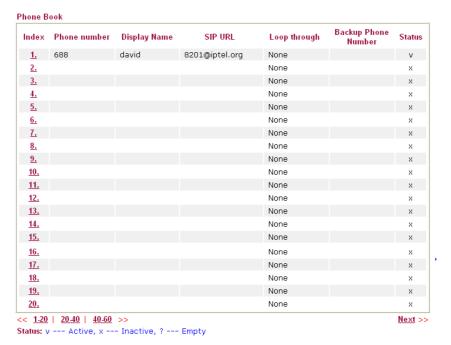
This page allows you to set phone book and digit map for the VoIP function. Click the **Phone Book** and **Digit Map** links on the page to access into next pages for dialplan settings.



Phone Book

In this section, you can set your VoIP contacts in the "phonebook". It can help you to make calls quickly and easily by using "speed-dial" **Phone Number**. There are total 60 index entries in the phonebook for you to store all your friends and family members' SIP addresses.





Click any index number to display the dial plan setup page.



Enable Click this to enable this entry.

Phone Number The speed-dial number of this index. This can be any number

you choose, using digits **0-9** and *.

Display Name The Caller-ID that you want to be displayed on your friend's

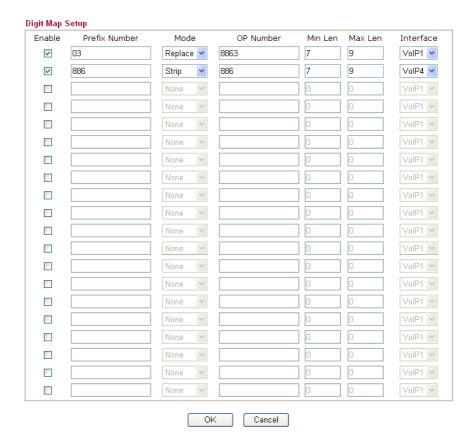
screen. This let your friend can easily know who's calling

without memorizing lots of SIP URL Address.

SIP URL Enter your friend's SIP Address

Digit Map

For the convenience of user, this page allows users to edit prefix number for the SIP account with adding number, stripping number or replacing number. It is used to help user having a quick and easy way to dial out through VoIP interface.



Enable

Prefix Number

Mode

Check this box to invoke this setting.

The phone number set here is used to add, strip, or replace the OP number.

None - No action.

Add - When you choose this mode, the OP number will be added with the prefix number for calling out through the specific VoIP interface.

Strip - When you choose this mode, the OP number will be deleted by the prefix number for calling out through the specific VoIP interface. Take the above picture (Prefix Table Setup web page) as an example, the OP number of 886 will be deleted completely for the prefix number is set with 886.

Replace - When you choose this mode, the OP number will be replaced by the prefix number for calling out through the specific VoIP interface. Take the above picture (Prefix Table Setup web page) as an example, the OP number of 8863 will be replaced completely by 03 for the prefix number is set with 03.

Mode



OP Number

The front number you type here is the first part of the account number that you want to execute special function (according to the chosen mode) by using the prefix number. **Min Len** Set the minimal length of the dial number for applying the

prefix number settings. Take the above picture (Prefix Table Setup web page) as an example, if the dial number between 7 and 9, that number can apply the prefix number settings here.

Max Len Set the maximum length of the dail number for applying the

prefix number settings.

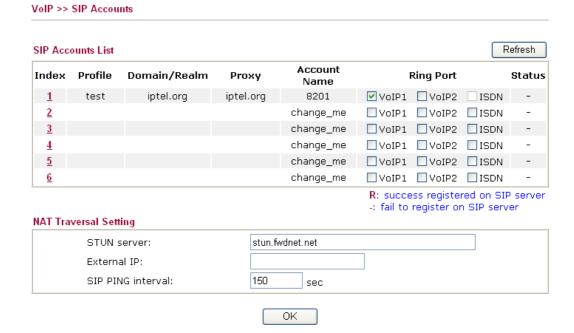
Interface Choose the one that you want to enable the prefix number

settings from the six pre-saved SIP accounts.

3.10.2 SIP Accounts

In this section, you set up your own SIP settings. When you apply for an account, your SIP service provider will give you an **Account Name** or user name, **SIP Registrar**, **Proxy**, and **Domain name**. (The last three might be the same in some case). Then you can tell your folks your SIP Address as in **Account Name@ Domain name**

As Vigor VoIP Router is turned on, it will first register with Registrar using AuthorizationUser@Domain/Realm. After that, your call will be bypassed by SIP Proxy to the destination using AccountName@Domain/Realm as identity.



Index Click this link to access into next page for setting SIP account.

Profile Display the profile name of the account.

Domain/Realm Display the domain name or IP address of the SIP registrar

server.

Proxy Display the domain name or IP address of the SIP proxy

server.

Account Name Display the account name of SIP address before @.

Ring Port Specify which port will ring when receiving a phone call. **STUN Server** Type in the IP address or domain of the STUN server.

External IP Type in the gateway IP address.

SIP PING interval

The default value is 150sec. It is useful for a Nortel server

NAT Traversal Support.

Status

Show the status for the corresponding SIP account. **R** means such account is registered on SIP server successfully. - means the account is failed to register on SIP server.

| VoIP >> SIP Accounts | | |
|-------------------------|------------------------|----------------|
| SIP Account Index No. 1 | | |
| Profile Name | test (11 char m | ax.) |
| Register via | None make call without | ut register |
| SIP Port | 5060 | |
| Domain/Realm | iptel.org | (63 char max.) |
| Proxy | iptel.org | (63 char max.) |
| 🗌 Act as outbound p | roxy | |
| Display Name | (23 char m | ax.) |
| Account Number/Name | 8201 | (63 char max.) |
| Authentication ID | | (63 char max.) |
| Password | | (63 char max.) |
| Expiry Time | 1 hour 🔻 3600 sec | |
| NAT Traversal Support | None 💌 | |
| Ring Port | ☑VoIP1 ☐VoIP2 ☐ISDN | |
| Ring Pattern | 1 🕶 | |

Profile Name

Assign a name for this profile for identifying. You can type similar name with the domain. For example, if the domain name is *draytel.org*, then you might set *draytel-1* in this field.

Cancel

Register via

If you want to make VoIP call without register personal information, please choose **None** and check the box to achieve the goal. Some SIP server allows user to use VoIP function without registering. For such server, please check the box of make call without register. Choosing Auto is recommended. The system will select a proper way for your VoIP call.

Register via

ΟK



SIP Port

Set the port number for sending/receiving SIP message for building a session. The default value is **5060.** Your peer must set the same value in his/her Registrar.

Domain/Realm

Set the domain name or IP address of the SIP Registrar server.

Proxy

Set domain name or IP address of SIP proxy server. By the time you can type:port number after the domain name to specify that port as the destination of data transmission (e.g., nat.draytel.org:5065)

Act as Outbound Proxy

Check this box to make the proxy acting as outbound proxy.

Display Name The caller-ID that you want to be displayed on your friend's

screen.

Account Number/Name Enter your account name of SIP Address, e.g. every text

before @.

Authentication ID Check the box to invoke this function and enter the name or

number used for SIP Authorization with SIP Registrar. If this setting value is the same as Account Name, it is not necessary

for you to check the box and set any value in this field.

Password The password provided to you when you registered with a SIP

service.

Expiry Time The time duration that your SIP Registrar server keeps your

registration record. Before the time expires, the router will send another register request to SIP Registrar again.

NAT Traversal Support

If the router (e.g., broadband router) you use connects to

internet by other device, you have to set this function for your

necessity.

NAT Traversal Support



None – Disable this function.

 $\boldsymbol{Stun}-Choose$ this option if there is Stun server provided for

your router.

Manual – Choose this option if you want to specify an external IP address as the NAT transversal support.

Nortel – If the soft-switch that you use supports nortel

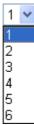
solution, you can choose this option.

Ring Port Set VoIP 1 or VoIP 2, as the default ring port for this SIP

account.

Ring Pattern Choose a ring tone type for the VoIP phone call.

Ring Pattern

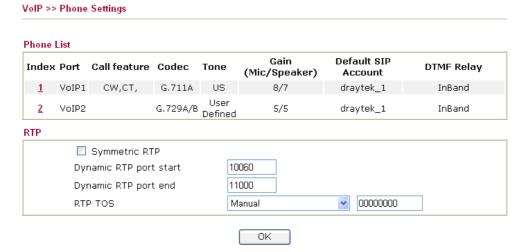


Below shows successful SIP accounts for your reference.

3.10.3 Phone Settings

VoIP >> SIP Accounts

This page allows user to set phone settings for VoIP 1 and VoIP 2 respectively.



Phone List

Port – There are three phone ports provided here for you to configure.

Call feature – A brief description for call feature will be shown in this field for your reference.

Codec – The default Codec setting for each port will be shown in this field for your reference. You can click the number below the Index field to change it for each phone port.

Tone - Display the tone settings that configured in the advanced settings page of Phone Index.

Gain - Display the volume gain settings for Mic/Speaker that configured in the advanced settings page of Phone Index.

Default SIP Account – "draytel_1" is the default SIP account. You can click the number below the Index field to change SIP account for each phone port.

DTMF Relay – Display DTMF mode that configured in the advanced settings page of Phone Index.

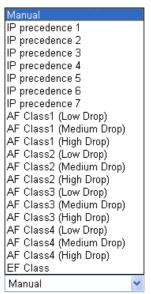
RTP

Symmetric RTP – Check this box to invoke the function. To make the data transmission going through on both ends of local router and remote router not misleading due to IP lost (for example, sending data from the public IP of remote router to the private IP of local router), you can check this box to solve this problem.

Dynamic RTP port start - Specifies the start port for RTP stream. The default value is 10050.

Dynamic RTP port end - Specifies the end port for RTP stream. The default value is 15000.

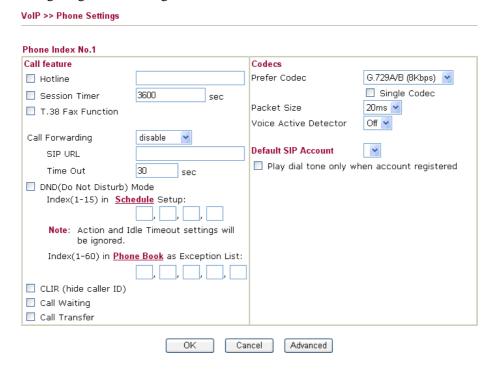
RTP TOS – It decides the level of VoIP package. Use the drop down list to choose any one of them.



RTP TOS

Detailed Settings for VolP 1 and 2

Click the number 1 or 2 link under Index column, you can access into the following page for configuring Phone settings.



Hotline

Check the box to enable it. Type in the SIP URL in the field for dialing automatically when you pick up the phone set.

Session Timer

Check the box to enable the function. In the limited time that you set in this field, if there is no response, the connecting call will be closed automatically.

T.38 Fax Function

If the remote end also supports FAX function, you can check this box to enable this function.

Call Forwarding

There are four options for you to choose. **Disable** is to close call forwarding function. Always means all the incoming calls will be forwarded into SIP URL without any reason. Busy means the incoming calls will be forwarded into SIP URL only when the local system is busy. No answer means if the incoming calls do not receive any response, they will be forwarded to the SIP URL by the time out.

Call Forwarding



SIP URL – Type in the SIP URL (e.g., aaa@draytel.org or abc@iptel.org) as the site for call forwarded.

Time Out – Set the time out for the call forwarding. The default setting is 30 sec.

DND (Do Not Disturb)

Set a period of peace time without disturbing by VoIP phone call. During the period, the one who dial in will listen busy tone, yet the local user will not listen any ring tone.

Index (1-15) in Schedule - Enter the index of schedule profiles to control the DND mode according to the preconfigured schedules. Refer to section 3.5.2 Schedule for detailed configuration.

Index (1-60) in Phone Book - Enter the index of phone book profiles. Refer to section 3.10.1 DialPlan - Phone Book for detailed configuration.

Check this box to invoke this function. A notice sound will appear to tell the user new phone call is waiting for your response. Click hook flash to pick up the waiting phone call.

Check this box to invoke this function. Click hook flash to initiate another phone call. When the phone call connection succeeds, hang up the phone. The other two sides can communicate, then.

Select one of five codecs as the default for your VoIP calls. The codec used for each call will be negotiated with the peer party before each session, and so may not be your default choice. The default codec is G.729A/B; it occupies little bandwidth while maintaining good voice quality. If your upstream speed is only 64Kbps, do not use G.711 codec. It is better for you to have at least 256Kbps upstream if you would like to use G.711.

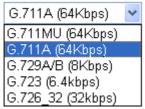
mode

Prefer Codec

Call Waiting

Call Transfer

Prefer Codec



Single Codec – If the box is checked, only the selected Codec will be applied.

Packet Size-The amount of data contained in a single packet. The default value is 20 ms, which means the data packet will contain 20 ms voice information.

Packet Size



Voice Active Detector - This function can detect if the voice on both sides is active or not. If not, the router will do something to save the bandwidth for other using. Click On to invoke this function; click off to close the function.

Voice Active Detector



Default SIP Account

You can set SIP accounts (up to six groups) on SIP Account page. Use the drop down list to choose one of the profile names for the accounts as the default one for this phone setting.

Play dial tone only when account registered

Check this box to invoke the function.

In addition, you can press the **Advanced** button to configure tone settings, volume gain, MISC and DTMF mode. **Advanced** setting is provided for fitting the telecommunication custom for the local area of the router installed. Wrong tone settings might cause inconvenience for users. To set the sound pattern of the phone set, simply choose a proper region to let the system find out the preset tone settings and caller ID type automatically. Or you can adjust tone settings manually if you choose User Defined. TOn1, TOff1, TOn2 and TOff2 mean the cadence of the tone pattern. TOn1 and TOn2 represent sound-on; TOff1 and TOff2 represent the sound-off.

Advance Settings >> Phone Index No.1 **Tone Settings** Region UK FSK_ETSI (UK) Caller ID Type High Freq T off 1 T on 2 T off 2 Low Freq T on 1 (Hz) (Hz) (msec) (msec) (msec) (msec) Dial tone 440 Ringing tone 400 400 **Busy tone Congestion tone** 400 Volume Gain DTMF Mic Gain(1-10) 5 DTMF mode InBand 5 Payload Type(rfc2833) Speaker Gain(1-10) MISC 27 Dial Tone Power Level Ring Frequency 25

ΟK

Region

Select the proper region which you are located. The common settings of Caller ID Type, Dial tone, Ringing tone, Busy tone and Congestion tone will be shown automatically on the page. If you cannot find out a suitable one, please choose User Defined and fill out the corresponding values for dial tone, ringing tone, busy tone, congestion tone by yourself for VoIP phone.



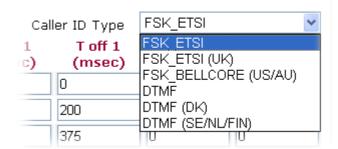
Cancel

Also, you can specify each field for your necessity. It is recommended for you to use the default settings for VoIP communication.

Caller ID Type

There are several standards provided here for displaying the caller ID on the panel of the telephone set. Choose the one that is suitable for the phone set according to the area of the router installed. If you don't know what standard that the

phone set supports, please use the default setting.



Volume Gain

Mic Gain (1-10)/Speaker Gain (1-10) - Adjust the volume of microphone and speaker by entering number from 1-10. The larger of the number, the louder the volume is.

MISC

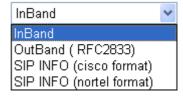
Dial Tone Power Level - This setting is used to adjust the loudness of the dial tone. The smaller the number is, the louder the dial tone is. It is recommended for you to use the default setting.

Ring Frequency - This setting is used to drive the frequency of the ring tone. It is recommended for you to use the default setting.

InBand - Choose this one then the Vigor will send the DTMF tone as audio directly when you press the keypad on the phone **OutBand** - Choose this one then the Vigor will capture the keypad number you pressed and transform it to digital form then send to the other side; the receiver will generate the tone according to the digital form it receive. This function is very useful when the network traffic congestion occurs and it still can remain the accuracy of DTMF tone.

SIP INFO- Choose this one then the Vigor will capture the DTMF tone and transfer it into SIP form. Then it will be sent to the remote end with SIP message.

DTMF mode



Payload Type (rfc2833)

Choose a number from 96 to 127, the default value was 101. This setting is available for the OutBand (RFC2833) mode.

DTMF

3.10.4 Status

VoIP >> Status

On VoIP call status, you can find codec, connection and other important call status for VoIP 1/2 ports.

| Status | | | | | | | 1 | Refresh S | econds: | 10 💌 | Refresh |
|--------|--------|-------|--------|----------------------|------------|------------|-------------|----------------------|-------------|--------------|-----------------|
| Port | Status | Codec | PeerID | Elapse (hh:mm:ss) | Tx Pkts | Rx Pkts | Rx Losts | Rx Jitter (ms) | In Calls | Out Calls | Speaker Gain |
| VoIP1 | IDLE | | | 00:00:00 | 0 | 0 | 0 | 0 | 0 | 0 | 5 |
| VoIP2 | IDLE | | | 00:00:00 | 0 | 0 | 0 | 0 | 0 | 0 | 5 |
| ISDN1 | IDLE | | | 00:00:00 | 0 | 0 | 0 | 0 | 0 | 0 | 5 |
| ISDN2 | IDLE | | | 00:00:00 | 0 | 0 | 0 | 0 | 0 | 0 | 5 |

| Log | | | | | |
|-----------------|-------|--------------------|------------------------|--------|---------|
| Date (mm-dd- | 7999) | Time (hh:mm:ss) | Duration (hh:mm:ss) | In/Out | Peer ID |
| 00-00- | 0 | 00:00:00 | 00:00:00 | - | |
| 00-00- | 0 | 00:00:00 | 00:00:00 | - | |
| 00-00- | 0 | 00:00:00 | 00:00:00 | - | |
| 00-00- | 0 | 00:00:00 | 00:00:00 | - | |
| 00-00- | 0 | 00:00:00 | 00:00:00 | - | |
| 00-00- | 0 | 00:00:00 | 00:00:00 | - | |
| 00-00- | 0 | 00:00:00 | 00:00:00 | _ | |
| 00-00- | 0 | 00:00:00 | 00:00:00 | _ | |
| 00-00- | 0 | 00:00:00 | 00:00:00 | _ | |
| 00-00- | 0 | 00:00:00 | 00:00:00 | - | |
| | | | | | |

Refresh Seconds

Specify the interval of refresh time to obtain the latest VoIP calling information. The information will update immediately when the Refresh button is clicked.



Port

It shows current connection status for the port of VoIP1, VoIP2, ISDN1 and ISDN2. The ISDN1/2 appears only when the router is equipped with ISDN interface. ISDN1 means D channel for the physical ISDN port; ISDN2 means D+2B channel for the physical ISDN port. Be aware that ISDN1/2 port is available for the users living in Europe and using Vigor 2910VGi only. For other users, only the status for VoIP1 and VoIP2 will be shown in this page.

Status

It shows the VoIP connection status.

IDLE - Indicates that the VoIP function is idle.

HANG_UP - Indicates that the connection is not established (busy tone).

CONNECTING - Indicates that the user is calling out. **WAIT_ANS** - Indicates that a connection is launched and waiting for remote user's answer.

ALERTING - Indicates that a call is coming.

ACTIVE-Indicates that the VoIP connection is launched.

Codec Indicates the voice codec employed by present channel.

The present in-call or out-call peer ID (the format may be IP or Domain).

The format is represented as seconds.

Connect Time

PeerID

Tx Pkts Total number of transmitted voice packets during this

connection session.

Rx Pkts Total number of received voice packets during this connection

session.

Rx Losts Total number of lost packets during this connection session.

Rx Jitter The jitter of received voice packets.

In Calls The accumulating in-call times.

Out Calls The accumulating out-call times.

Speaker Gain The volume of present call.

Log Display logs of VoIP calls.

3.11 Wireless LAN

This function is used for G models only.

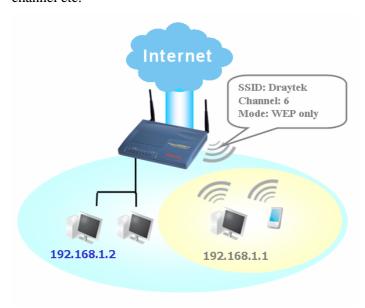
3.11.1 Basic Concepts

Over recent years, the market for wireless communications has enjoyed tremendous growth. Wireless technology now reaches or is capable of reaching virtually every location on the surface of the earth. Hundreds of millions of people exchange information every day via wireless communication products. The Vigor G model, a.k.a. Vigor wireless router, is designed for maximum flexibility and efficiency of a small office/home. Any authorized staff can bring a built-in WLAN client PDA or notebook into a meeting room for conference without laying a clot of LAN cable or drilling holes everywhere. Wireless LAN enables high mobility so WLAN users can simultaneously access all LAN facilities just like on a wired LAN as well as Internet access.

The Vigor wireless routers are equipped with a wireless LAN interface compliant with the standard IEEE 802.11g protocol. To boost its performance further, the Vigor Router is also loaded with advanced wireless technology Super G TM to lift up data rate up to 108 Mbps*. Hence, you can finally smoothly enjoy stream music and video.

Note: * The actual data throughput will vary according to the network conditions and environmental factors, including volume of network traffic, network overhead and building materials.

In an Infrastructure Mode of wireless network, Vigor wireless router plays a role as an Access Point (AP) connecting to lots of wireless clients or Stations (STA). All the STAs will share the same Internet connection via Vigor wireless router. The **General Settings** will set up the information of this wireless network, including its SSID as identification, located channel etc.



Security Overview

Real-time Hardware Encryption: Vigor Router is equipped with a hardware AES encryption engine so it can apply the highest protection to your data without influencing user experience.

Complete Security Standard Selection: To ensure the security and privacy of your wireless communication, we provide several prevailing standards on market.

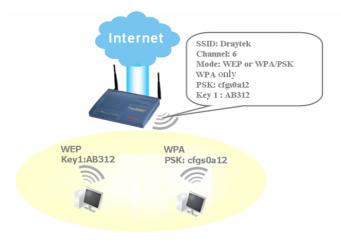
WEP (Wired Equivalent Privacy) is a legacy method to encrypt each frame transmitted via radio using either a 64-bit or 128-bit key. Usually access point will preset a set of four keys and it will communicate with each station using only one out of the four keys.

WPA(Wi-Fi Protected Access), the most dominating security mechanism in industry, is separated into two categories: WPA-personal or called WPA Pre-Share Key (WPA/PSK), and WPA-Enterprise or called WPA/802.1x.

In WPA-Personal, a pre-defined key is used for encryption during data transmission. WPA applies Temporal Key Integrity Protocol (TKIP) for data encryption while WPA2 applies AES. The WPA-Enterprise combines not only encryption but also authentication.

Since WEP has been proved vulnerable, you may consider using WPA for the most secure connection. You should select the appropriate security mechanism according to your needs. No matter which security suite you select, they all will enhance the over-the-air data protection and /or privacy on your wireless network. The Vigor wireless router is very flexible and can support multiple secure connections with both WEP and WPA at the same time.

Example 1



Example 2



Example 3



Separate the Wireless and the Wired LAN- WLAN Isolation enables you to isolate your wireless LAN from wired LAN for either quarantine or limit access reasons. To isolate means neither of the parties can access each other. To elaborate an example for business use, you may set up a wireless LAN for visitors only so they can connect to Internet without hassle of the confidential information leakage. For a more flexible deployment, you may add filters of MAC addresses to isolate users' access from wired LAN.

Manage Wireless Stations - Station List will display all the station in your wireless network and the status of their connection.

Below shows the menu items for Wireless LAN.



3.11.2 General Settings

By clicking the **General Settings**, a new web page will appear so that you could configure the SSID and the wireless channel. Please refer to the following figure for more information.

| Enable Wireless L | AN |
|--|---|
| Mode : | Mixed(11b+11g) |
| Index(1-15) in <u>Schedule</u> Setu | |
| SSID : | default |
| Channel : | Channel 6, 2437MHz |
| Note: If Super | G mode is enabled, channel is fixed at 6. |
| Hide SSID | |
| | mble |

Enable Wireless LAN

Check the box to enable wireless function.

Mode

Select an appropriate wireless mode.

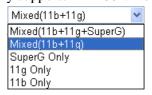
Mixed (11b+11g+SuperG) - The radio can support IEEE802.11b, IEEE802.11g and SuperG protocols simultaneously.

Mixed (11b+11g) - The radio can support both IEEE802.11b and IEEE802.11g protocols simultaneously.

SuperG - The radio only supports SuperG.

11g only - The radio only supports IEEE802.11g. **11b only -** The radio only supports IEEE802.11b.

Mode:



Index(1-15)

Set the wireless LAN to work at certain time interval only. You may choose up to 4 schedules out of the 15 schedules pre-defined in **Applications** >> **Schedule** setup. The default setting of this filed is blank and the function will always work.

SSID

The default SSID is "default". We suggest you change it to a particular name. It is the identification of the wireless LAN. SSID can be any text numbers or various special characters.

Channel

The channel of frequency of the wireless LAN. The default channel is 6. You may switch channel if the

selected channel is under serious interference.

Channel:

Channel 6, 2437MHz
Channel 1, 2412MHz
Channel 2, 2417MHz
Channel 3, 2422MHz
Channel 4, 2427MHz
Channel 5, 2432MHz
Channel 6, 2437MHz
Channel 7, 2442MHz
Channel 8, 2447MHz
Channel 9, 2452MHz
Channel 10, 2457MHz
Channel 11, 2462MHz
Channel 12, 2467MHz
Channel 13, 2472MHz

Hide SSID

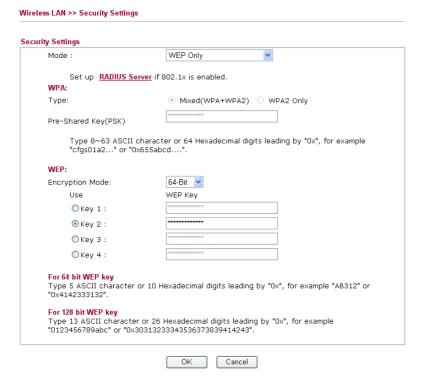
Check it to prevent from wireless sniffing and make it harder for unauthorized clients or STAs to join your wireless LAN. Depending on the wireless utility, the user may only see the information except SSID or just cannot see any thing about Vigor wireless router while site surveying.

Long Preamble

This option is to define the length of the sync field in an 802.11 packet. Most modern wireless network uses short preamble with 56 bit sync filed instead of long preamble with 128 bit sync field. However, some original 11b wireless network devices only support long preamble. Check it to use **Long Preamble** if needed to communicate with this kind of devices.

3.11.3 Security

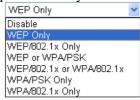
By clicking the **Security Settings**, a new web page will appear so that you could configure the settings of WEP and WPA.



Mode

There are several modes provided for you to choose.

Mode:



Disable - Turn off the encryption mechanism. **WEP Only** - Accepts only WEP clients and the encryption key should be entered in WEP Key. **WEP/802.1x Only** - Accept WEP clients with 802.1x authentication. Since the key will be auto-negotiated during authentication, the field of key setting below will be not available for input.

WEP or WPA/PSK - Accepts WEP and WPA clients with legal key accordingly. Only Mixed (WPA+WPA2) is applicable if you select WPA/PSK.

WEP/802.1x or WPA/802.1x - Accept WEP or WPA clients with 802.1x authentication. Only Mixed(WPA+WPA2) is applicable if you select WPA/PSK. Since the key will be auto-negotiated during authentication, the field of key setting below will be not available for input.

WPA/PSK Only - Accepts WPA clients and the encryption key should be entered in PSK. Remember to select WPA type to define either Mixed or WPA2 only in the field below.

WPA/802.1x Only - Accept WPA clients with 802.1x authentication. Remember to select WPA type to define

either Mixed or WPA2 only in the field below. Since the key will be auto-negotiated during authentication, the field of key setting below will be not available for input.

The WPA encrypts each frame transmitted from the radio using the key, which either PSK entered manually in this field below or automatically negotiated via 802.1x authentication.

Type - Select from Mixed (WPA+WPA2) or WPA2 only. **Pre-Shared Key (PSK)** - Either **8~63** ASCII characters, such as 012345678..(or 64 Hexadecimal digits leading by 0x, such as "0x321253abcde...").

64-Bit - For 64 bits WEP key, either **5** ASCII characters, such as 12345 (or 10 hexadecimal digitals leading by 0x, such as 0x4142434445.)

128-Bit - For 128 bits WEP key, either **13** ASCII characters, such as ABCDEFGHIJKLM (or 26 hexadecimal digits leading by 0x, such as 0x4142434445464748494A4B4C4D).

Encryption Mode:



All wireless devices must support the same WEP encryption bit size and have the same key. Four keys can be entered here, but only one key can be selected at a time. The keys can be entered in ASCII or Hexadecimal. Check the key you wish to use.

WPA

WEP

3.11.4 Access Control

For additional security of wireless access, the **Access Control** facility allows you to restrict the network access right by controlling the wireless LAN MAC address of client. Only the valid MAC address that has been configured can access the wireless LAN interface. By clicking the **Access Control**, a new web page will appear, as depicted below, so that you could edit the clients' MAC addresses to control their access rights.

| Access Control | Set to Factory Defau |
|----------------|--|
| ☑ Enable Acces | s Control |
| | Policy: Activate MAC address filter |
| | MAC Address Filter |
| | Index Attribute MAC Address |
| | |
| | |
| | |
| | |
| | |
| | Client's MAC Address : _ |
| | s: Isolate the station from LAN |
| | Add Remove Edit Cancel |
| | VPN server IP address for WLAN |

Enable Access Control

Policy

Select to enable the MAC Address access control feature.

Select to enable any one of the following policy. Choose **Activate MAC address filter** to type in the MAC addresses for other clients in the network manually. Choose **Isolate WLAN from LAN** will separate all the WLAN stations from LAN based on the MAC Address list.

Policy: Activate MAC address filter

Activate MAC address filter
Isolate WLAN from LAN

MAC Address Filter Display all MAC addresses that are edited before. Four

buttons (Add, Remove,

Client's MAC Address - Manually enter the MAC

address of wireless client.

Attribute s - select to isolate the wireless connection of the wireless

client of the MAC address from LAN.

Add Add a new MAC address into the list.

Remove Delete the selected MAC address in the list.

Edit Edit the selected MAC address in the list.

Cancel Give up the access control set up.

OK Click it to save the access control list.

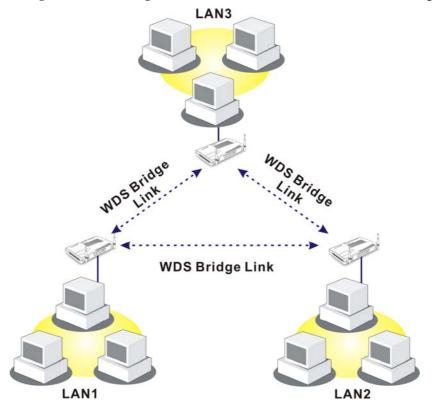
Clear All Clean all entries in the MAC address list.

3.11.5 WDS

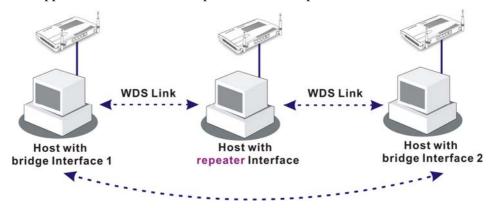
WDS means Wireless Distribution System. It is a protocol for connecting two access points (AP) wirelessly. Usually, it can be used for the following application:

- Provide bridge traffic between two LANs through the air.
- Extend the coverage range of a WLAN.

To meet the above requirement, two WDS modes are implemented in Vigor router. One is **Bridge**, the other is **Repeater**. Below shows the function of WDS-bridge interface:

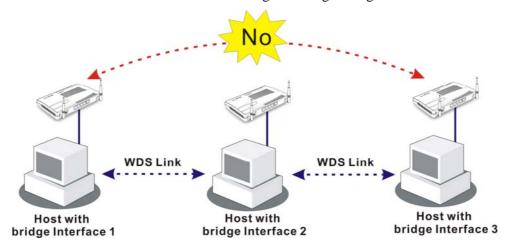


The application for the WDS-Repeater mode is depicted as below:



The major difference between these two modes is that: while in **Repeater** mode, the packets received from one peer AP can be repeated to another peer AP through WDS links. Yet in **Bridge** mode, packets received from a WDS link will only be forwarded to local wired or wireless hosts. In other words, only Repeater mode can do WDS-to-WDS packet forwarding.

In the following examples, hosts connected to Bridge 1 or 3 can communicate with hosts connected to Bridge 2 through WDS links. However, hosts connected to Bridge 1 CANNOT communicate with hosts connected to Bridge 3 through Bridge 2.



Click **WDS** from **Wireless LAN** menu. The following page will be shown.

| NDS Settings | | | Set to Factory Defaul |
|---|-------------------------------|------------|---|
| | | Bridge | |
| Mode: | Disable 🔽 | Enable | Peer MAC Address |
| | | | |
| Security: | | | |
| Disable | | | |
| | | | |
| WEP: | | | |
| Use the same WE | EP key set in Security | | |
| Settings. | | П | |
| Encryption Mode : | 64-bit 💌 | Note: Disa | able unused links to get better |
| Key index : | 1 🕶 | performan | ce. |
| | if the security mode is not | Repeater | |
| "WEP Only". | | Enable | Peer MAC Addess |
| | ****** | | |
| Key : | | | |
| The key format is the <u>Security Settings</u> . | same as the one used in | | |
| occurry courries. | | Access Po | int Function: |
| | | ® Ena | ble Opisable |
| Pre-shared Key: | | | |
| Type : | TKIP | Status: | |
| Key : | ***** | Send | "Hello" message to peers. |
| | racters or 64 hexadecimal | | Link Status |
| digits leading by "0x", "0x655abcd". | for example "cfgs01a2" or | Note: The | status is valid only when the peer also |
| "UXB55abcd". | | | this function. |

Mode

Choose the mode for WDS setting. **Disable** mode will not invoke any WDS setting. **Bridge** mode is designed to fulfill the first type of application. **Repeater** mode is for the second one.

Mode:



Security There are three types for security, **Disable**, **WEP** and

Pre-shared key. The setting you choose here will make the following WEP or Pre-shared key field valid or not. Choose

one of the types for the router.

WEP Check this box to use the same key set in **Security Settings**

page. If you did not set any key in Security Settings page,

this check box will be dimmed.

Settings Encryption Mode - If you checked the box of Use the same

WEP key ..., you do not need to choose 64-bit or 128-bit as the Encryption Mode. If you do not check that box, you can

set the WEP key now in this page.

Key Index - Choose the key that you want to use after

selecting the proper encryption mode. **Key** - Type the content for the key.

Pre-shared Key Type 8 ~ 63 ASCII characters or 64 hexadecimal digits

leading by "0x".

Bridge If you choose Bridge as the connecting mode, please type in

the peer MAC address in these fields. **Six** peer MAC addresses are allowed to be entered in this page at one time. Yet please disable the unused link to get better performance. If you want to invoke the peer MAC address, remember to check **Enable** box in the front of the MAC address after

typing.

Repeater If you choose Repeater as the connecting mode, please type in

the peer MAC address in these fields. Two peer MAC addresses are allowed to be entered in this page at one time. Similarly, if you want to invoke the peer MAC address, remember to check **Enable** box in the front of the MAC

address after typing.

Access Point Function Click **Enable** to make this router serving as an access point;

click **Disable** to cancel this function.

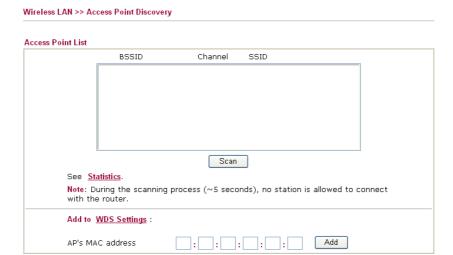
Status It allows user to send "hello" message to peers. Yet, it is valid

only when the peer also supports this function.

3.11.6 AP Discovery

Vigor router can scan all regulatory channels and find working APs in the neighborhood. Based on the scanning result, users will know which channel is clean for usage. Also, it can be used to facilitate finding an AP for a WDS link. Notice that during the scanning process (about 5 seconds), no client is allowed to connect to Vigor.

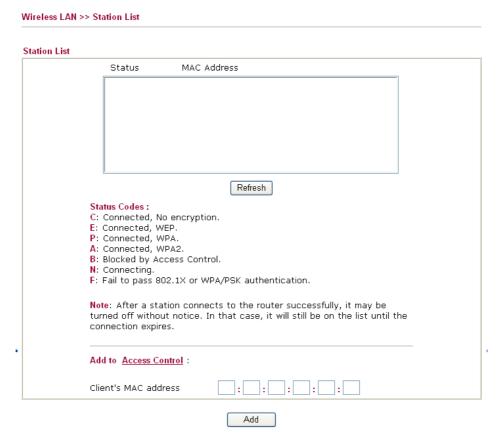
This page is used to scan the existence of the APs on the wireless LAN. Yet, only the AP which is in the same channel of this router can be found. Please click **Scan** to discover all the connected APs.



If you want the found AP applying the WDS settings, please type in the AP's MAC address on the bottom of the page and click **Add**. Later, the MAC address of the AP will be added to the page of WDS setting.

3.11.7 Station List

Station List provides the knowledge of connecting wireless clients now along with its status code. There is a code summary below for explanation. For convenient **Access Control**, you can select a WLAN station and click **Add to Access Control** below.



Refresh

Add

Click this button to refresh the status of station list.

Click this button to add current selected MAC address into **Access Control**.

3.11.8 Station Rate Control

This page allows you to control the upload and download rate of each wireless client (station). Please check the box of **Enable** to invoke this setting. The range for the rate is between $100 \sim 30,000$ kbps.

| Wireless L | .AN >> Station Rate Control | | |
|-----------------|--|--------|------------------|
| Station Ra | ate Control | | |
| ☑ Enable | e | | |
| | Upload Rate : | 300 | 00 Kbps |
| | Download Rate : | 300 | 00 Kbps |
| | Note: 1. Range: 100~30,000 Kbps, Increment: 2. The specified rates are applied to each | | vireless client. |
| | ОК | Cancel | |

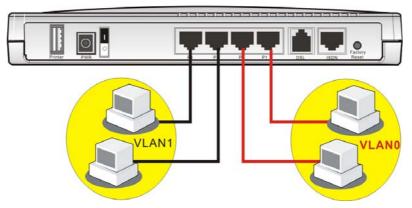
3.12 VLAN

Virtual LAN function provides you a very convenient way to manage hosts by grouping them based on the physical port.



3.12.1 Wired VLAN

PCs connected to Ethernet ports of the router can be divided into different groups and formed VLAN. PCs under the same groups can share each other information through the router and will not be peeked by other groups.



The VLAN >> Wired VALN allows you to configure VLAN settings through wired connection to achieve the above intention. Simply check P1 and P2 boxes on the line of VLAN0; and check P3 and P4 boxes on the line of VLAN1.

Wired VLAN Configuration ✓ Enable Р1 P2 Р3 Ρ4 VLAN0 V V VLAN1 V **~** VLAN2 VLAN3 OK Clear Cancel

Enable Check this box to enable this function (for VLAN

Configuration).

P1 – P4 Check the box to make the computer connecting to the port being grouped in specified VLAN. Be aware that each port can be grouped in different VLAN at the same time only if

you check the box. For example, if you check the boxes of VLAN0-P1 and VLAN1-P1, you can make P1 to be grouped

under VLAN0 and VLAN1 simultaneously.

VLAN0-3 This router allows you to set 4 groups of virtual LAN.

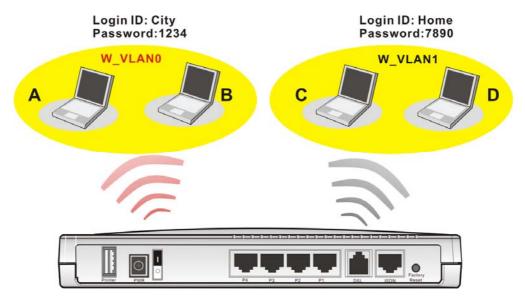
Note: If WAN2 interface has been enabled, the P1 boxes will serve as WAN interface and cannot be checked as shown in the following diagram.



3.12.2 Wireless VLAN

PCs (equipped with wireless network cards) connected to the router through wireless interface can be divided into different groups and formed W_VLAN. PCs under the same groups can share each other information through the router and will not be peeked by other groups.

PCs under the same groups can use same Login ID and password to access into Internet. For example, see the following graphic. Both A and B use the same login ID (City) and password (1234). Therefore, they are grouped in the same W_VLAN.



The VLAN >> Wireless VALN allows you to configure Wireless VLAN settings through wireless connection to achieve the above intention. Simply type Login ID and password with City and 1234 in the boxes of W_VLAN0. And type Login ID and password with Home and 7890 in the boxes of W_VLAN1. Users can configure fifteen groups of wireless VLAN in this page.

VLAN >> Wireless VLAN Setup

Wireless VLAN Configuration ✓ Enable View Online Station Table W VLAN Login ID Password Attributes W VLAN Login ID Password Attributes Details 0 City 1234 Details 8 Details 7890 Details 1 Home 9 Details Details 2 10 Details Details 3 11 Details Details 4 12 Details Details 5 13 6 Details 14 Details Details Details 15 Disable broadcast and multicast traffic. Notes 1. Login ID: 1~11 characters, Password: 1~11 characters. 2. Disable broadcast and multicast traffic to maximize wireless VLAN security; however, the WLAN throughput will be reduced. 3. Login URL for wireless clients: http://www.draytek.vlan/login.htm or http://(Vigor IP Address)/login.htm

Enable Check this box to invoke wireless VLAN function.

ΟK

Login ID Type Login ID for different groups of W_VLAN with 1 to 11

Cancel

characters.

Password Type password for different groups of W_VLAN with 1 to 11

characters.

Details

Click this button to set additional attributes settings for W_VLAN .



Activated Date – Use the drop down lists to set the activated date for the wireless VLAN. The wireless VLAN function will be available when the time is arrival.

Expired Date – Use the drop down lists to set the expired date for the wireless VALN. This function will be invalid when the time is arrival.

Connect all WDS links with this VALN group – Check this box to activate this connection.

Isolate each member in this VLAN group – Check this box to isolate all the members in this VLAN group and not allow the information sharing among them.

Disable broadcast and multicast traffic

Check this box to prevent broadcast and multicast traffic forwarding to all W_VLAN.

How can you (wireless client) access into Internet?

After finishing the configuration of wireless VLAN, the wireless clients connecting to this router must do the following steps to access into Internet.

- 1. Open a browser and type http://www.draytek.vlan/login.htm or http://(vigor router's IP address)/login.htm on the address line.
- 2. The following screen will appear.



3. Type in Login ID and Password that was configured in Wireless VLAN Setup page. In this case, we choose the configuration set in first group of W_VLAN (City and 1234).

4. When the accessing is successful, the following screen will appear.



Note: The floating window with connection time will be shown on the screen till you logout.

5. You can go to **Diagnostics>>Wireless VLAN Online Station** for viewing the connection status whenever you want.

Diagnostics >> Wireless VLAN Online Station

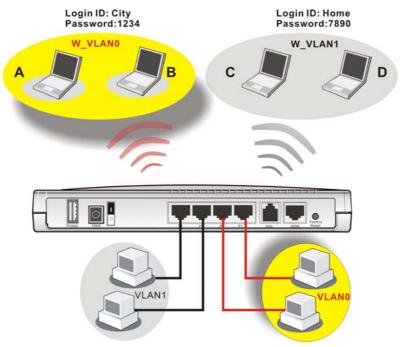
Wireless VLAN Online Station Table

IP Address MAC Address Login ID

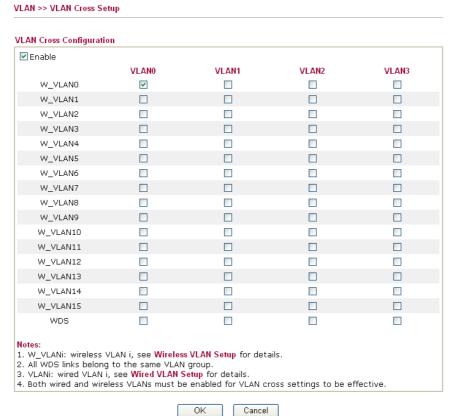
192.168.1.15 00-14-85-26-00-8C City
192.168.1.16 00-0E-35-A8-A4-E7 Home

3.12.3 VLAN Cross Setup

This function allows the router to integrate VLAN and W_VLAN for managing different computers (notebooks). See the following picture for an example. With VLAN Cross Setup, notebook A/B and PCs on VLAN0 can share resources without difficulty.



The VLAN >> VALN Cross Setup allows you to set a communication bridge between computers in Wireless VLAN and wired VLAN. To achieve the intention of the above illustration, simply check the box under VLAN0 on the line of W VLAN0.



ΟK

Enable

Check this box to invoke VLAN Cross Setup function.

VLAN0-3 It represents the groups of virtual LAN connected by Ethernet

interface.

W_VLAN0-15 It represents the groups of wireless VLAN communicated by

wireless interface.

3.12.4 Wireless Rate Control

VLAN >> Wireless VLAN Rate Control

Rate Control manages the transmission rate of data in and out through the router. You can also manage the in/out rate of each wireless VLAN. Go to VLAN menu and select Wireless Rate Control. The following page will appear. Click Enable to invoke VLAN function.

For the rate control of wireless connection, please open VLAN menu and choose **Wireless Rate Control**. The following page will be shown for you to adjust.

Wireless VLAN Rate Control ☑Enable Range: 100~30,000 Kbps, Increment: 100 Kbps W_VLAN Upload Rate (Kbps) Download Rate (Kbps) W_VLAN Upload Rate (Kbps) Download Rate (Kbps) nn Note: Specified rate is an aggregate rate for the VLAN group.

OK Cancel

Enable Check this box to enable this function (for Rate Control). The

rate control will limit the transmission rate for upload and

download.

Upload Rate It decides the rate of data transmission for output. The default

setting is 300. The range must be between 100 kbps to 20,000kbps. Adjust the values according to your necessity.

Download Rate It decides the rate of data transmission for input. The default

setting is 300. The range must be between 100 kbps to 20,000kbps. Adjust the values according to your necessity.

3.13 System Maintenance

For the system setup, there are several items that you have to know the way of configuration: Status, Administrator Password, Configuration Backup, Syslog, Time setup, Reboot System, Firmware Upgrade.

Below shows the menu items for System Maintenance.



3.13.1 System Status

The **System Status** provides basic network settings of Vigor router. It includes LAN and WAN interface information. Also, you could get the current running firmware version or firmware related information from this presentation.

System Status

Model Name : DrayTek Vigor2910 Firmware Version : v3.0.1_RC1

Build Date/Time : Mon Jun 26 19:4:56.85 2006

| | LAN |
|-----------------|---------------------|
| MAC Address | : 00-50-7F-00-00-00 |
| 1st IP Address | : 192.168.1.1 |
| 1st Subnet Mask | : 255.255.255.0 |
| DHCP Server | : Yes |
| DNS | : 194.109.6.66 |

| | WAN 1 |
|-----------------|---------------------|
| Link Status | : Connected |
| MAC Address | : 00-50-7F-00-00-01 |
| Connection | : Static IP |
| IP Address | : 172.16.3.229 |
| Default Gateway | : 172.16.3.1 |

| | VoIP | |
|-----------------------|----------------|-----------|
| Port SIP registrar | : 1 : | 2 |
| Account ID | : change_me | change_me |
| Register | : | |
| Codec | : | |
| In Calls | : 0 | 0 |
| Out Calls | : 0 | 0 |

| Wi | reless LAN |
|------------------|---------------------|
| MAC Address | : 00-14-85-08-69-19 |
| Frequency Domain | : |
| Firmware Version | : v2.01.10.10.5.4 |

Model Name Display the model name of the router.

Firmware Version Display the firmware version of the router.

Build Date/Time Display the date and time of the current firmware build.

MAC Address Display the MAC address of the LAN Interface.

1st **IP Address** Display the IP address of the LAN interface.

1st Subnet Mask Display the subnet mask address of the LAN interface.

DHCP Server Display the current status of DHCP server of the LAN

interface.

MAC Address Display the MAC address of the WAN Interface.

IP Address Display the IP address of the WAN interface.

Default Gateway Display the assigned IP address of the default gateway.

DNS Display the assigned IP address of the primary DNS.

MAC Address Display the MAC address of the wireless LAN.

Frequency Domain It can be Europe (13 usable channels), USA (11 usable

channels) etc. The available channels supported by the wireless products in different countries are various.

Firmware Version It indicates information about equipped WLAN miniPCi

card. This also helps to provide availability of some features that are bound with some WLAN miniPCi card.

3.13.2 Administrator Password

This page allows you to set new password.



Old Password Type in the old password. The factory default setting for

password is blank.

New Password Type in new password in this filed.

Retype New Password Type in the new password again.

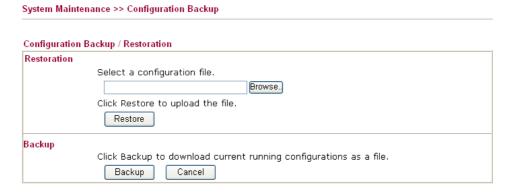
When you click OK, the login window will appear. Please use the new password to access into the web configurator again.

3.13.3 Configuration Backup

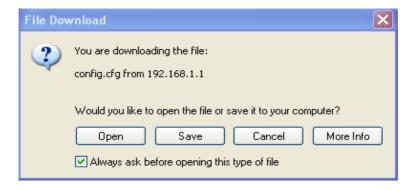
Backup the Configuration

Follow the steps below to backup your configuration.

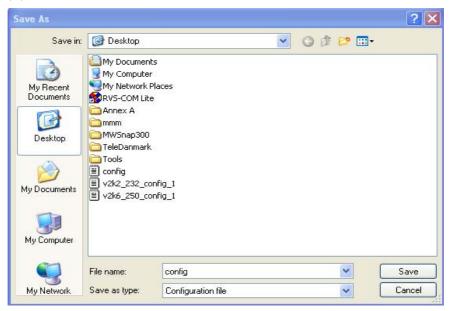
1. Go to **System Maintenance** >> **Configuration Backup**. The following windows will be popped-up, as shown below.



2. Click **Backup** button to get into the following dialog. Click **Save** button to open another dialog for saving configuration as a file.



3. In **Save As** dialog, the default filename is **config.cfg**. You could give it another name by yourself.



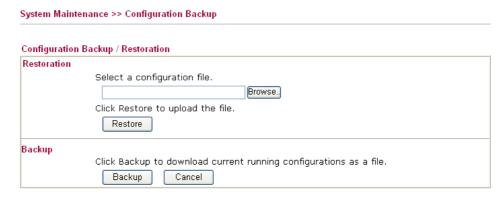
4. Click **Save** button, the configuration will download automatically to your computer as a file named **config.cfg**.

The above example is using **Windows** platform for demonstrating examples. The **Mac** or **Linux** platform will appear different windows, but the backup function is still available.

Note: Backup for Certification must be done independently. The Configuration Backup does not include information of Certificate.

Restore Configuration

1. Go to **System Maintenance** >> **Configuration Backup**. The following windows will be popped-up, as shown below.



- 2. Click **Browse** button to choose the correct configuration file for uploading to the router.
- 3. Click **Restore** button and wait for few seconds, the following picture will tell you that the restoration procedure is successful.

3.13.4 Syslog/Mail Alert

System Maintenance >> SysLog / Mail Alert Setup

SysLog function is provided for users to monitor router. There is no bother to directly get into the Web Configurator of the router or borrow debug equipments.

| SysLog Access Setup | Mail Alert Setup | |
|---|---|--|
| ☑ Enable | ✓ Enable | |
| Server IP Address | SMTP Server | |
| Destination Port 514 | Mail To | |
| Enable syslog message: | Return-Path | |
| ☐ Firewall Log☐ VPN Log☐ User Access Log☐ Call Log | AuthenticationUser NamePassword | |
| □ WAN Log□ Router/DSL information | | |

Enable Click "**Enable**" to activate this function.

Syslog Server IPThe IP address of the Syslog server.Destination PortAssign a port for the Syslog protocol.SMTP ServerThe IP address of the SMTP server.

Mail To Assign a mail address for sending mails out.

Return-Path Assign a path for receiving the mail from outside.

Authentication Check this box to activate this function while using

e-mail application.

User Name Type the user name for authentication.

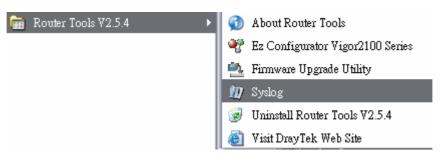
Password

Type the password for authentication.

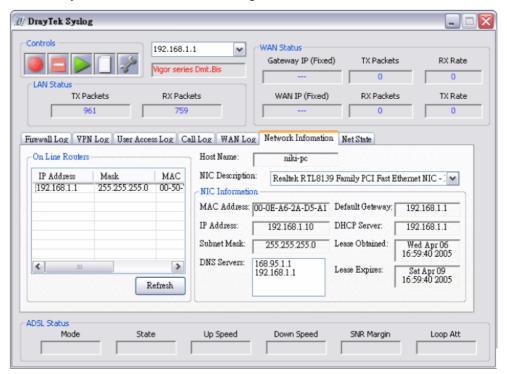
Click **OK** to save these settings.

For viewing the Syslog, please do the following:

- 1. Just set your monitor PC's IP address in the field of Server IP Address
- 2. Install the Router Tools in the **Utility** within provided CD. After installation, click on the **Router Tools>>Syslog** from program menu.



3. From the Syslog screen, select the router you want to monitor. Be reminded that in **Network Information**, select the network adapter used to connect to the router. Otherwise, you won't succeed in retrieving information from the router.



3.13.5 Time and Date

It allows you to specify where the time of the router should be inquired from.

| Information | | |
|--|----------|------------------------------------|
| Current System Time | 2006 Ju | n 12 Mon 8 : 45 : 0 Inquire Time |
| e Setup | | |
| O Use Browser Time | | |
| Use Internet Time Clie | ent | |
| Time Protocol | | NTP (RFC-1305) 💌 |
| Server IP Address | | pool.ntp.org |
| Time Zone | | (GMT) Greenwich Mean Time : Dublin |
| Enable Daylight Saving | | |
| Automatically Update 1 | Interval | 30 min 💌 |

Current System Time Click **Inquire Time** to get the current time.

Use Browser Time Select this option to use the browser time from the

remote administrator PC host as router's system time.

Use Internet Time Select to inquire time information from Time Server on

the Internet using assigned protocol.

Time Protocol Select a time protocol.

Server IP Address Type the IP address of the time server.

Time Zone Select the time zone where the router is located.

Automatically Update Interval Select a time interval for updating from the NTP server.

Click **OK** to save these settings.

3.13.6 Management

This page allows you to manage the settings for access control, access list, port setup, and SMP setup. For example, as to management access control, the port number is used to send/receive SIP message for building a session. The default value is 5060 and this must match with the peer Registrar when making VoIP calls.

System Maintenance >> Management Management Setup **Management Access Control** Management Port Setup O Default Ports (Telnet: 23, HTTP: 80, HTTPS: 443, FTP: 21) Enable remote firmware upgrade(FTP) User Define Ports Allow management from the Internet ☑ Disable PING from the Internet Telnet Port 23 HTTP Port 80 Access List 443 HTTPS Port List IP Subnet Mask 21 FTP Port 1 2 SNMP Setup 3 Enable SNMP Agent Get Community public Set Community private Manager Host IP Trap Community public Notification Host IP 10 Trap Timeout seconds Chick the checkbox to allow remote firmware upgrade through **Enable remote firmware** FTP (File Transfer Protocol). upgrade Allow management from the Enable the checkbox to allow system administrators to login from the Internet. By default, it is not allowed. Internet Disable PING from the Internet Check the checkbox to reject all PING packets from the Internet. For security issue, this function is enabled by default. **Access List** You could specify that the system administrator can only login from a specific host or network defined in the list. A maximum of three IPs/subnet masks is allowed. List IP - Indicate an IP address allowed to login to the router. **Subnet Mask** - Represent a subnet mask allowed to login to the router. **Default Ports** Check to use standard port numbers for the Telnet and

HTTP servers.

Telnet and HTTP servers.

Check it to enable this function.

character. The default setting is public.

Check to specify user-defined port numbers for the

Set the name for getting community by typing a proper

Vigor2910 Series User's Guide

User Defined Ports

Enable SNMP Agent

Get Community

Set Community Set community by typing a proper name. The default

setting is private.

Manager Host IP Set one host as the manager to execute SNMP function.

Please type in IP address to specify certain host.

Trap Community Set trap community by typing a proper name. The default

setting is public.

Notification Host IP Set the IP address of the host that will receive the trap

community.

Trap Timeout The default setting is 10 seconds.

3.13.7 Reboot System

The Web Configurator may be used to restart your router. Click **Reboot System** from **System Maintenance** to open the following page.



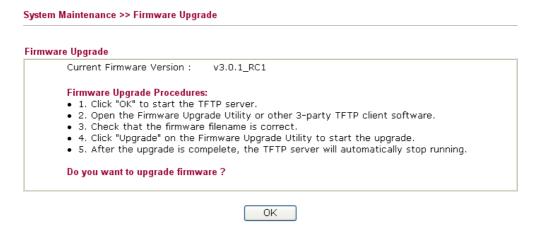
If you want to reboot the router using the current configuration, check **Using current configuration** and click **OK**. To reset the router settings to default values, check **Using factory default configuration** and click **OK**. The router will take 5 seconds to reboot the system.

3.13.8 Firmware Upgrade

Before upgrading your router firmware, you need to install the Router Tools. The **Firmware Upgrade Utility** is included in the tools. The following web page will guide you to upgrade firmware by using an example. Note that this example is running over Windows OS (Operating System).

Download the newest firmware from DrayTek's web site or FTP site. The DrayTek web site is www.draytek.com (or local DrayTek's web site) and FTP site is ftp.draytek.com.

Click **System Maintenance>> Firmware Upgrade** to launch the Firmware Upgrade Utility.



Click **OK**. The following screen will appear. Please execute the firmware upgrade utility first.



For the detailed information about firmware update, please go to Chapter 4.

3.14 Diagnostics

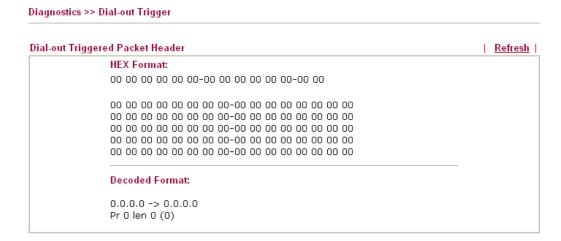
Diagnostic Tools provide a useful way to **view** or **diagnose** the status of your Vigor router.

Below shows the menu items for Diagnostics.



3.14.1 Dial-out Trigger

Click **Diagnostics** and click **Dial-out Trigger** to open the web page. The internet connection (e.g., ISDN, PPPoE, PPPoA, etc) is triggered by a package sending from the source IP address.



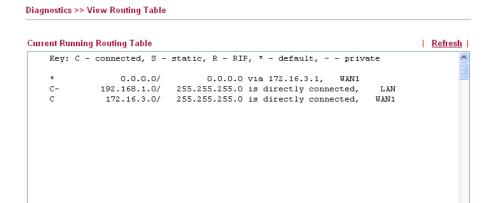
Decoded Format It shows the source IP address (local), destination IP

(remote) address, the protocol and length of the package.

Refresh Click it to reload the page.

3.14.2 Routing Table

Click **Diagnostics** and click **Routing Table** to open the web page.



Refresh

Click it to reload the page.

3.14.3 ARP Cache Table

Click **Diagnostics** and click **ARP Cache Table** to view the content of the ARP (Address Resolution Protocol) cache held in the router. The table shows a mapping between an Ethernet hardware address (MAC Address) and an IP address.

| iagnostics >> View / | ARP Cache Table | |
|----------------------|-------------------|-------------------------------|
| thernet ARP Cache | Table . | <u>Clear</u> <u>Refresh</u> |
| IP Address | MAC Address | |
| 192.168.1.10 | 00-0E-A6-2A-D5-A1 | |
| 172.16.3.112 | 00-40-CA-6B-56-BA | |
| 172.16.3.132 | 00-05-5D-E4-ED-86 | |
| 172.16.3.20 | 00-0D-60-6F-83-BC | |
| 172.16.3.121 | 00-0C-6E-E7-79-99 | |
| 172.16.3.141 | 00-11-2F-C7-39-0B | |
| 172.16.3.133 | 00-50-7F-23-4D-B1 | |
| 172.16.3.179 | 00-11-2F-4B-15-F2 | |
| 172.16.3.21 | 00-05-5D-A1-2B-FF | |
| 172.16.3.2 | 00-11-D8-68-0D-AE | |
| 172.16.3.18 | 00-50-FC-2F-3D-17 | |
| 172.16.3.151 | 00-50-7F-2F-33-FF | |
| 172.16.3.19 | 00-0D-60-6F-89-CA | |

Refresh

Click it to reload the page.

Clear

Click it to clear the whole table.

3.14.4 DHCP Table

The facility provides information on IP address assignments. This information is helpful in diagnosing network problems, such as IP address conflicts, etc.

Click **Diagnostics** and click **DHCP Table** to open the web page.



Index It displays the connection item number.

IP Address It displays the IP address assigned by this router for

specified PC.

MAC Address It displays the MAC address for the specified PC that

DHCP assigned IP address for it.

Leased Time It displays the leased time of the specified PC.

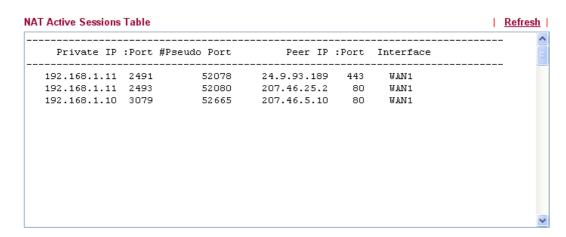
HOST ID It displays the host ID name of the specified PC.

Refresh Click it to reload the page.

3.14.5 NAT Sessions Table

Click **Diagnostics** and click **NAT Sessions Table** to open the setup page.

Diagnostics >> NAT Sessions Table



Private IP:Port It indicates the source IP address and port of local PC.

#Pseudo Port It indicates the temporary port of the router used for NAT.

Peer IP:Port It indicates the destination IP address and port of remote host.

If no It displays the representing number for different interface.

0: LAN 1~2: ISDN 3: WAN 4 or above: VPN

Status The status values are defined as follows:

0: other TCP status
1: TCP fin incoming
2: TCP fin out
3: TCP fin closing
4: TCP syn
5: TCP syn,ack
6: TCP ack

Refresh Click it to reload the page.

3.14.6 Wireless VLAN Online Station Table

Click **Diagnostics** and click **Wireless VLAN Online Station Table to** open the web page. It will display the IP address, MAC address and Login ID information for all the Wireless VLAN stations.

IP Address Display the IP address of the wireless station.

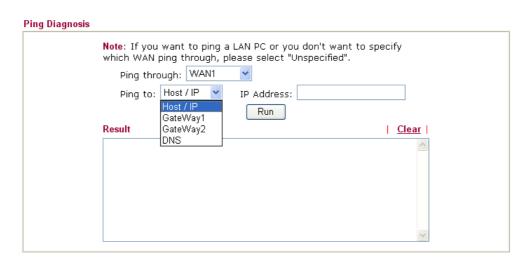
MAC Address Display the MAC address of the wireless station.

Login ID Display the login ID that the wireless station belongs to.

3.14.7 Ping Diagnosis

Click **Diagnostics** and click **Ping Diagnosis** to pen the web page.

Diagnostics >> Ping Diagnosis

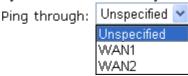


Ping through

Use the drop down list to choose the WAN interface that you

want to ping through or choose Unspecified to be determined

by the router automatically.



Ping to Use the drop down list to choose the destination that you

would like to ping.

IP Address Type in the IP address of the Host/IP that you want to ping.

Run Click this button to start the ping work. The result will be

displayed on the screen.

Clear Click this link to remove the result on the window.

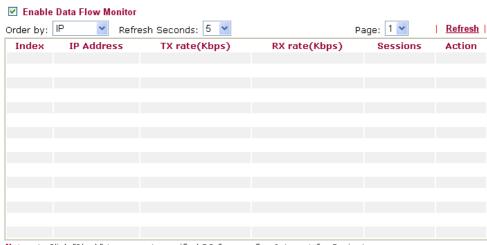
3.14.8 Data Flow Monitor

This page displays the running procedure for the IP address monitored and refreshes the data in an interval of several seconds. The IP address listed here is configured in Bandwidth Management. You have to enable IP bandwidth limit and IP session limit before invoke Data Flow Monitor. If not, a notification dialog box will appear to remind you enabling it.



Click **Diagnostics** and click **Data Flow Monitor** to open the web page.

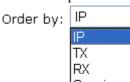
Diagnostics >> Data Flow Monitor



Note: 1. Click "Block" to prevent specified PC from surfing Internet for 5 minutes.

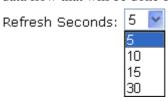
Enable Data Flow Monitor Order by Check this box to enable this function.

Use the drop down list to choose the order of data arranging.



Refresh Seconds

Use the drop down list to choose the time interval of refreshing data flow that will be done by the system automatically.



Refresh Click this link to refresh this page manually.

Index Display the number of the data flow.

IP Address Display the IP address of the monitored device.

TX rate (kbps) Display the transmission speed of the monitored device.

RX rate (kbps) Display the receiving speed of the monitored device.

Sessions Display the session number that you specified in Limit Session

web page.

Action Block - can prevent specified PC accessing into Internet within 5

minutes.

^{2.} The IP blocked by the router will be shown in red, and the session column will display the remaining time that the specified IP will be blocked.

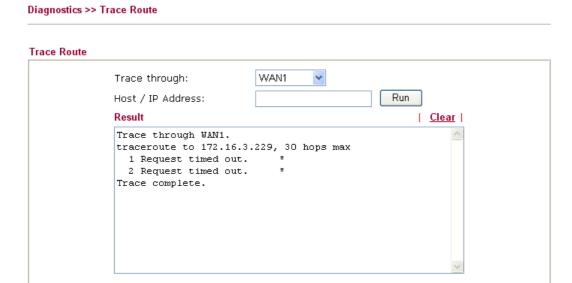


Unblock – the device with the IP address will be blocked in five minutes. The remaining time will be shown on the session column.



3.14.9 Trace Route

Click **Diagnostics** and click **Trace Route** to open the web page. This page allows you to trace the routes from router to the host. Simply type the IP address of the host in the box and click **Run**. The result of route trace will be shown on the screen.



Ping through Use the drop down list to choose the WAN interface that you want

to ping through or choose **Unspecified** to be determined by the

router automatically.

Host/IP Address It indicates the IP address of the host.

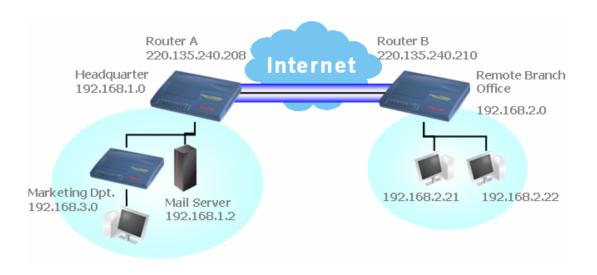
Run Click this button to start route tracing work.

Clear Click this link to remove the result on the window.

4 Application and Examples

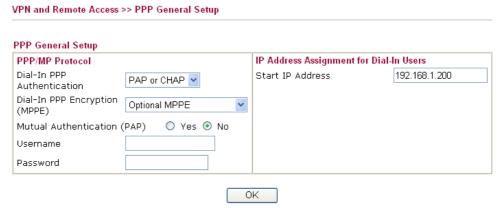
4.1 Create a LAN-to-LAN Connection Between Remote Office and Headquarter

The most common case is that you may want to connect to network securely, such as the remote branch office and headquarter. According to the network structure as shown in the below illustration, you may follow the steps to create a LAN-to-LAN profile. These two networks (LANs) should NOT have the same network address.



Settings in Router A in headquarter:

- 1. Go to **VPN and Remote Access** and select **Remote Access Control** to enable the necessary VPN service and click **OK**.
- Then,
 For using PPP based services, such as PPTP, L2TP, you have to set general settings in PPP General Setup.

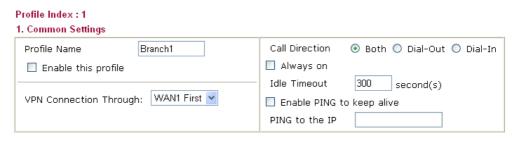


For using IPSec-based service, such as IPSec or L2TP with IPSec Policy, you have to

set general settings in **IPSec General Setup**, such as the pre-shared key that both parties have known.

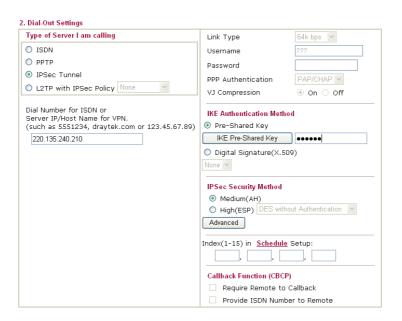


- 3. Go to **LAN-to-LAN**. Click on one index number to edit a profile.
- 4. Set **Common Settings** as shown below. You should enable both of VPN connections because any one of the parties may start the VPN connection.

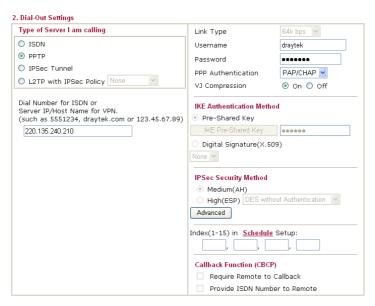


5. Set **Dial-Out Settings** as shown below to dial to connect to Router B aggressively with the selected Dial-Out method.

If an *IPSec-based* service is selected, you should further specify the remote peer IP Address, IKE Authentication Method and IPSec Security Method for this Dial-Out connection.

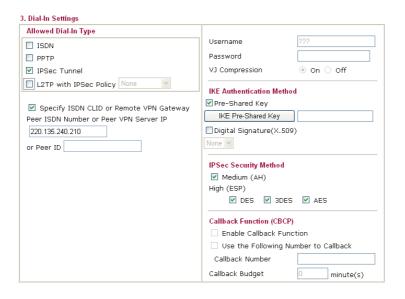


If a *PPP-based service* is selected, you should further specify the remote peer IP Address, Username, Password, PPP Authentication and VJ Compression for this Dial-Out connection.

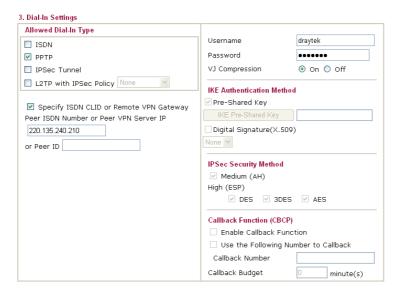


6. Set **Dial-In settings** to as shown below to allow Router B dial-in to build VPN connection.

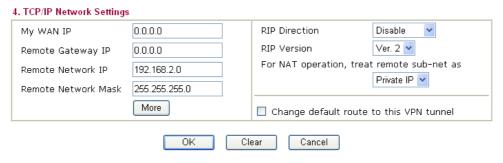
If an *IPSec-based* service is selected, you may further specify the remote peer IP Address, IKE Authentication Method and IPSec Security Method for this Dial-In connection. Otherwise, it will apply the settings defined in **IPSec General Setup** above.



If a *PPP-based service* is selected, you should further specify the remote peer IP Address, Username, Password, and VJ Compression for this Dial-In connection.

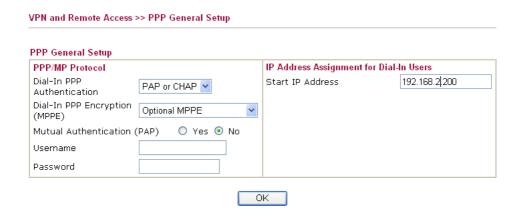


7. At last, set the remote network IP/subnet in **TCP/IP Network Settings** so that Router A can direct the packets destined to the remote network to Router B via the VPN connection.



Settings in Router B in the remote office:

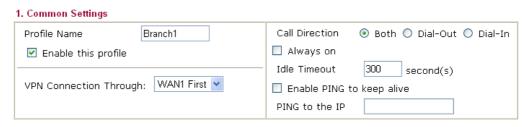
- 1. Go to **VPN and Remote Access** and select **Remote Access Control** to enable the necessary VPN service and click **OK**.
- 2. Then, for using **PPP based** services, such as PPTP, L2TP, you have to set general settings in **PPP General Setup**.



For using **IPSec-based** service, such as IPSec or L2TP with IPSec Policy, you have to set general settings in **IPSec General Setup**, such as the pre-shared key that both parties have known.

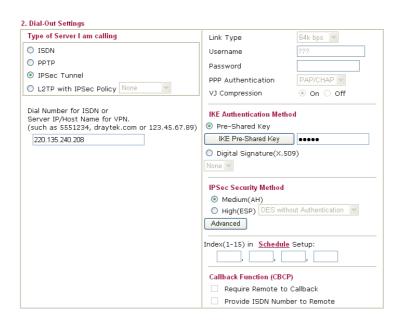


- 3. Go to LAN-to-LAN. Click on one index number to edit a profile.
- 4. Set **Common Settings** as shown below. You should enable both of VPN connections because any one of the parties may start the VPN connection.



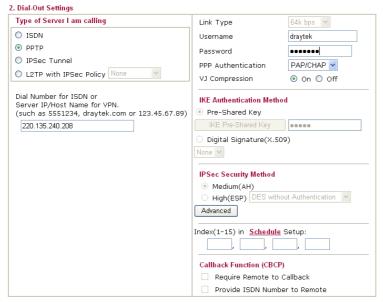
5. Set **Dial-Out Settings** as shown below to dial to connect to Router B aggressively with the selected Dial-Out method.

If an *IPSec-based* service is selected, you should further specify the remote peer IP Address, IKE Authentication Method and IPSec Security Method for this Dial-Out connection.



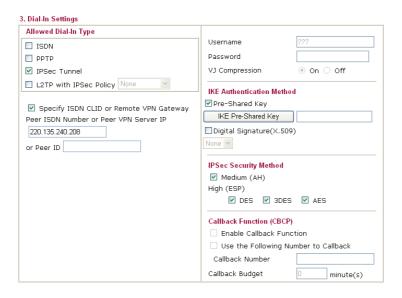
If a *PPP-based* service is selected, you should further specify the remote peer IP Address, Username, Password, PPP Authentication and VJ Compression for this

Dial-Out connection.

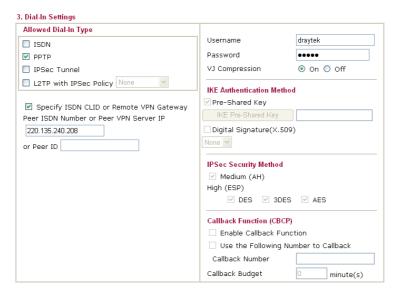


6. Set **Dial-In settings** to as shown below to allow Router A dial-in to build VPN connection.

If an *IPSec-based* service is selected, you may further specify the remote peer IP Address, IKE Authentication Method and IPSec Security Method for this Dial-In connection. Otherwise, it will apply the settings defined in **IPSec General Setup** above.



If a *PPP-based* service is selected, you should further specify the remote peer IP Address, Username, Password, and VJ Compression for this Dial-In connection.

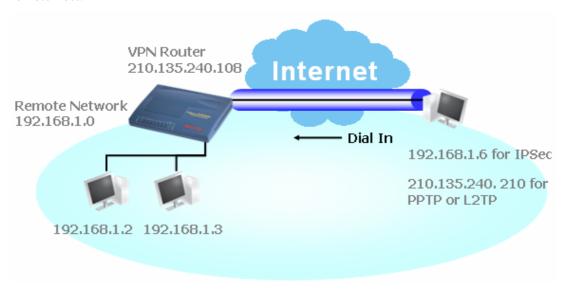


7. At last, set the remote network IP/subnet in **TCP/IP Network Settings** so that Router B can direct the packets destined to the remote network to Router A via the VPN connection.



4.2 Create a Remote Dial-in User Connection Between the Teleworker and Headquarter

The other common case is that you, as a teleworker, may want to connect to the enterprise network securely. According to the network structure as shown in the below illustration, you may follow the steps to create a Remote User Profile and install Smart VPN Client on the remote host.



Settings in VPN Router in the enterprise office:

- 1. Go to **VPN and Remote Access** and select **Remote Access Control** to enable the necessary VPN service and click **OK**.
- 2. Then, for using PPP based services, such as PPTP, L2TP, you have to set general settings in **PPP General Setup**.

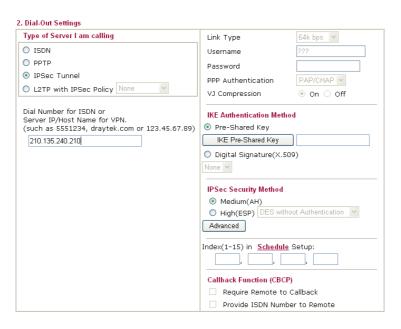


For using IPSec-based service, such as IPSec or L2TP with IPSec Policy, you have to set general settings in **IKE/IPSec General Setup**, such as the pre-shared key that both parties have known.

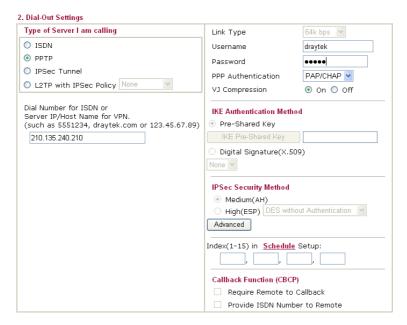


- 3. Go to **Remote Dial-In Users**. Click on one index number to edit a profile.
- 4. Set **Dial-In** settings to as shown below to allow the remote user dial-in to build VPN connection.

If an *IPSec-based* service is selected, you may further specify the remote peer IP Address, IKE Authentication Method and IPSec Security Method for this Dial-In connection. Otherwise, it will apply the settings defined in **IPSec General Setup** above.



If a *PPP-based* service is selected, you should further specify the remote peer IP Address, Username, Password, and VJ Compression for this Dial-In connection.



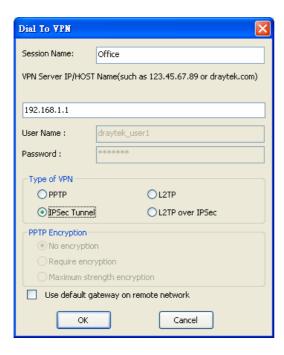
Settings in the remote host:

- For Win98/ME, you may use "Dial-up Networking" to create the PPTP tunnel to Vigor router. For Win2000/XP, please use "Network and Dial-up connections" or "Smart VPN Client", complimentary software to help you create PPTP, L2TP, and L2TP over IPSec tunnel. You can find it in CD-ROM in the package or go to www.draytek.com download center. Install as instructed.
- 2. After successful installation, for the first time user, you should click on the **Step 0. Configure** button. Reboot the host.



3. In **Step 2. Connect to VPN Server**, click **Insert** button to add a new entry.

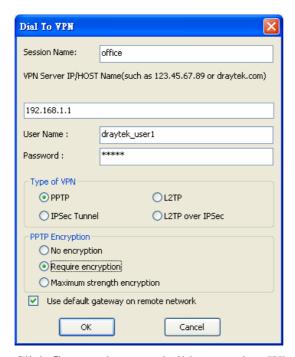
If an IPSec-based service is selected as shown below,



You may further specify the method you use to get IP, the security method, and authentication method. If the Pre-Shared Key is selected, it should be consistent with the one set in VPN router.



If a PPP-based service is selected, you should further specify the remote VPN server IP address, Username, Password, and encryption method. The User Name and Password should be consistent with the one set up in the VPN router. To use default gateway on remote network means that all the packets of remote host will be directed to VPN server then forwarded to Internet. This will make the remote host seem to be working in the enterprise network.



4. Click **Connect** button to build connection. When the connection is successful, you will find a green light on the right down corner.

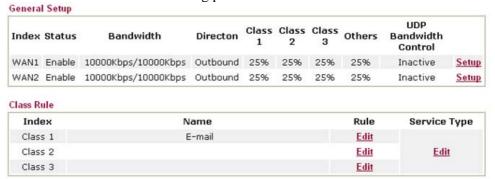
4.3 QoS Setting Example

Assume a teleworker sometimes works at home and takes care of children. When working time, he would use Vigor router at home to connect to the server in the headquater office downtown via either HTTPS or VPN to check email and access internal database. Meanwhile, children may chat on VoIP or Skype in the restroom.

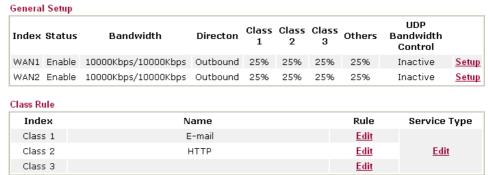
1. Make sure the QoS Control on the left corner is checked. And select BOTH in **Direction**.



2. Enter the Name of Index Class 1 by clicking **Edit** link. In this index, the user will set reserve bandwidth for Email using protocol POP3 and SMTP.



3. Enter the Name of Index Class 2 by clicking **Edit** link. In this index, the user will set reserve bandwidth for HTTPS. And click Basic button on the right.



4. Click **Setup** link for WAN1. Check **Enable UDP Bandwidth Control** on the bottom to prevent enormous UDP traffic of VoIP influent other application.



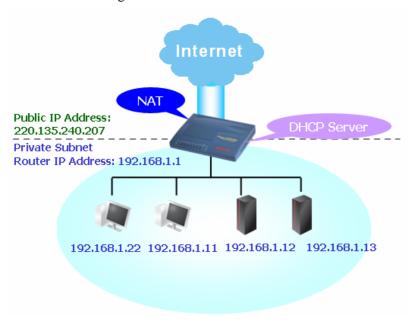
5. If the worker has connected to the headquater using host to host VPN tunnel. (Please refer to Chapter 3 VPN for detail instruction), he may set up an index for it. Enter the Class Name of Index 3. In this index, he will set reserve bandwidth for 1 VPN tunnel.



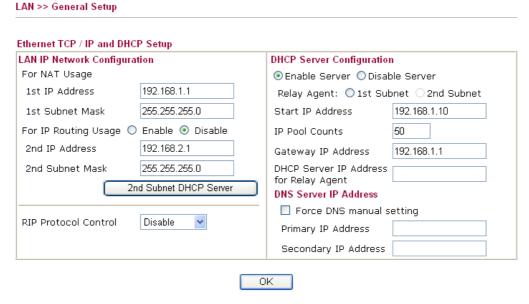
Click edit to open a new window. First, check the ACT box. Then click SrcEdit to set a
worker's subnet address. Click DestEdit to set headquarter's subnet address. Leave
other fields and click OK.

4.4 LAN - Created by Using NAT

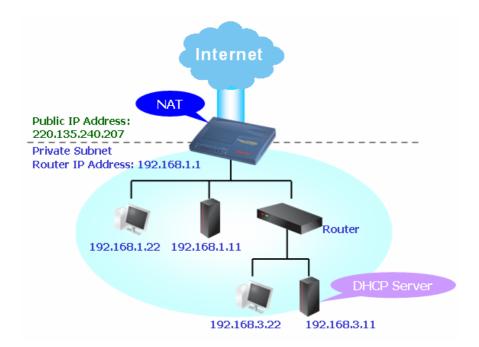
An example of default setting and the corresponding deployment are shown below. The default Vigor router private IP address/Subnet Mask is 192.168.1.1/255.255.255.0. The built-in DHCP server is enabled so it assigns every local NATed host an IP address of 192.168.1.x starting from 192.168.1.10.



You can just set the settings wrapped inside the red rectangles to fit the request of NAT usage.

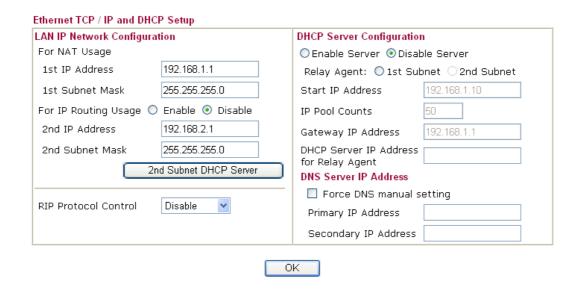


To use another DHCP server in the network rather than the built-in one of Vigor Router, you have to change the settings as show below.



You can just set the settings wrapped inside the red rectangles to fit the request of NAT usage.

LAN >> General Setup



Vigor2910 Series User's Guide

4.5 Calling Scenario for VoIP function

4.5.1 Calling via SIP Sever

Example 1: Both John and David have SIP Addresses from different service providers.

John's SIP URL: 1234@draytel.org, David's SIP URL: 4321@iptel.org

Settings for John

DialPlan index 1 Phone Number: 1111 Display Name: David SIP URL: 4321@iptel.org

SIP Accounts Settings ---

Profile Name: draytel1 Register via: Auto SIP Port: 5060 (default) Domain/Realm: draytel.org

Proxy: draytel.org Act as outbound proxy:

unhecked

Display Name: John

Account Number/Name: 1234 Authentication ID: unchecked

Password: ****

Expiry Time: (use default value)

CODEC/RTP/DTMF ---

(Use default value)

Settings for David

DialPlan index 1 Phone Number:2222 Display Name: John

SIP URL:1234@draytel.org

SIP Accounts Settings ---

Profile Name: iptel 1 Register via: Auto SIP Port: 5060(default) Domain/Realm: iptel.org

Proxy: iptel.org

Act as outbound proxy:

unchecked

Display Name: David Account Name: 4321

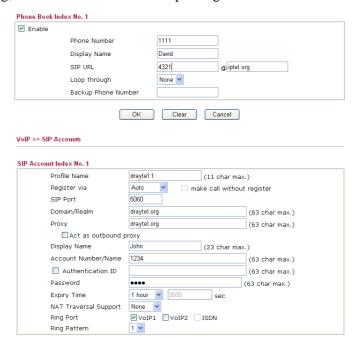
Authentication ID: unchecked

Password: ****

Expiry Time: (use default value)

CODEC/RTP/DTMF ---

(Use default value)



John calls David ---

He picks up the phone and dials 1111#. (DialPlan Phone Number for David)

OK Cancel

| Enable | |
|---------------------|---------------------------------|
| Phone Number | 2222 |
| Display Name | John |
| SIP URL | 1234 @ draytel.org |
| Loop through | None v |
| Backup Phone Nu | umber |
| IP >> SIP Accounts | OK Clear Cancel |
| Account Index No. 1 | |
| Profile Name | iptel 1 (11 char max.) |
| Register via | Auto make call without register |
| SIP Port | 5060 |
| Domain/Realm | iptel.org (63 char max.) |
| Proxy | iptel.org (63 char max.) |
| 🗌 Act as outbound p | эгоху |
| Display Name | David (23 char max.) |
| Account Number/Name | 4321 (63 char max.) |
| Authentication ID | (63 char max.) |
| Password | •••• (63 char max.) |
| | 1 hour 🔻 3600 sec |
| Expiry Time | |
| | None V |
| Expiry Time | None VVoIP1 VoIP2 ISDN |

David calls John

He picks up the phone and dials 2222# (DialPlan Phone

Number for John)

Example 2: Both John and David have SIP Addresses from the same service provider.

John's SIP URL: 1234@draytel.org , David's SIP URL: 4321@draytel.org

Settings for John

DialPlan index 1 Phone Number: 1111 Display Name: David SIP URL: 4321@draytel.org

SIP Accounts Settings ---

Profile Name: draytel 1 Register via: Auto SIP Port: 5060 (default) Domain/Realm: draytel.org

Proxy: draytel.org

Act as outbound proxy: unchecked

Display Name: John

Account Number/Name: 1234 Authentication ID: unchecked

Password: ****

Expiry Time: (use default value)

CODEC/RTP/DTMF ---

(Use default value)

Settings for David

DialPlan index 1 Phone Number:2222 Display Name: John SIP URL:1234@draytel.org

SIP Accounts Settings ---

Profile Name: John Register via: Auto SIP Port: 5060(default) Domain/Realm: draytel.org

Proxy: iptel.org

Act as outbound proxy: unchecked

Display Name: David Account Name: 4321

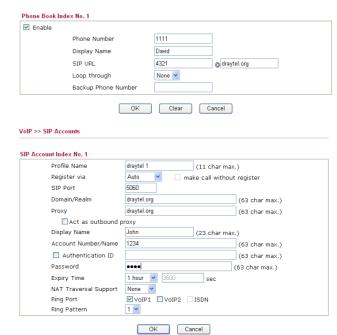
Authentication ID: unchecked

Password: ****

Expiry Time: (use default value)

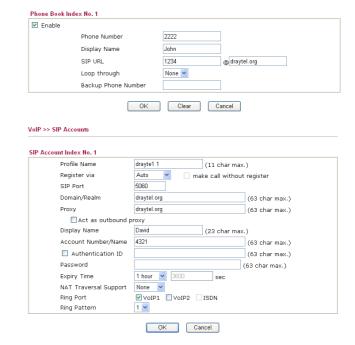
CODEC/RTP/DTMF---

(Use default value)



John calls David

He picks up the phone and dials 1111#. (DialPlan Phone Number for David) Or, He picks up the phone and dials 4321#. (David's Account Name)



David calls John

He picks up the phone and dials 2222# (DialPlan Phone Number for John) Or, He picks up the phone and dials 1234# (John's

Account Name)

4.5.2 Peer-to-Peer Calling

Example 3: Arnor and Paulin have Vigor routers respectively, they can call each other *without* SIP Registrar. First they must have each other's IP address and assign an Account Name for the port used for calling.

Arnor's SIP URL: 1234@214.61.172.53 Paulin's SIP URL: 4321@ 203.69.175.24

Settings for Arnor

DialPlan index 1 Phone Number: 1111 Display Name: paulin

SIP URL: 4321@ 203.69.175.24

SIP Accounts Settings ---

Profile Name: Paulin Register via: None SIP Port: 5060(default) Domain/Realm: (blank)

Proxy: (blank)

Act as outbound proxy: unchecked

Display Name: Arnor Account Name: 1234

Authentication ID: unchecked

Password: (blank)

Expiry Time: (use default value)

CODEC/RTP/DTMF---

(Use default value)

Settings for Paulin

DialPlan index 1 Phone Number:2222 Display Name: Arnor

SIP URL: 1234@214.61.172.53

SIP Accounts Settings ---

Profile Name: Arnor Register via: None SIP Port: 5060(default) Domain/Realm: (blank)

Proxy: (blank)

Act as outbound proxy: unchecked

Display Name: Paulin Account Name: 4321

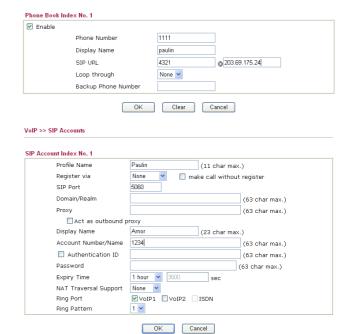
Authentication ID: unchecked

Password: (blank)

Expiry Time: (use default value)

CODEC/RTP/DTMF---

(Use default value)



Arnor calls Paulin

VolD >> DialDlan Setun

He picks up the phone and dials **1111**#. (DialPlan Phone Number for Arnor)

| le | | | | |
|--|--------------------------|--------|------------|------------------------------|
| Phone Number | | 2222 | | |
| Display Name | | Amor | | |
| SIP URL | | 1234 | ക 214.8 | 1.172.53 |
| Loop through | | None 💌 | | |
| Backup Phone Nu | mber | | | |
| Register via | None | | all withou | * |
| unt Index No. 1 | | | | |
| Profile Name | Arnor | | . char max | (.) |
| - | | make c | all withou | t register |
| SIP Port | 5060 | | | _ |
| Domain/Realm | | | | (63 char max |
| | | | | (63 char max |
| Proxy | | | | |
| Proxy Act as outbound; | эгоху | | | |
| * | Paulin | (23 | char ma | ı.) |
| Act as outbound | | (23 | char max | (.) (63 char max |
| Act as outbound p | Paulin | (23 | char max | ¬′ |
| Act as outbound p Display Name Account Number/Name | Paulin | (23 | | (63 char max |
| Act as outbound poisplay Name Account Number/Name Authentication ID | Paulin | (23 | | (63 char max (63 char max |
| ☐ Act as outbound; Display Name Account Number/Name ☐ Authentication ID Password | Paulin 4321 | | | (63 char max (63 char max |
| Act as outbound possible Name Account Number/Name Authentication ID Password Expiry Time | Paulin 4321 1 hour | ▼ 3600 | sec | (63 char max (63 char max |

Paulin calls Arnor

He picks up the phone and dials 2222# (DialPlan

Phone Number for John)

4.6 Upgrade Firmware for Your Router

Before upgrading your router firmware, you need to install the Router Tools. The **Firmware Upgrade Utility** is included in the tools.

- 1. Insert CD of the router to your CD ROM.
- 2. From the webpage, please find out **Utility** menu and click it.
- 3. On the webpage of Utility, click **Install Now!** (under Syslog description) to install the corresponding program.

Please remember to set as follows in your DrayTek Router:

- · Server IP Address : IP address of the PC that runs the Syslog
- Port Number : Default value 514

Install Now!

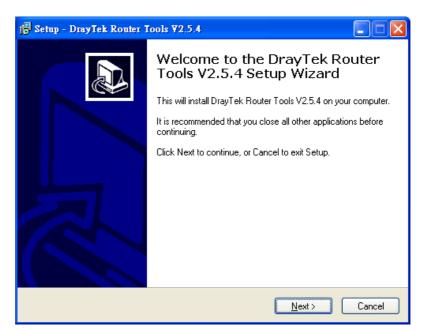
- 4. The file **RTSxxx.exe** will be asked to copy onto your computer. Remember the place of storing the execution file.
- 5. Go to **www.draytek.com** to find out the newly update firmware for your router.
- 6. Access into **Support Center** >> **Downloads**. Find out the model name of the router and click the firmware link. The Tools of Vigor router will display as shown below.

 Note: Brief introduction for Tools

Tools of Vigor Language Router Tools 4.0 English 04/12/2003 MacOS9 6.13 MB hax 04/12/2003 Router Tools 2.4.5 MacOSX 4.48 MB English <u>hqx</u> Router Tools 2.5.3 04/12/2003 English Windows 0.93 MB zip Smart VPN Client 322 21/03/2005 0.54 MB English Windows zip VTA 20/06/2005 Windows2000/XP 2.8 English 0.65 MB LPR 20/06/2005 1.0 English Windows 0.54 MB TOP

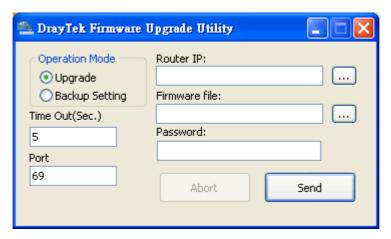
- 7. Choose the one that matches with your operating system and click the corresponding link to download correct firmware (zip file).
- 8. Next, decompress the zip file.

9. Double click on the icon of router tool. The setup wizard will appear.

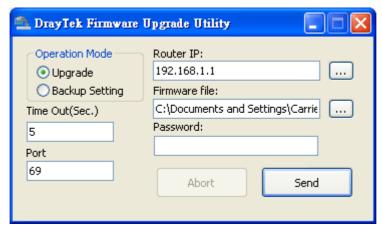




- 10. Follow the onscreen instructions to install the tool. Finally, click **Finish** to end the installation.
- 11. From the **Start** menu, open **Programs** and choose **Router Tools XXX** >> **Firmware Upgrade Utility**.



- 12. Type in your router IP, usually **192.168.1.1**.
- 13. Click the button to the right side of Firmware file typing box. Locate the files that you download from the company web sites. You will find out two files with different extension names, **xxxx.all** (keep the old custom settings) and **xxxx.rst** (reset all the custom settings to default settings). Choose any one of them that you need.

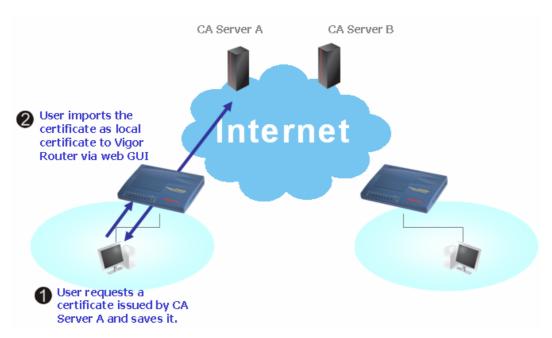


14. Click Send.



15. Now the firmware update is finished.

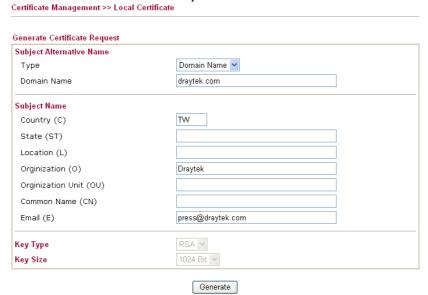
4.7 Request a certificate from a CA server on Windows CA Server



1. Go to Certificate Management and choose Local Certificate.



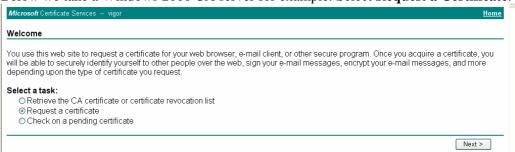
2. You can click **GENERATE** button to start to edit a certificate request. Enter the information in the certificate request.



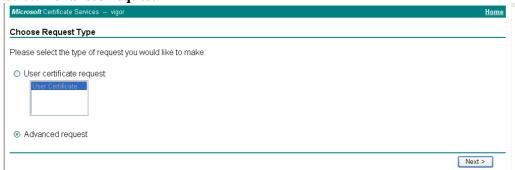
Copy and save the X509 Local Certificate Requet as a text file and save it for later use.
 Certificate Management >> Local Certificate



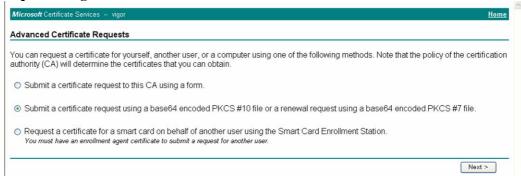
4. Connect to CA server via web browser. Follow the instruction to submit the request. Below we take a Windows 2000 CA server for example. Select **Request a Certificate**.



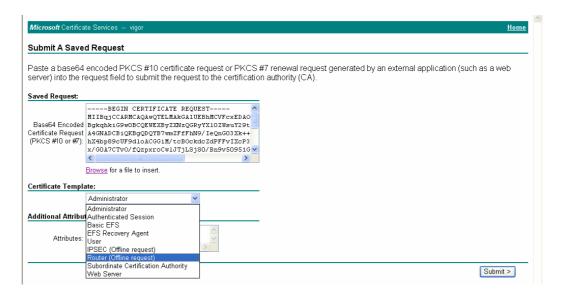
Select Advanced request.



Select Submit a certificate request a base64 encoded PKCS #10 file or a renewal request using a base64 encoded PKCS #7 file



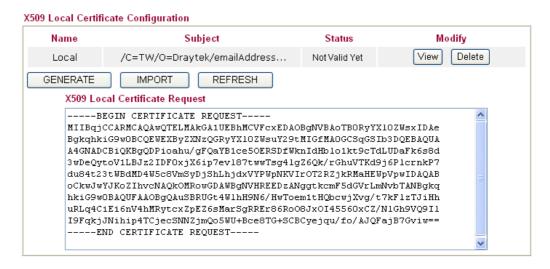
Import the X509 Local Certificate Requet text file. Select **Router (Offline request)** or **IPSec (Offline request)** below.



Then you have done the request and the server now issues you a certificate. Select **Base 64 encoded** certificate and **Download CA certificate**. Now you should get a certificate (.cer file) and save it.

5. Back to Vigor router, go to **Local Certificate**. Click **IMPORT** button and browse the file to import the certificate (.cer file) into Vigor router. When finished, click refresh and you will find the below window showing "------BEGINE CERTIFICATE-----....."

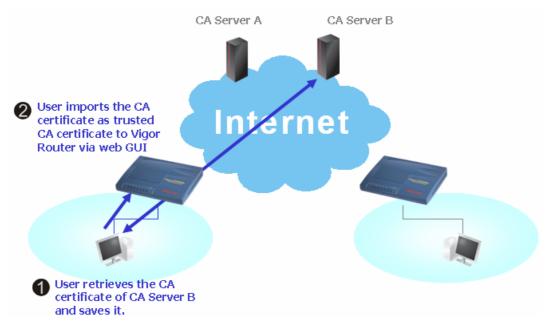
Certificate Management >> Local Certificate



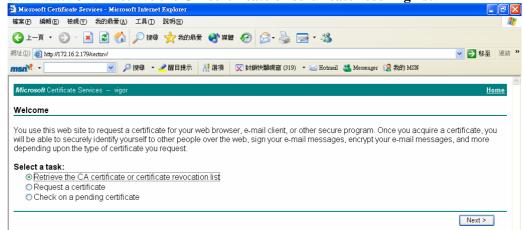
6. You may review the detail information of the certificate by clicking **View** button.



4.8 Request a CA Certificate and Set as Trusted on Windows CA Server



1. Use web browser connecting to the CA server that you would like to retrieve its CA certificate. Click **Retrive the CA certificate or certificate recornig list**.



2. In **Choose file to download**, click CA Certificate **Current** and **Base 64 encoded**, and **Download CA certificate** to save the .cer. file.



3. Back to Vigor router, go to **Trusted CA Certificate**. Click **IMPORT** button and browse the file to import the certificate (.cer file) into Vigor router. When finished, click refresh and you will find the below illustration.



4. You may review the detail information of the certificate by clicking **View** button.



Close

Note: Before setting certificate configuration, please go to **System Maintenance** >> **Time and Date** to reset current time of the router first.

This page is left blank.

Trouble Shooting

This section will guide you to solve abnormal situations if you cannot access into the Internet after installing the router and finishing the web configuration. Please follow sections below to check your basic installation status stage by stage.

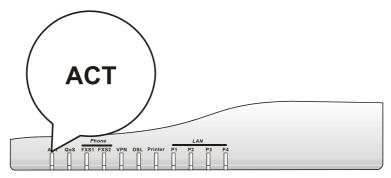
- Checking if the hardware status is OK or not.
- Checking if the network connection settings on your computer are OK or not.
- Pinging the router from your computer.
- Checking if the ISP settings are OK or not.
- Backing to factory default setting if necessary.

If all above stages are done and the router still cannot run normally, it is the time for you to contact your dealer for advanced help.

5.1 Checking If the Hardware Status Is OK or Not

Follow the steps below to verify the hardware status.

- 1. Check the power line and WLAN/LAN cable connections. Refer to "2.1 Hardware Installation" for details.
- 2. Turn on the router. Make sure the **ACT LED** blink once per second and the correspondent **LAN LED** is bright.



3. If not, it means that there is something wrong with the hardware status. Simply back to "2.1 Hardware Installation" to execute the hardware installation again. And then, try again.

5.2 Checking If the Network Connection Settings on Your Computer Is OK or Not

Sometimes the link failure occurs due to the wrong network connection settings. After trying the above section, if the link is stilled failed, please do the steps listed below to make sure the network connection settings is OK.

For Windows



The example is based on Windows XP. As to the examples for other operation systems, please refer to the similar steps or find support notes in **www.draytek.com**.

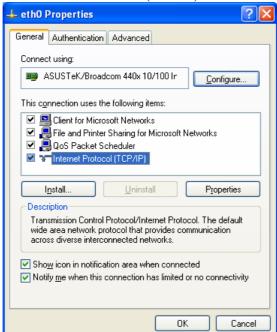
1. Go to Control Panel and then double-click on Network Connections.



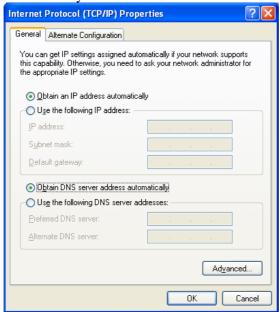
2. Right-click on Local Area Connection and click on Properties.



3. Select Internet Protocol (TCP/IP) and then click Properties.

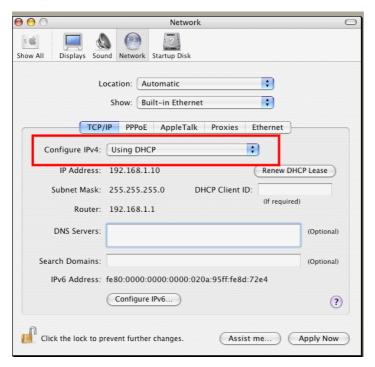


4. Select Obtain an IP address automatically and Obtain DNS server address automatically.



For MacOs

- 1. Double click on the current used MacOs on the desktop.
- 2. Open the **Application** folder and get into **Network**.
- 3. On the **Network** screen, select **Using DHCP** from the drop down list of Configure IPv4.



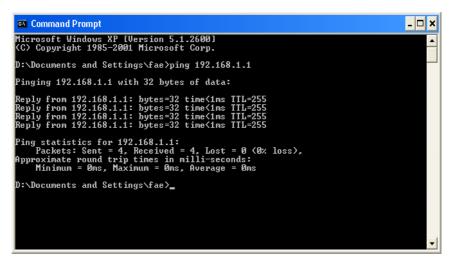
5.3 Pinging the Router from Your Computer

The default gateway IP address of the router is 192.168.1.1. For some reason, you might need to use "ping" command to check the link status of the router. **The most important thing is that the computer will receive a reply from 192.168.1.1.** If not, please check the IP address of your computer. We suggest you setting the network connection as **get IP automatically**. (Please refer to the section 4.2)

Please follow the steps below to ping the router correctly.

For Windows

- 1. Open the **Command** Prompt window (from **Start menu> Run**).
- 2. Type **command** (for Windows 95/98/ME) or **cmd** (for Windows NT/ 2000/XP). The DOS command dialog will appear.



- 3. Type ping 192.168.1.1 and press [Enter]. It the link is OK, the line of "Reply from 192.168.1.1:bytes=32 time<1ms TTL=25" will appear.
- 4. If the line does not appear, please check the IP address setting of your computer.

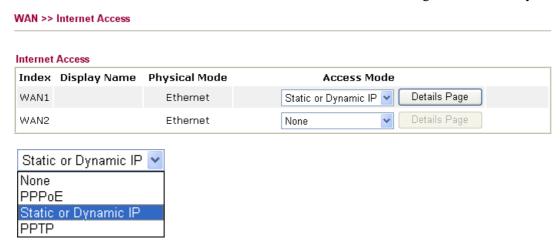
For MacOs (Terminal)

- 1. Double click on the current used MacOs on the desktop.
- 2. Open the **Application** folder and get into **Utilities**.
- 3. Double click **Terminal**. The Terminal window will appear.
- 4. Type ping 192.168.1.1 and press [Enter]. It the link is OK, the line of "64 bytes from 192.168.1.1: icmp_seq=0 ttl=255 time=xxxx ms" will appear.

```
000
                          Terminal - bash - 80x24
                                                                               S
Last login: Sat Jan 3 02:24:18 on ttyp1
Welcome to Darwin!
Vigor10:~ draytek$ ping 192.168.1.1
PING 192.168.1.1 (192.168.1.1): 56 data bytes
64 bytes from 192.168.1.1: icmp_seq=0 ttl=255 time=0.755 ms
64 bytes from 192.168.1.1: icmp_seq=1 ttl=255 time=0.697 ms
64 bytes from 192.168.1.1: icmp_seq=2 ttl=255 time=0.716 ms
64 bytes from 192.168.1.1: icmp_seq=3 ttl=255 time=0.731 ms
64 bytes from 192.168.1.1: icmp_seq=4 ttl=255 time=0.72 ms
--- 192.168.1.1 ping statistics ---
5 packets transmitted, 5 packets received, 0% packet loss
round-trip min/avg/max = 0.697/0.723/0.755 ms
Vigor10:~ draytek$
```

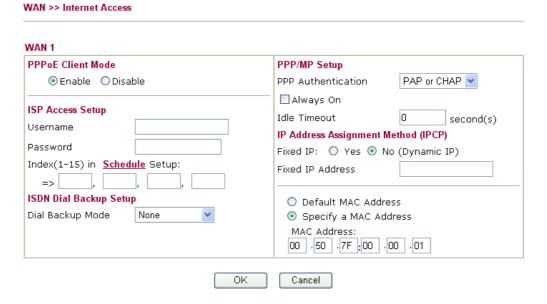
5.4 Checking If the ISP Settings are OK or Not

Click WAN>> Internet Access and then check whether the ISP settings are set correctly.



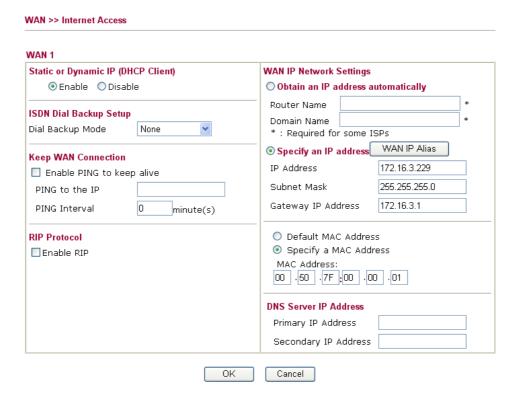
For PPPoE Users

- 1. Check if the **Enable** option is selected.
- 2. Check if **Username** and **Password** are entered with correct values that you **got from** your **ISP**.



For Static/Dynamic IP Users

- 1. Check if the **Enable** option is selected.
- 2. Check if **IP address, Subnet Mask** and **Gateway** are entered with correct values that you **got from** your **ISP**.



5.5 Backing to Factory Default Setting If Necessary

Sometimes, a wrong connection can be improved by returning to the default settings. Try to reset the router by software or hardware.



Warning: After pressing **factory default setting**, you will loose all settings you did before. Make sure you have recorded all useful settings before you pressing. The password of factory default is null.

Software Reset

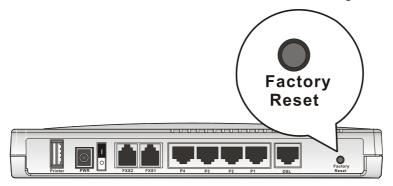
You can reset the router to factory default via Web page.

Go to **System Maintenance** and choose **Reboot System** on the web page. The following screen will appear. Choose **Using factory default configuration** and click **OK**. After few seconds, the router will return all the settings to the factory settings.



Hardware Reset

While the router is running (ACT LED blinking), press the **Factory Reset** button and hold for more than 5 seconds. When you see the **ACT** LED blinks rapidly, please release the button. Then, the router will restart with the default configuration.



After restore the factory default setting, you can configure the settings for the router again to fit your personal request.

5.6 Contacting Your Dealer

If the router still cannot work correctly after trying many efforts, please contact your dealer for further help right away. For any questions, please feel free to send e-mail to support@draytek.com.